



## **Once Upon a Problem: Solutions Await!**

In the rare event that trouble arises during your stay at **Once Upon a Cabin Tahoe**, fear not! For every problem, there is a solution. Below are the steps to handle any situation that may interrupt your magical retreat. Remember, you're never alone on your quest—help is just a call away!

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### **If There's an Emergency:**

- **Call 911** right away!
    - Take care of the emergency first.
    - **Then call Alex at 530-867-4801** for further assistance.
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### **If There's a Fire:**

- **Call 911** and evacuate the cabin using fire extinguishers and escape ladders if needed:
    - **Fire extinguishers** are stationed near all common sources of fire.
    - **Escape ladder** is tucked beneath the **game-room window**.
    - After evacuating, **call Alex at 530-867-4801**.
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### **If There's a Water Leak:**

- **At a fixture (like a toilet or faucet):** Turn off the valve at the fixture.
  - **From an unknown source:** Shut off the main water valve, which is located:
    - Along the **north side of the garage**, just left of the trash cans.
  - Then, **call Alex at 530-867-4801** to resolve the issue.
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## If There's a Propane Leak:

- **Shut off the main valve** located under the deck, just below the laundry room's exterior door.
    - If it's at a fixture (like the stove or patio heater), shut off the supply valve there.
    - **Evacuate** if necessary, and **call 911** if the situation escalates.
    - Remember: **Propane sinks to the floor**, so open all exterior doors near the leak to let the air flow.
  - **Then call Alex at 530-867-4801.**
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## If There's an Electrical Problem:

- **Turn off the main breaker:**
    - The breaker is located to the right of the entrance driveway, outside the dog fence (see the map near the front door).
  - **Then call Alex at 530-867-4801** for further guidance.
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## If Heavy Snow Is on the Horizon:

If you don't have a 4-wheel or all-wheel drive vehicle (or snow chains):

- **Move your vehicle:**
    - Park it near the mailbox, **on the driveway**, in a **single file line**, with the **nose facing the street**.
    - Do this **before** the snow begins to fall.
  - **Use the Pulk-Sled and Snowshoes:**
    - These handy items are located under the porch and will help you carry personal items and children between the vehicles and the cabin.
  - **A local plowman** will clear the road (Belford Estates Road) when possible. However:
    - He's a **grumpy old man**—best not to approach him!
  - If you have questions, **call Alex at 530-867-4801.**
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## If There's an Extended Power Outage:

- There's a **generator** under the porch, near the exterior door to the laundry room.
  - **Do not attempt** to use the generator unless you're experienced with electrical circuits, gas plumbing, and internal combustion engines.
  - If you're unsure, **call Alex at 530-867-4801**, and he'll help you decide the best course of action.
  - If you are familiar with these systems, use your best judgment—extension cords are near the generator.
  - Or, embrace the charm of the past! Light a fire in the **fireplace**, use the **candles** (usually found in the bathrooms and bedrooms), and enjoy the old-timey atmosphere.
    - There's also a **flashlight** on the refrigerator. If you need more light, just **call Alex!**

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With these solutions in hand, you'll always have the right spell to resolve any trouble! Remember, **Alex at 530-867-4801** is your trusted guide and is just a call away for help.