ease

Ease Customers Offer Their Perspectives

Ease is a **G2 Best Software 2020 Winner**. Ease enables health insurance brokers to move enrollment online for businesses from 2–250 employees. Read what our customers are saying on G2 about Ease on the topics of Online Enrollment, Onboarding, HRIS, and more.

Ease works with **70,000+ small businesses** that have more than **2 million employees** enrolling in benefits online. This review source for software solutions features validated user reviews from Ease customers. You can check out reviews at G2.com.

G2

Ease of Use

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Our company switched to Ease three years ago and we are very happy with the product and the support we receive. What first piqued our interest about Ease was the integrations, and Ease is adding new carrier integrations all of the time. **The support staff is amazing and quick to answer any question that I have. Ease really does make my life as a benefits administrator easier!**

Kara P | Jan 30, 2020
Employees: 1001–5000

Online enrollment is such a time saver! Ease is user-friendly and certainly makes the open enrollment process easier. **Our employees raved about how easy it was to enroll.** The employees can easily see what they selected and the costs by logging in to the system. I dislike the fact that we did not make this change sooner. I can't imagine going back to collecting papers!

Donna D | Jan 15, 2020
Employees: 51–200

Ease is a Godsend for the single person HR Department. **Ease has become the most gigantic timesaver for me in 17 years.** As a platform for a newbie especially, it is not in the least bit overwhelming for you or your employees. I love that my employees can access information anywhere at any time and I no longer have the limited hours in my day tied up with questions they have access to find themselves.

April M | Oct 15, 2019
Employees: 11–50

Ease vs. Competition

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Ease makes it easy! The format and content are what I like best about Ease. I am an HR Manager and a lot of our field employees are not very tech-savvy, to say the least. I tried out other platforms to make the online training as straight-forward and user-friendly as possible for them, and **Ease, far and above, came in first place.**

Genna R | Jan 30, 2020
Employees: 51–200

I've used other systems in the past and Ease is by far the nicest one! Ease is very user friendly and comprehensive. Running reports is easy and very useful. To have someone dedicated to my company from customer support is the best thing so I don't have to keep explaining the same over and over again to a new person!

Paola L | Sep 25, 2019
Employees: 51–200

Ease has been, well, "EASE-y." I love using Ease—the website is very user-friendly and our account rep is so helpful. It is so easy to keep track of all our insurance forms for more than 40 employees. **I haven't used anything else before Ease, and I'm glad.**

Nicole C | Mar 25, 2020
Employees: 11–50

Ease Online Enrollment

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As a HR Manager who works remotely, Ease is so convenient to use. I can even operate it on my phone, so I'm only one click away from access when traveling. **Open Enrollment has become a breeze once we started using Ease.**

Susan H | Mar 10, 2020
Employees: 51–200

The system is so easy to use. **You add your employees in and the rest works together like clockwork — it tells me what my employees are enrolling in and a breakdown of what their deductions will be.** It makes everything so transparent for the employees and myself. It has completely eliminated the process of all of this unnecessary paperwork that the employees were having to complete annually. Before I got here, everything was done as if we were still living before computers. The benefit of having everything in one place and the ability for my employees to view their benefit information is so nice.

Danielle H | Mar 04, 2020
Employees: 11–50

Ease has made our open enrollment process much easier. No more paper applications. No more having to track people down to collect their information. I can run a report and find out who hasn't completed the necessary steps and the system can email them a reminder. It makes things so much easier for our company.

Casey A | Dec 12, 2019
Employees: 51–200

Ease has been transformational to our organization. The simplicity of the system is what our staff loves about it. For me, it's the organization and security it provides. There's no more paper trail and no more incorrectly completed forms. I don't have to chase staff down to get forms filled out correctly. **The amount of time we save during open enrollment is overwhelming.**

Kandice T | Jan 30, 2020
Employees: 11–50

Ease Onboarding

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Great system to use for onboarding, personnel files, and insurance enrollment. Downloading documents is quick. Onboarding for employees is smooth. **Since using Ease we have saved so much time.**

Lora Q | Mar 4, 2020
Employees: 201–500

Eliminates all paperwork and automates the insurance process, making my life much easier. When we hire new employees it has made the onboarding process practically seamless when adding their insurance. The same applies to offboarding. It has also made a lot of our insurance questions self serve.

Gage B | Dec 18, 2019
Employees: 11–50

There is nothing I don't like about Ease. We have had the ability to save time and money by having our onboarding done online now. **Ease will save you countless hours and save a lot of money.**

Jennifer E | Nov 15, 2019
Employees: 201–500

Onboarding through Ease has been very user-friendly. **It really does make onboarding and benefits enrollment much easier to manage.** The uploading and setting up of the required documents were moderately easy, as we have employees in multiple states and had to make sure we assigned the correct documents for correct states.

Tammy P | Oct 17, 2019
Employees: 51–200

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EaseHR

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Fitting name for an easy-to-use platform. From the perspective of an administrator, I like the clean interface and I like the customization ability. **It works well for small to mid-size companies who appreciate the value in a simple, yet functional HRIS system for administrators and users alike.**

Nina T | Mar 2, 2020
Employees: 11–50

As a small animation company, this platform makes everything easy to use, both for the employees as well as for myself. **Ease is so simple to use that when requesting for vacation or sick time off, it's so easy and fast.** Also, when a new hire or it is time for Open Enrollment we don't have to spend hours explaining anything, it's all right on the screen. There is nothing that I dislike about this platform.

Paulette L | Dec 05, 2020
Employees: 11–50

Ease makes HR duties a breeze! The system is extremely easy to use and it makes me perform my job so much more efficiently. I like the fact that employees are in control of their information and therefore reduces chances of mistakes.

Saniah M | Nov 18, 2019
Employees: 51–200

Ease Awards

Top 50

Fastest Growing Products

BEST SOFTWARE AWARDS
2020

Ease is the top rated broker-powered benefits admin software with more than 300 5-star reviews on G2.com. **Goodbye Paper, Hello Ease!**

G2's Best Software Awards 2020 are based on over 300,000 authentic, verified reviews from 2019. G2's research team analyzed these reviews to determine the top products and companies in 2020 across a variety of categories.

Best Relationship — Small Business — SPRING 2020

Best Relationship — Small Business — FALL 2020

Best Relationship — Mid-Market — FALL 2020

Best Relationship

Ease is the top-rated benefits administration solution according to G2.com's Relationship Index. The Relationship Index rating takes into account customer satisfaction and likelihood to recommend from actual Ease customers.

Leader — Small Business — SPRING 2020

Leader — Mid-Market — SPRING 2020

Leader

Ease is a Leader in the Small Business and Mid-Market Benefits Administration categories. The "Leader" award is determined by a combination of G2.com's Satisfaction and Market Presence scores—taking into account customer satisfaction, quality of reviews received, Net Promoter Score®, and external data sources that indicate popularity.

Momentum Leader — SPRING 2020

Easiest Admin — Mid-Market — FALL 2020

Best Est. ROI — Mid-Market — FALL 2020

Users Love Us