



THE LEGAL STUFF

We know how much you love your Pet and whilst he or she is at Cosy Chic Pet Boutique Doggy Day Spa we vow to provide our high level of love and care to them.

Unfortunately, we do also have to protect ourselves from undue legal action, so we have written a list of eventualities that we ask each customer to agree to before using our service, in order to prevent any confusion later.

Use of equipment

I understand that I use the equipment at Cosy Chic Pet Boutique at my own risk and any injury that may be caused during my Self-Service experience to me or my pet cannot be apportioned to Cosy Chic Pet Boutique.

Health

I understand that washing my pet can be stressful and if I'm aware of any heart conditions or stress related skin conditions my pet has prior to the Self-Service that I understand that I undertake the self-service at my own risk. Please make sure that you don't feed your pet 2 hours prior to arrival. It can be uncomfortable for them with a full stomach.

I will also ensure my pet is up to date with their vaccinations prior to visiting Cosy Chic Pet Boutique Doggy Day Spa.

Emergencies

In the event of an emergency I authorise Cosy Chic Pet Boutique to immediately seek professional veterinary attention (at my expense).

Additional Fees

Please ensure that your pet has had an opportunity to toilet prior to arrival. If your pet defecates or urinates during the Self-Service then an additional cost of £5 for clean up may be incurred.

If any equipment or products are damaged during the Self-Service then an additional charge may be charged.





Cosy Chic Pet Boutique

Aggressive Dogs

I understand that I, the owner must inform Cosy Chic Pet Boutique if my dog bites, has bitten, or is aggressive to people, other pets or can be aggressive due to specific grooming procedures. Muzzles may be used if necessary. Wearing a muzzle will not harm your pet; it protects both the you and your pet.

Excitable Dogs

I understand that if my dog is too excited this can make them more difficult to wash and dry and therefore may mean they require more time or that the Self-Service may have to be stopped if they are becoming too difficult to handle. If extra time is required to carry out the Self-Service, then I understand that I may incur an extra cost.

Parasites

If you suspect that your pet has fleas or ticks these require prompt action. If you find parasites on your pet and a treatment is required, this will incur an extra cost. We reserve the right to cancel or end a grooming appointment should we find parasites on your pet.

As the pet owner (or with full authority of the pet owner) I hereby fully understand that I undertake the Self-Service at Cosy Chic Pet Boutique at my own risk with no liability to Cosy Chic Pet Boutique with the Self-Service and any other Self-Services in the future.

Pet's Name:

Customer Name:

Signed by Customer:.....Date.....



Pet Information

Name:

.....

Allergen Info:.....

.....

Owner Information

Name:.....

Phone No:.....

Email:.....

Please circle to indicate that you are happy for Cosy Chic Pet Boutique to hold these details on record for the purpose of contacting you in the event that you may need to be contacted in relation to your pets booked treatment.

Yes No

