

Customer First 2019 | Registration Worksheet

Name _____

Email Address _____

(Unique email address required for CE distribution)

Registration Password _____

(Password used to create registration account)

Please indicate your top 3 desired courses in each session.

Session 1 | Thursday, March 21st

- 2:00 pm - 3:30 pm:**
Dental Lasers: The New Standard of Care (Lecture)
Tim Anderson, DDS
- 4:00 pm - 7:00 pm:**
Driving Better Patient Care Through Technology (Lecture)
Richard "Sully" Sullivan, DDS
- 4:00 pm - 7:00 pm:**
Dental Insurance 101 - The Basics and Beyond! (Lecture)
Colleen Huff, FAADOM
- 5:00 pm - 7:00 pm:**
Restoration to Preservation: A Collaborative Approach (Lecture)
Jodi Deming, RDH
- 5:00 pm - 7:00 pm:**
Say You Have 60 Minutes. How Would You Use Them? Redefine the Potential in Your Dental Hygiene Appointment. (Lecture)
Tami Wanless, RDH MED
- 4:30 pm - 7:00 pm:**
The Art of Simple Contouring, Stain & Glaze Techniques with E.MAX (HANDS-ON) (Participation)
Jeff Smith, CDT
- 5:00 pm - 7:00 pm:**
Comply With Me: Take Your OSHA and Infection Control Training to New Heights (Lecture)
Karen Daw, MBA
- 5:00 pm - 7:00 pm:**
Problem Solving for the Proactive Dental Assistant (Lecture)
Keisha Kemmet, DA, FAADOM
- 5:00 pm - 7:00 pm:**
Skills 4 Sharpening Scalers and Curettes (Participation)
Beth Currie

Session 2 | Friday March 22nd

- 8:30 am - 11:30 am**
Preparation Design and Material Consideration for Better Bonding Outcomes (Lecture)
Gary DeWood, DDS, MS
- 8:30 am - 11:30 am**
A Practical Workflow to Treating Obstructive Sleep Apnea (Lecture)
Richard "Sully" Sullivan, DDS
- 8:30 am - 11:30 am**
EOBs/Membership Plans - Keeping the Revenue in Your Practice (Lecture)
Colleen Huff, FAADOM
- 9:00 am - 11:30 am**
Innovations to Conquer Biofilm (Participation)
Jodi Deming, RDH
- 9:00 am - 11:00 am**
Say You Have 60 Minutes. How Would You Use Them? Redefine the Potential in Your Dental Hygiene Appointment. (Lecture)
Tami Wanless, RDH MED
- 9:00 am - 11:30 am**
The Art of Simple Contouring, Stain & Glaze Techniques with E.MAX (Participation)
Jeff Smith, CDT
- 9:00 am - 11:00 am**
Comply With Me: Take Your OSHA and Infection Control Training to New Heights (Lecture)
Karen Daw, MBA
- 9:00 am - 11:00 am**
Problem Solving for the Proactive Dental Assistant (Lecture)
Keisha Kemmet, DA, FAADOM

Session 3 | March 22nd

- 1:00 pm - 4:00 pm**
7 Habits of Successful Practices (Lecture)
Gary DeWood, DDS, MS
- 1:00 pm - 3:30 pm**
The Art of Simple Contouring, Stain & Glaze Techniques with E.MAX (HANDS-ON) (Participation)
Jeff Smith, CDT
- 1:00 pm - 3:00 pm**
Fierce Conversations: A Tool for Tackling That Tough Talk (Lecture)
Karen Daw, MBA
- 1:00 pm - 3:30 pm**
Innovations to Conquer Biofilm (Participation)
Jodi Deming, RDH
- 1:00 pm - 3:00 pm**
Eaglesoft... Dental Insurance Processing and Version 20.00 New Features (Lecture)
Kelley Johnson, Technology Advisor
- 1:00 pm - 3:30 pm**
Make Every Minute Matter - Time Saving Sharpening Solutions (Participation)
Tami Wanless, RDH, MED