



**2670 E COUNTY LINE RD. UNIT M**  
**HIGHLANDS RANCH, CO 80126**  
INSIDE VESPER SALON STUDIOS - #122

-  720-900-2145
-  [www.thejoyofwax.com](http://www.thejoyofwax.com)
-  [www.facebook.com/thejoyofwax](https://www.facebook.com/thejoyofwax)
-  [@the\\_joy\\_of\\_wax](https://www.instagram.com/the_joy_of_wax)

OFFERING EASY JOY-FILLED BODY WAXING  
AND BEAUTIFUL BROWS SINCE 2011

## MEET YOUR WAXERS

---



*Robyn Otero*  
*Owner/Wax Master*

Hello! I'm Robyn Otero, originally from Northern California and am now proudly serving the South Metro Denver area. I've been an esthetician for 20+ years and absolutely love what I do! I specialize in Brazilian bikini waxing and feel honored that women are comfortable enough with me to share the most intimate part of themselves.

When I'm not in the studio, I'm often painting/refinishing antique furniture, exercising, or spending time with my family (including my mini Golden Doodle, Theo).

My attention to detail and commitment to providing a quality service will have you delighted. You can call me your "wax therapist" if you'd like - I love it! By using high quality wax, advanced application and removal techniques, an effective post treatment soothing cream, and mad distraction skills, I will have you wondering why you didn't try waxing sooner!



*Joann Larson*  
*Wax Master*

Hi! I am Joann Larson! I am originally from Scottsdale, Arizona. In 2013, my family and I moved to beautiful Colorado. I have been an esthetician since 2010. I started my career waxing, and continue to enJOY it.

When I am not in the studio I am spending time with my family, working on my indoor plant collection, or taking long walks with my dog (Daisy).

My goal is to make your wax experience welcoming, comfortable, and fun! I can't wait to meet and get to know you!



## YOUR FIRST VISIT

- 1 We are located on the corner of University and County Line, behind Olive Garden, inside Vesper Salons, next to Club Champion. Our studio is #122, second door down on the right-hand side. Come on back!
- 2 If our door is closed, we are finishing up with a client. Have a seat in the lobby and we will come get you when we're ready!
- 3 If it's open, come on in!

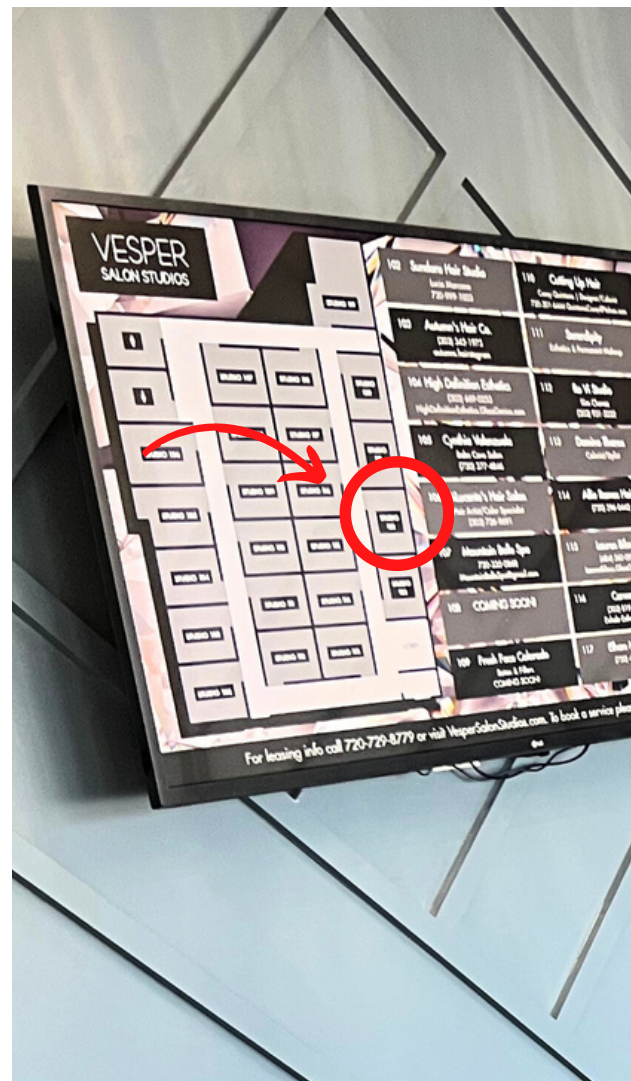
*Our JOY Technique will have you wishing you did it sooner!*

Nervous? Worried about the pain?

Well, no need to feel that way. Rest-assured you're in good hands with us.

Through our innovative JOY Technique, you'll quickly be put at ease and pleasantly surprised at how fast and easy it was.

You will walk away feeling more confident and happy to never shave again!



## WHAT TO EXPECT



### *Prior to Service*

- Be sure to let your waxer know if you have eczema, psoriasis, dermatitis, rash, or stye.
- Stop using Alpha Hydroxy (AHA) or glycolic acid products 3 days prior to service.
- If you're using Retin-a, Renova or Accutane we will not be able to provide your wax service. Consult your doctor, stop the use, and reschedule!
- Exfoliate one day prior using your favorite scrub.

### *During Service*

- When you walk into the suite, set your stuff down, and lay down on the table.
- If you're still nervous chewing gum and a stress ball will be offered to help distract you.
- Cleanser then oil will be applied.
- Wax will be applied and removed.
- Sanitizing cooling gel and/or hydrocortisone cream will be applied.

That's it - all done!

### *Between Appointments*

We recommended waxing every 4-6 weeks to maximize results and minimize pain. Regular exfoliating is key to preventing ingrown hairs/breakouts. Also, in order to keep the hairs on the same growth cycle, please no shaving in between appointments. If you feel the need to shave, come in sooner! To book an appointment or to make changes, downloading our Vagaro booking app makes it easy.



# REFERRAL PROGRAM AND POLICIES



## *Referral Program*

We have a feeling you have some pretty amazing friends, family, or co-workers who might love our wax studio. For every referral you send to us you will BOTH receive \$10 off a product or service! Personal referrals help support our small business and are greatly appreciated.

## *Policies*

The following policies are put into place to respect other clients' time slots so we don't have to rush through your service and to keep from disturbing our neighbors.

- 5 minute late policy: We will do our best to accommodate or reschedule you. Text us soon as you know you're going to be late 720-900-2145.
- 24-hour cancellation/no-show fee: 50% of services scheduled. Time slots are precious and late cancellations mean loss of potential business for us. The fee will be invoiced and appointment can be rescheduled once settled.
- No children 3 or under: Even though we love babies, crying kiddos disturb the facial clients next to us. Plus, this time is for you and we hate to see mommas stressed because the baby is crying.
- 3 day touch-ups: If you see hairs we happen to have missed during waxing, please let us know ASAP! We will happily touch up the areas for you within 3 working days of the original appointment.