

CASA EL GRACE

LUXURY PALM SPRINGS RETREAT WITH LAID-BACK VIBES AND MODERN GLAMOUR

HOUSE MANUAL

#GUESTS: 6

#BEDROOMS: 3

#BATHROOMS: 2

CITY ID: 064120



Mi Casa su Casa



Thank you for selecting Casa El Grace as your Palm Springs vacation destination. Welcome to your desert oasis!

It's always such a pleasure to welcome travelers like yourself to stay here. We have been lucky to call Palm Springs home for the last few years and enjoyed the challenges of creating the perfect desert resort for guests to unwind.

We hope you enjoy your time here and have a serene, tranquil and energized experience.

Best Wishes,
Simon & Rob

CITY ID: 064120





This manual has everything you need to enjoy a comfortable stay at our resort, including instructions for how to use the appliances (and the all-important Wi-Fi code). We have also curated a list of our top spots and favorite places to eat, shop and explore. Towards the end of the manual, you'll also find our contact information in case you need us during your stay. Please don't hesitate to get in touch.

Location

Tucked away in the quiet Vista Norte neighborhood, Casa El Grace is less than two miles from the Palm Springs Design District.

Address: [987 E EL Conquistador, Palm Springs, California, 92262](#)
White house on the corner with blue door, and Palm Trees in the front.

Guest Access

At check-in, you will be given a unique code for the electronic front door keypad. Garage and rear garage door to use throughout your stay.

Parking: garage parking for 1 car, driveway parking for an additional 2 cars, and street parking. Please note Palm Springs City Vacation Rental rules on Parking.





WiFi

Network: Casa El Grace

Password: PalmSprings987

Security

Two security cameras look at the driveway and side gate for your security and front door entry camera. A safe is provided for guest use in the 2nd bedroom.

Entertainment

There is a smart TV in the Living Area and the Primary Bedroom with streaming services like Netflix and Amazon Prime Video. Please feel free to log in to your own accounts and enjoy your favorite shows. Don't forget to log out again before you leave!

Sonos System

Once connected to the Wi-Fi use the [sonos app](#) to play music over the sonos system. Please be mindful of the volume and time. Please note Palms Springs City Noise regulation and potential fine if music can be heard from the property boundary line.

Working out / Peloton

If you have a Peloton account you are welcome to use our bike, you will just need to bring your cycling cleats with you. Alternatively, you can sign in to take one of the Strength or yoga classes. We have a matted area and some free weights in the garage.





House Rules

We want you to have an amazing relaxing stay and to enjoy yourselves. Here is the boring legal stuff we must say, and please remember this is our home. Kindly respect our home and the neighborhood. We kindly request you observe:

- § Please respect the check-in and check-out time.
- § Please do not share the access code with unregistered guests.
- § No parties or large gatherings allowed.
- § Please keep noise to a minimum between 10:00 pm and 10:00 am.
- § No illegal substances or activities allowed.
- § No smoking in the house or grounds.
- § Please be careful not to damage the furnishings or ornaments, let us know if anything is inadvertently damaged during your stay.
- § Please close windows and lock the sliding doors securely behind you when you're not in.
- § Please turn off the air conditioning when you go out.
- § Do not leave the pool umbrellas up when not in use. Wind can cause them to blow over and break and you will be responsible for the \$150 replacement fee

The City of Palm Springs municipal ordinance prohibits any music outside or even inside that can be heard outside. Occupants are subject to citation and \$500 fine. No more than 3 cars are permitted at any time even if someone is just dropping something off so plan accordingly. A maximum of 6 adult guests are permitted at a 3-bedroom house.





Heating / Cooling

A nest thermostat to control the heating and cooling can be found in the hall. Nest thermostats don't have a touch screen. to use it, just turn the ring up when you want it a little warmer, and turn it down when you want it a little cooler.

The primary bedroom and the main guest room have additional mini spits controlled via a remote.

The small guest room has a wall operated fan (Please note 1 is the max setting and 4 is the low)

Please ensure windows and doors are closed with the air is in use. If you're not at the home, please turn off all the A/C units when leaving.

Bathrooms

Each bathroom has a rain head shower with a handheld wand. There is a bidet WC with flush / control knob to the side – alternatively you can wave your foot at the sensor in front to flush.

Lighting

All the outdoor lights are on dusk till dawn timers. The ambient lighting in the main living area are programmed to be on between dusk till midnight.





Pool

NO DIVING & NO GLASS OUTSIDE. All guests swim in the pool at their own risk. You are liable for any incident or injury. Please use only the Acrylic / Plastic cups and dishware outside.

Pool towels can be found next to the patio doors

Our pool is fully automated, please do not try to amend the settings. Pool heating must be confirmed prior to your stay and we will programme the heating for your arrival.

A \$100 daily pool heating charge (actual energy costs) and if added must be ordered for the length of your stay as it takes one day to come up to temperature and we turn it on before your arrival.

Pool toys and floats are kept in the storage trunk to by the pool.

Pool maintenance takes place 2 x a week usually a Wednesday and Saturday . Jeronimo our trusted pool person will not disturb you. After his service, please wait 2 hours before using the pool.

Landscaping Maintenance

The landscaper comes on a Saturday mornings.



Hot Tub



Please ensure you have confirmed usage prior to your stay to ensure the Hot Tub has been prepared for your arrival. Please unclip all the cover clips at the front and bac before attempting to pull off the cover. The set temperature range is from 80°F to 104°F (26°C to 40°C). The recommended temp is 100°.

The JETS hard button activates the jet pumps. When the JETS hard button is pressed, the jets menu will be displayed on the control panel with Jet 1 in the Low position, the Jet Pump icon will also display on the home screen. Press any of the soft keys to change the jet functions between high or low.

[Hot tub instructions:](#)

Fire Pit

To use the fire pit, first the valve at the side of the house next to the gas meter must be turned on. Then the key by the fire pit needs to be used to turn the fire pit on before lighting (a safety lighter can be found in the kitchen drawer). Once finished please be sure to turn off the gas at the Fire Pit and the valve at the side of the house (to a horizontal position to stop the flow).

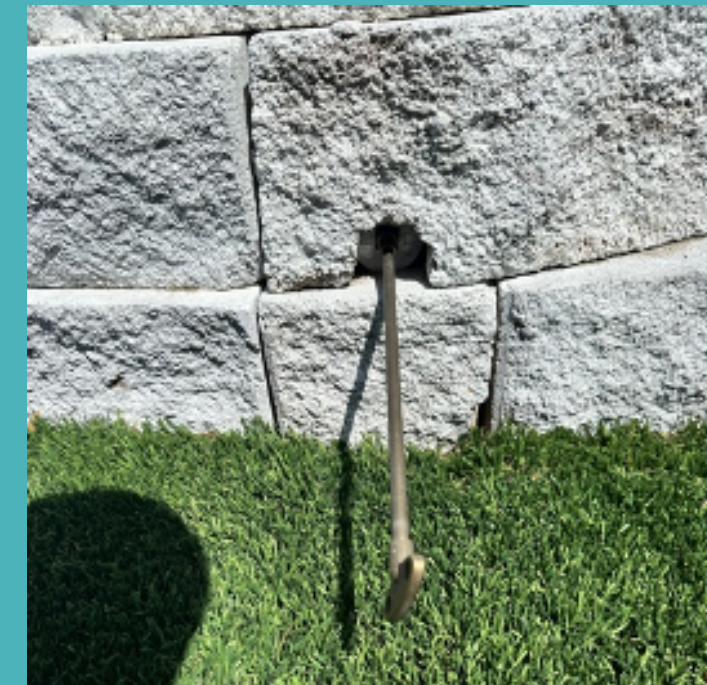
Location of Gas Meter



Move the yellow valve to a down position to allow gas to flow to the fire pit.



Then the key by the fire pit needs to be used to turn the fire pit on before lighting (a safety lighter can be found in the kitchen drawer).



Please exercise caution when using. A fire extinguisher can be found in the garage to your right as you enter and also in the Kitchen.



Departure

Check out is prior to 10am. If you would like to request a late checkout for an additional fee, please reach out. We do our best to accommodate late check-outs when we can.

Before you leave, please remember:

§ Check each room for personal belongings.

§ Please turn off all AC Units

§ Check refrigerator for personal food items.

§ Check washer dryer for any items.

§ Please close all doors and windows.

Laundry

The washer and dryer can be found in the garage. Please use them as you need, laundry pods can be found in the closet in the garage. Use them by tossing the pod into the drum of the washer per cycle. We recommend checking the lint tap in the dryer between uses to ensure the drying cycle is not interrupted.

Trash / Recycling Collection / Cleaning Supplies

Recycling and trash are collected on Thursdays. We kindly ask the correct receptacles at the side of the house are utilized.

Basic cleaning supplies can be found under the sink and a vacuum can be found in the HVAC closet in the hall.





Palm Springs Guidelines for Vacation Rentals

By the City of Palm Springs Ordinance, the following is required to rent a short-term rental (less than 28 days) in the city:

1. Primary renter must be at least 25 years of age.
2. Primary renter must provide a copy of his/her government-issued I.D. before check-in. A copy of the I.D. is kept on file while the guest is at the property and will be shared with Vacation Rental Compliance Officials on demand as required by law.
3. Responsible party (primary renter) is required to sign a short-term rental agreement (contract).
4. All guests are required to print and sign names to the City of Palm Springs confirmation that the Good Neighbor Brochure has been read and understood by all adult occupants (this will be emailed with the rental agreement).
5. No more than 2 adults or children per bedroom (6 max) are allowed to occupy the home overnight with 2 additional guests allowed during daytime hours.
6. No more than 1 car per bedroom is allowed to be parked at the house overnight with 1 additional car allowed during daytime hours (3 cars max)
7. Trash must be kept in the provided receptacle out of public view.
8. Dogs are to be kept on a leash at all times when not in the home or in the confined space of the property. Dogs are to be kept from barking. A consistently barking dog is considered a nuisance.
9. Outdoor music is prohibited 24 hours per day. It is further expected that noise created at the home will not be audible beyond the property line. Quiet time is between 8pm and 8am.

****These rules are set forth by the City Ordinance and apply to ALL rentals in the City of Palm Springs. They are intended to help create peaceful neighborhoods in which rentals exist.**

[Palm Springs Good Neighbor Brochure](#)





This is a great spot to explore all that Palm Springs, and the Coachella Valley has to offer. We've added some tips for sightseeing and local insights to this manual, just in case you need them.

Vista Norte offers grocery stores, coffee shops, Ruth Hardy Park, and Victoria Park, which has a great playground for the kids.

We have put together list of local Amenities

Supermarket: The nearest supermarkets are Albertsons at 1751 N Sunrise Way, this is a large grocery store with a pharmacy and Starbucks. It is part of [Sunrise Square Shopping Center](#). Here you can also find A larger Starbucks, Laundry mat, Nails, Gym and Wells Fargo Bank.

Also close by is Stater Bros, at 1717 E Vista Chino.

Dry Cleaners: Sunrise Drycleaners next to Stater Bros on E Vista Chino

Pharmacy: Walgreens 1700 E Vista Chino, Palm Springs,

Urgent Care: Eisenhower Urgent Care - Palm Springs 151 S Sunrise Way #300 · (760) 834-3593

VIP Urgent Care - 100 S Sunrise Way #6778 · (760) 969-5999





Antiques

Palm Springs Art and Design Gallery

An art and design gallery specializing in 20-21th century design. The Art and Design Gallery is a haven for art enthusiasts, collectors, and those seeking inspiration. This dynamic space showcases a diverse range of contemporary art, design pieces, and exhibitions. It celebrates the fusion of artistic expression and innovative design. 2500 N Palm Canyon Dr. Suite B4

A LA Mod Inc

Located in the center of the Uptown Design District. Here you can find unique modern design furniture and art pieces showcasing an exquisite curation of modern design. 886 N Palm Canyon Dr.

Beauty

Grounded Body Works

Curated treatments, including deep tissue massage, lymphatic drainage, reiki, cupping, osea skincare, nails + meditation, and a brand new hair studio. 1701 N Palm Canyon Dr Ste 3.





Shopping

The Shops at 1345

A unique collection of fifteen luxurious shops in an iconic E. Stewart Williams building. A treasure trove of classic Palm Springs style, with vintage and modern furniture and decor, lighting, jewelry, art and clothing, outdoor sculpture and specimen cactus. [1345 N. Palm Canyon Dr.](#)

The Webster

The Webster's ninth luxury multi-brand boutique opened in 2023. Housed in a 1970s revival property, The Webster Palm Springs was designed by French interior designer Stéphane Parmentier who took inspiration from Brazil's geometric, timeless architecture. [850 N. Palm Canyon Dr.](#)

Trina Turk | Mr Turk - Palm Springs Boutique

Trina Turk Palm Springs is an oasis of style. A flagship boutique featuring women's apparel, accessories, Mr. Turk menswear, swim, spa, recreation and residential store, all in one! Originally designed by Kelly Wearstler, the swank modern resort interior combined 1970s style with vintage flair. [891 N. Palm Canyon Dr.](#)

Peepa's

Located in the heart of downtown Palm Springs, California. A vibrant, colorful and finely curated boutique caters to both locals and tourists.

Mojave Flea Trading Post

A 10,000 square foot department store of makers and merchants from Joshua Tree, the Coachella Valley, and beyond. This eclectic marketplace offers a captivating blend of old and new, where local artisans and collectors come together to showcase their one-of-a-kind creations. [383 N Indian Canyon Dr.](#)





Casa El Grace

Food & Drink

Cheeky's

A very popular breakfast gem. They don't take reservations, so get there early. There may be a wait, but it's worth it if you have the time. Enjoy classic favorites like fried chicken & waffles, avocado toast, or the eggs benedict. If you're a bacon connoisseur – their bacon flight has gained quite a reputation. [622 N Palm Canyon Dr.](#)

Norma's

Located in the enchanting [Parker Palm Springs](#) hotel, [Norma's](#) is a culinary gem with a beautiful indoor and outdoor dining space. The menu is more of a brunch menu. The usual American-style selections including pancakes, waffles, French toast, eggs benedict, and more. [4200 E Palm Canyon Dr.](#)

Sandfish Sushi & Whiskey

serves modern sushi delicacies in the Uptown Design District under the direction of owner and chef Engin Onural. Within its Scandinavian-designed interior, you'll enjoy a judicious selection of hand-crafted sushi and whiskey pairings. [1556 N Palm Canyon Dr.](#)

FARM Palm Springs

A traditional Provencal-style restaurant nestled in the heart of La Plaza Downton Palm Springs. The menu is comprised of traditional French dishes, brimming with locally sourced produce, eggs, and artisanal meats. The dinner menu changes weekly and is a prix fixe menu. Includes an appetizer, palate cleanser, entrée, and dessert. [6 La Plaza, Palm Springs](#)

Bar Cecil

A destination that seamlessly blends classic elegance with modern charm. A hidden gem offering refreshing libations and delectable bites that also pays homage to the legendary photographer and designer, Cecil Beaton. With its inviting atmosphere and artistic décor. [1555 S Palm Canyon Dr.](#)





Clandestino

The owners of FARM and Tac/Quila, Liz and Mark Ostoich, bring to Palm Springs another wonderful dining experience, Clandestino. As you step in, you are immediately enveloped by an atmosphere that exudes sophistication and mystery. [175 N Palm Canyon Dr.](#)

Brandini Toffee

The perfect sweet treat to satisfy your cravings, [Brandini Toffee](#) in Palm Springs. [132 S Palm Canyon Dr.](#)

Attractions

Palm Springs Art Museum

Palm Springs Art Museum is the largest cultural institution in the Coachella Valley. The flagship building, located in downtown Palm Springs, features compelling art exhibitions, a vast permanent collection, and the Annenberg Theater. [101 N Museum Dr.](#)

Joshua Tree National Park

Where Two Deserts Meet. Two distinct desert ecosystems, the Mojave and the Colorado, come together in Joshua Tree National Park. A fascinating variety of plants ... You can approach Joshua Tree from Interstate 10 or California Highway 62 (the Twentynine Palms Highway).

Sunnylands Gardens

Upon entering the 15-acre site, a winding driveway takes visitors through a desert art garden to the glass facade of Sunnylands Center. The spacious, contemporary building houses a rotating art exhibition, café, gift shop, and multimedia offerings that detail the history of Sunnylands. [37977 Bob Hope Dr. Rancho Mirage](#)





We hope you have everything you need for the perfect stay.
We would love to earn your 5 * review.

If you have any questions, you can find information about your stay in your guest app. Otherwise, please feel free to contact us. We'll be glad to answer any questions you have!

Lets connect...Follow our Socials.

