

## **Game On Mobile Entertainment Official Policies**

### **REFUND/CANCELLATION POLICY:**

A valid credit card or debit card is required to guarantee and pay for your reservation. There will be a service fee of \$50 or 20% of total booking price (whichever is higher) for all parties or events canceled after payment is received. NO REFUND in the event of reservation being canceled within 3 days of your event. We will make every effort to postpone your event, with no penalty; to another date should cancellation be necessary. If paying by purchase order or check, it is the responsibility of the client to have payment on or before the day of the event. Cancellation fees of \$50 or 20% of total booking (whichever is higher) after booking is made, or full balance if canceled with 3 days of event, still apply. If payment is not received on or before the day of the event, discounts may be removed. A 10% service fee will be added to the balance if payment is not received within 30 days. Legal action will be taken if payment is not received within 60 days.

### **DAMAGE/INJURY:**

Game On Mobile Entertainment or any of its employees will not be responsible for any damage to property resulting from a request by the client to position a vehicle, the theater, or equipment in a specific location. This includes both above ground and below ground property/equipment damage. Additionally, Game On Mobile Entertainment reserves the right to charge the client's credit card for damages to vehicles, the trailer, or equipment resulting from trailer placement, or the careless or willful damage of same by client's guests. Game On Mobile Entertainment or its employees assume no responsibility for any injuries sustained on the clients property or their designated location. All liability for damages or injuries is the sole responsibility of the client and/or host.

### **BAD WEATHER:**

The Mobile Gaming Theater was designed for all types of weather conditions. The theater is insulated and climate controlled with heat and air conditioning. There may be occasions when the weather does not want to cooperate with your scheduled party. In the event of severe weather (lightning, very high winds, flooding and/or extremely heavy rains, snow or ice) we may (and reserve the right to) reschedule your service to guarantee the safety of you, your guests, our staff and equipment. If the threat of these storms threatens your party and you are aware in advance (pending or anticipated snowstorm, tornado, tropical storm, or hurricane) please contact us to begin the rescheduling.

### **The Mobile Gaming Theater:**

We advertise up to 28 players at a time, but that number may go up or down depending on games and consoles chosen. One adult associated with the client or event host should be close to trailer in case of an emergency.

### **Laser Tag:**

Up to 16 players at a time and can be set up inside or outside, but in the case of bad weather, it is best to have an indoor plan. Rotations typically take 10 minutes for a round to start and end. There must be no rain and outside temperatures must be between 45 and 90 degrees Fahrenheit to do outdoors. Participants are not allowed to hit themselves, others, or objects with the tagger. Negligible or willful damage to the equipment by participants will fall under the responsibility of the client. The client, host, or responsible adult should remain close to the activity in case of an emergency.

### **Human Hamster Balls:**

2 balls are provided. Must be used indoors in an area large enough to house them such as a gym or cafeteria. Only 1 participant in each ball at a time. There must be 2 abled bodied and responsible adults to stay with the hamster balls while being used to prevent damage and further charges.

### **VIDEO GAME RATINGS:**

Game On Mobile Entertainment will not play any "T" or "M" rated or higher game in the video game theater without a request from the client prior to the party/event or adult approval at the time of the event. If you wish to have a "T" or "M" rated game or higher at your party/event please contact us, indicating the game you prefer or let the Game Coach know as soon as you can after he/she gets there. It is also recommended that all clients email us with their game requests.

**OUR TRUCK/TRAILER:**

When the truck pulls up, we will try to park in the most level & flat area or logical spot to accommodate your party. Sometimes, we park in your neighborhood street, so you might want to let your neighbors know (in case they may object) or let us know if you have a preferred spot for us. We might also have to block a driveway. \*\*Please keep in mind that our Game Coach will not park anywhere that may cause a danger to persons, property or equipment. Our truck and trailer combination are very long and we will need a minimum of 55 feet of space to park. Additionally, our Game Coach will never disconnect the truck from the trailer at a party/event nor park off of a hardened surface.

**POSTED RULES:**

The rules of the mobile gaming theater are clearly posted on the door of the trailer. It is recommended that the client or host ensure that the participants understand these rules to prevent injury to participants or damage to equipment. Participants who are not following these rules may be removed from the trailer for the rest of the event.

**SUPERVISED CHILDREN:**

Game On Mobile Entertainment does require a parent or responsible adult to be present inside or just outside of the trailer at all times. Guests 16 and under require a parent or guardian be on property and within contact of the game coach should a need to contact them arise.

**PRIVACY POLICY:**

Game On Mobile Entertainment is committed to protecting your privacy. We use the information we collect on the site to make bookings as simple as possible and to enhance your overall experience. We do not sell, trade, or rent your personal information to others.

**TIPS:**

The Game Coach is there to make sure that your group is making the most of our high-tech fun. He tutors, inspires and entertains. Tipping for good service is a great idea, but not required.

**TRAVEL SURCHARGE:**

Our primary service area is a 30-mile drive from our location in Aledo, TX. We also service a "secondary" area outside of our primary area, but must add a fuel surcharge fee when we travel to the secondary area. Please ask if there are questions about travel surcharge.

**ALCOHOL/DRUGS:**

You may serve alcohol at your event or party; however, we reserve the right to refuse, cancel or cut short any party or booking when alcohol is being served. Drugs of any sort will not be tolerated in or around the Game On Mobile Entertainment equipment. Any observed use of illegal narcotics or legal narcotics used in an illegal manner will result in the termination of the party immediately.

**FOOD/DRINK:**

Game On Mobile Entertainment does not allow any food or drinks into the video game theater. Please have your guests consume them outside of the trailer prior to entering.

**PICTURES:**

If approved by client prior to the event, the Game Coach will be taking pictures of the party from inside the trailer. You will then be able to view these pictures on Game On Mobile Entertainment Facebook Fan Page and copy them to your files. If you do not want our Game Coach taking these pictures, please indicate that appropriately in the booking request or contact us. This is a service we provide to our guests so they can be sure to capture their party as it happens.

**INVITATIONS:**

If invitations were ordered, we will mail your invitations to the address you provided as the location of services. If you prefer to make other arrangements, please contact us. Invitations will be mailed upon receipt of payment.

## Game On Mobile Entertainment Official Policies

**Please print, fill out, and sign the below portion for acceptance of Game On Mobile Entertainment's Policies. Scan and email the agreement to [jerod.hagains@gameonmobileentertainment.com](mailto:jerod.hagains@gameonmobileentertainment.com)**

By signing, I am confirming that I have fully read, understand, and agree to Game On Mobile Entertainment's Policies.

School Name:
School Location:
Booking Number:
School Representative or Responsible Party (printed):
Address of School Representative or Responsible Party:
Phone Number of School Representative or Responsible Party:
Email of School Representative or Responsible Party:
School Representative or Responsible Party (signed):
Date:

This agreement form must be submitted within 48 hours of booking request for booking to be accepted.