

INFORMATION PACK



Sentinel intelligence

Comprehensive Guide & Resources for Corporate Clients

“Unlocking the Truth”

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What is Sentinel?

Sentinel Intelligence is an Australian intelligence and investigations firm providing discreet, intelligence-led solutions to organisations, professionals, and businesses throughout Australia and internationally through trusted partner networks.

We specialise in skip tracing, corporate intelligence, due diligence, background investigations, open-source intelligence (OSINT), fraud investigations, and risk assessments. Our approach combines advanced investigative methodologies, proprietary databases, public record research, digital footprint analysis, and intelligence gathering techniques to deliver accurate, actionable intelligence that supports informed decision-making.

Our clients include debt collection agencies, law firms, insolvency practitioners, finance companies, insurers, gaming operators, corporations, and government-related entities requiring reliable investigative support and timely intelligence outcomes.

At Sentinel Intelligence, we understand that every matter presents unique challenges. Whether locating a difficult-to-find individual, conducting enhanced due diligence on a prospective business partner, investigating potential fraud, or assessing reputational risk, we apply a methodical and evidence-based approach designed to uncover critical information while maintaining the highest standards of professionalism, confidentiality, and integrity.

Our mission is simple: to provide clients with clear, reliable intelligence that reduces uncertainty, mitigates risk, and supports confident decision-making.

Our Intelligence-Led Approach

At Sentinel Intelligence, we believe effective investigations begin with intelligence, not assumptions.

Traditional investigative methods often focus on isolated enquiries or individual data points. Our intelligence-led approach takes a broader view, combining information from multiple sources to develop a comprehensive understanding of the subject, environment, and associated risks before conclusions are drawn.

We utilise a combination of proprietary databases, public records, corporate filings, open-source intelligence (OSINT), digital footprint analysis, social media intelligence, and

advanced research methodologies to identify connections, verify information, and uncover insights that may not be immediately apparent through conventional enquiries alone.

By collecting, analysing, and corroborating information from diverse sources, we are able to produce actionable intelligence that supports informed decision-making. This methodology allows us to identify patterns, assess credibility, evaluate risk, and uncover hidden relationships between individuals, businesses, assets, and events.

Our intelligence-led model is applied across all service areas, including skip tracing, due diligence, corporate intelligence, fraud investigations, background investigations, reputational risk assessments, and litigation support.

The result is a more efficient, targeted, and evidence-based investigative process that helps clients reduce uncertainty, mitigate risk, and achieve better outcomes.

Sphere of Operations



Image 1.1 International operational areas.

Domestic Operations

Sentinel Intelligence provides investigative and intelligence services throughout Australia. Leveraging advanced intelligence resources, proprietary databases, open-source

intelligence techniques, and extensive research capabilities, we are able to conduct investigations and intelligence enquiries across all Australian states and territories.

Our services support clients ranging from debt collection agencies and law firms to financial institutions, insurers, corporations, insolvency practitioners, and government-related organisations. Whether the matter involves locating an individual, conducting due diligence on a business entity, identifying assets, assessing reputational risk, or supporting litigation, Sentinel Intelligence delivers timely and actionable intelligence regardless of geographic location within Australia.

Our intelligence-led operating model allows us to efficiently investigate matters in metropolitan, regional, and remote areas without the delays and limitations often associated with traditional investigative approaches.

International Operations

In an increasingly interconnected world, many investigations extend beyond national borders. Sentinel Intelligence supports clients with international intelligence gathering, open-source intelligence investigations, due diligence enquiries, corporate intelligence, and cross-border locate investigations through a combination of global intelligence resources and trusted international partner networks.

Our international capabilities extend across key regions including North America, Europe, the United Kingdom, Asia-Pacific, and New Zealand. We regularly assist clients in matters involving international business interests, overseas individuals, foreign corporate entities, reputational risk assessments, beneficial ownership enquiries, and cross-border intelligence gathering.

Where matters require local knowledge, jurisdiction-specific expertise, or on-the-ground investigative support, Sentinel Intelligence works with carefully selected international partners to ensure enquiries are conducted lawfully, professionally, and in accordance with local regulations.

This combination of domestic expertise and international reach enables Sentinel Intelligence to provide clients with comprehensive intelligence solutions that address both local and global risk environments.

Our most active international coverage includes:

- Australia
- New Zealand
- United Kingdom
- Ireland

- United States
- Canada
- Singapore
- Malaysia
- Indonesia
- Philippines
- Thailand
- Vietnam
- Hong Kong
- United Arab Emirates
- South Africa

Additional support can be arranged throughout Europe, Asia-Pacific, North America, and selected jurisdictions in the Middle East, Africa, and Latin America, depending on operational requirements and local regulatory considerations.

WHY SENTINEL

Intelligence Beyond Traditional Investigations

Many investigations fail because they rely on conventional methods, limited data sources, or a narrow investigative scope. At Sentinel Intelligence, we take a different approach.

Our intelligence-led methodology combines traditional investigative principles with advanced Open-Source Intelligence (OSINT), digital intelligence collection, data analysis, and risk assessment techniques to uncover information that may be missed by conventional investigative processes.

Rather than relying solely on standard database enquiries, Sentinel Intelligence leverages a broad range of intelligence sources including public records, corporate filings, digital footprints, social media intelligence, geospatial analysis, online behavioural indicators, historical data repositories, archived internet resources, and proprietary intelligence platforms. This multi-layered approach enables us to identify hidden connections, verify information, uncover previously unknown associations, and develop a more complete intelligence picture.

We continuously refine our methodologies and utilise advanced investigative techniques that are not commonly employed within the broader investigations industry. By combining technology, analytical thinking, and intelligence tradecraft, we are able to produce more accurate, defensible, and actionable outcomes for our clients.



Image 1.2 Intelligence-led Methodology

This approach delivers significant advantages:

Enhanced locate rates in skip tracing investigations.

Improved identification of assets, interests, and associations.

More comprehensive due diligence and background investigations.

Earlier detection of reputational, fraud, and integrity risks.

Stronger intelligence to support litigation and recovery strategies.

Greater efficiency through targeted intelligence collection and analysis.

When the stakes are high, information alone is not enough. You need intelligence.

That is the Sentinel Intelligence difference.

National & International Capabilities

Sentinel Intelligence provides intelligence and investigative services across Australia and internationally through a combination of advanced intelligence resources, proprietary databases, open-source intelligence methodologies, and trusted partner networks.

Domestically, we support clients in every Australian state and territory, delivering intelligence solutions for debt recovery, litigation support, due diligence, fraud investigations, background investigations, asset identification, and corporate intelligence matters. Our intelligence-led operating model enables us to efficiently support matters in metropolitan, regional, and remote locations without geographical limitations.

Internationally, Sentinel Intelligence assists clients with cross-border intelligence gathering, due diligence enquiries, locate investigations, corporate intelligence, and risk assessments. Through established relationships with trusted investigative and intelligence partners, we are able to support enquiries across key jurisdictions throughout North America, Europe, the United Kingdom, Asia-Pacific, the Middle East, and Africa.

Our international capabilities are particularly valuable in matters involving overseas individuals, foreign corporate entities, beneficial ownership investigations, international business relationships, asset tracing, reputational risk assessments, and cross-border litigation support.

By combining domestic expertise with global reach, Sentinel Intelligence is able to provide clients with a seamless intelligence solution regardless of where relevant information, assets, entities, or persons may be located. This capability ensures our clients receive timely, actionable intelligence while maintaining compliance with applicable legal and regulatory requirements across multiple jurisdictions.

Turnaround Times

Most standard investigations are completed within **2–5 business days**, with many matters resolved sooner depending on complexity and information availability. More complex investigations involving extensive analysis, international enquiries, multiple entities, or enhanced due diligence may require additional time.

Typical turnaround timeframes include:

- Skip Tracing Investigations: 2–5 business days
- Background Investigations: 2–5 business days
- Due Diligence & Corporate Intelligence: 3–10 business days
- Enhanced Due Diligence Investigations: 5–15 business days
- Asset & Interest Identification: 3–10 business days
- Social Media & Digital Intelligence Investigations: 2–7 business days
- International Intelligence Enquiries: Subject to jurisdiction and scope

CORE SERVICES

Skip Tracing

Sentinel Intelligence specialises in locating individuals who have become difficult to trace. Using a combination of proprietary databases, open-source intelligence (OSINT), digital footprint analysis, tenancy records, corporate records, and advanced investigative methodologies, we identify current contact information, residential addresses, employment details, and other relevant intelligence to assist debt recovery, litigation, estate administration, and commercial investigations.

Due Diligence

Our due diligence investigations provide clients with a comprehensive understanding of individuals, businesses, and commercial relationships before important decisions are made. We assess corporate structures, directorships, beneficial ownership, litigation history, regulatory issues, reputational concerns, adverse media, and other risk indicators to help clients identify potential exposures and make informed decisions.

Corporate Intelligence

Sentinel Intelligence delivers intelligence-driven insights into companies, industries, competitors, and commercial relationships. Our corporate intelligence services assist organisations in identifying hidden risks, understanding business relationships, assessing market participants, and supporting strategic decision-making through detailed intelligence collection and analysis.

Background Investigations

We conduct professional background investigations on individuals and entities to identify relevant information relating to employment history, business interests, litigation, insolvency, regulatory issues, adverse media, social media activity, reputational concerns, and other matters that may impact trust, risk, or suitability.

Open-Source Intelligence (OSINT) Investigations

Our OSINT investigations leverage advanced intelligence collection techniques to gather, analyse, and verify information from publicly available sources. Using a combination of

digital intelligence methodologies, social media intelligence, geospatial analysis, archived internet resources, and online research techniques, we uncover actionable intelligence that supports investigations, due diligence, fraud enquiries, and risk assessments.

Cyber Investigations

Sentinel Intelligence assists clients in investigating digital threats, online fraud, cyber-enabled misconduct, and suspicious online activity. Our cyber investigation capabilities include email and domain analysis, digital footprint investigations, online impersonation enquiries, cryptocurrency intelligence, fraud investigations, and the identification of digital indicators that may assist in understanding and mitigating cyber-related risks.

Skip Tracing

Sentinel Intelligence provides intelligence-led locate investigations designed to identify the current whereabouts and contact details of individuals who have become difficult to locate. Whether supporting debt recovery, litigation, estate administration, insolvency matters, or commercial enquiries, our approach focuses on developing actionable intelligence rather than relying solely on conventional database searches.

By combining advanced research methodologies, intelligence analysis, open-source intelligence (OSINT), digital footprint assessment, behavioural indicators, and proprietary intelligence resources, we build a comprehensive intelligence picture to identify current addresses, contact information, employment associations, and other relevant leads.

Our objective is to provide clients with accurate, timely, and verified intelligence that supports informed decision-making and improves the likelihood of successful engagement, recovery, or legal action.



Image 1.3 Social networks in Investigation.

Beneficiary Locates

Sentinel Intelligence assists legal professionals, trustees, executors, estate administrators, and private clients in locating missing beneficiaries, next of kin, heirs, and other persons with a legal interest in deceased estates, trusts, superannuation claims, and probate matters.

Beneficiary location enquiries often involve individuals who have changed names, relocated interstate or overseas, have limited digital footprints, or have lost contact with family members over extended periods. Our intelligence-led methodology combines advanced research techniques, open-source intelligence (OSINT), historical records analysis, family association research, public records, digital footprint analysis, and proprietary intelligence resources to identify and verify individuals who may otherwise prove difficult to locate.

We understand that estate matters often involve strict legal obligations and time-sensitive requirements. Our objective is to provide accurate, verified intelligence that enables estate representatives to fulfil their responsibilities efficiently while ensuring all reasonable steps have been taken to identify and locate relevant beneficiaries and interested parties.

Asset Identification

Understanding a subject's financial position is often critical to informed decision-making. Sentinel Intelligence provides asset identification services designed to assist legal practitioners, insolvency professionals, creditors, businesses, and private clients in identifying assets, interests, and indicators of financial capacity.

Our investigations focus on identifying property interests, business holdings, directorships, shareholdings, corporate associations, trading entities, commercial interests, and other publicly available indicators that may assist in understanding a subject's financial profile. Through detailed intelligence collection and analytical review, we identify connections and interests that may not be immediately apparent through conventional enquiries.

Asset identification intelligence can assist with debt recovery strategies, litigation planning, insolvency proceedings, settlement negotiations, risk assessments, and pre-transaction due diligence. By developing a clearer understanding of a subject's commercial and financial interests, clients are better positioned to assess recovery prospects and make informed strategic decisions.

Pre-Litigation Intelligence

Successful legal action begins with accurate intelligence. Before commencing proceedings, organisations often face uncertainty regarding a subject's whereabouts, financial position, business interests, associated entities, and the overall viability of recovery or enforcement action.

Sentinel Intelligence provides pre-litigation intelligence services designed to reduce this uncertainty by delivering actionable intelligence before significant legal costs are incurred. Our investigations may include subject profiling, contact verification, locate enquiries, asset identification, corporate intelligence, business relationship analysis, reputational research, and the identification of associated individuals or entities relevant to the matter.

By developing a comprehensive intelligence picture prior to litigation, clients can make better-informed decisions regarding recovery strategies, service requirements, enforcement prospects, settlement opportunities, and overall case viability. This intelligence-led approach

assists in reducing risk, controlling costs, and ensuring legal resources are directed where they are most likely to achieve a successful outcome.

Rather than commencing proceedings based on assumptions, Sentinel Intelligence enables clients to proceed with clarity, confidence, and a stronger understanding of the risks and opportunities associated with the matter.

CORPORATE INTELLIGENCE & DUE DILIGENCE

Enhanced Due Diligence (EDD)

When standard due diligence is insufficient, Sentinel Intelligence provides enhanced due diligence investigations designed to identify risks that may not be immediately apparent through conventional enquiries. Our EDD investigations examine corporate structures, beneficial ownership, directorships, litigation history, insolvency records, regulatory issues, adverse media, sanctions exposure, politically exposed person (PEP) associations, and reputational concerns.

By combining advanced intelligence collection, open-source intelligence (OSINT), corporate research, and analytical assessment, we provide clients with a deeper understanding of individuals, entities, and commercial relationships before critical decisions are made. Our EDD services support mergers and acquisitions, investment decisions, onboarding processes, commercial partnerships, procurement activities, and high-risk transactions.

Third-Party Risk Assessments

Third parties can introduce significant operational, financial, regulatory, and reputational risks to an organisation. Sentinel Intelligence assists clients in identifying and assessing risks associated with suppliers, vendors, contractors, business partners, agents, and other external stakeholders.

Our assessments examine ownership structures, corporate history, financial indicators, litigation exposure, regulatory concerns, adverse media, sanctions considerations, and reputational risks. By identifying potential issues before relationships are established or renewed, organisations can strengthen governance processes, improve risk management outcomes, and make informed decisions regarding third-party engagements.

Executive Background Investigations

Senior executives, directors, key personnel, and influential stakeholders can significantly impact the reputation and performance of an organisation. Sentinel Intelligence conducts comprehensive executive background investigations designed to provide clients with a detailed understanding of an individual's professional history, business interests, corporate associations, and potential risk factors.

Our investigations may include reviews of directorships, business interests, litigation history, insolvency records, regulatory actions, adverse media, reputational concerns, social media

activity, and other relevant intelligence. These investigations assist organisations in making informed decisions relating to appointments, investments, partnerships, acquisitions, and governance matters.

Reputational Risk Assessments

An organisation's reputation is one of its most valuable assets. Sentinel Intelligence assists clients in identifying, understanding, and managing reputational risks that may arise from individuals, entities, transactions, business relationships, or emerging issues.

Our assessments involve the collection and analysis of information from a wide range of sources, including media reporting, public records, digital platforms, social media, regulatory information, and open-source intelligence resources. Through structured analysis and intelligence reporting, we identify potential concerns that may affect stakeholder confidence, regulatory standing, commercial relationships, or public perception.

By proactively identifying reputational risks, organisations are better positioned to protect their brand, manage exposure, and make confident strategic decisions.



Image 1.4 Corporate Intelligence and Due Diligence.

Fraud Investigations

Fraud can expose organisations to significant financial, operational, and reputational harm. Sentinel Intelligence provides intelligence-led fraud investigations designed to identify indicators of fraudulent activity, verify information, uncover hidden associations, and support informed decision-making.

Our investigations may involve subject profiling, corporate intelligence, digital footprint analysis, open-source intelligence (OSINT), social media intelligence, and the examination of publicly available records to identify inconsistencies, undisclosed relationships, conflicts of interest, or other indicators relevant to the matter. We assist organisations in understanding risks, gathering intelligence, and supporting internal investigations, legal proceedings, and recovery strategies.

Integrity Investigations

Maintaining integrity within an organisation is critical to protecting reputation, stakeholder confidence, and operational effectiveness. Sentinel Intelligence conducts integrity investigations relating to employee misconduct, conflicts of interest, unethical behaviour, policy breaches, undisclosed associations, and other matters that may present organisational risk.

Using a combination of intelligence collection, research, analysis, and investigative methodologies, we provide clients with objective intelligence that assists in understanding the circumstances surrounding allegations or concerns. Our intelligence-led approach supports informed decision-making while maintaining discretion, professionalism, and confidentiality throughout the investigative process.

Insurance Support

Sentinel Intelligence provides investigative and intelligence support services to insurers, claims managers, legal representatives, and risk professionals. Our services assist in verifying information, identifying relevant intelligence, locating individuals, assessing backgrounds, and supporting the investigation of complex or suspicious claims.

We utilise advanced intelligence collection techniques, open-source intelligence (OSINT), digital footprint analysis, corporate research, and public record enquiries to provide insurers

with actionable intelligence that supports claims assessment, risk management, fraud detection, and informed decision-making.

Casino Due Diligence

The gaming and casino sector operates within a highly regulated environment where understanding risk is critical. Sentinel Intelligence provides due diligence and intelligence services designed to assist casinos, gaming operators, and related organisations in assessing individuals, business relationships, commercial partners, and higher-risk transactions.

Our investigations may include beneficial ownership enquiries, corporate intelligence, adverse media research, reputational risk assessments, executive background investigations, litigation reviews, sanctions screening, and enhanced due diligence enquiries. By developing a comprehensive understanding of the individuals and entities involved, we assist clients in identifying potential risks, strengthening compliance processes, and protecting organisational integrity.

 FRAUD INVESTIGATIONS	 INTEGRITY INVESTIGATIONS	 INSURANCE SUPPORT	 CASINO DUE DILIGENCE
Fraud can expose organisations to significant financial, operational, and reputational harm. We conduct intelligence-led fraud investigations to identify indicators of fraudulent activity, verify information, uncover hidden associations, and support informed decision-making. Our investigations help organisations understand risks, gather intelligence, and support internal investigations, legal proceedings, and recovery strategies.	Maintaining integrity is critical to protecting reputation, stakeholder confidence, and operational effectiveness. We investigate employee misconduct, conflicts of interest, unethical behaviour, policy breaches, undisclosed associations, and other matters that may present organisational risk. Our objective, intelligence-led approach supports informed decision-making while upholding discretion, professionalism, and confidentiality.	We provide investigative and intelligence support to insurers, claims managers, legal representatives, and risk professionals. Our services assist in verifying information, identifying relevant intelligence, locating individuals, assessing backgrounds, and supporting the investigation of complex or suspicious claims. We deliver actionable intelligence that supports claims assessment, risk management, fraud detection, and informed decision-making.	The gaming and casino sector operates within a highly regulated environment where understanding risk is critical. We assist casinos, gaming operators, and related organisations in assessing individuals, business relationships, commercial partners, and higher-risk transactions. Our due diligence services help identify potential risks, strengthen compliance processes, and protect organisational integrity.
- Subject Profiling - Corporate Intelligence - Digital Footprint Analysis - Open-Source Intelligence (OSINT) - Social Media Intelligence - Public Record Enquiries	- Misconduct & Policy Breaches - Conflicts of Interest - Undisclosed Associations - Internal Intelligence Gathering - Objective Analysis & Reporting	- Claims Verification - Fraud Detection - Background & Identity Checks - Locate & Contact Services - Risk Assessment & Reporting	- Beneficial Ownership Enquiries - Corporate Intelligence - Adverse Media & Reputation Checks - Executive Background Investigations - Litigation & Sanctions Screening - Enhanced Due Diligence (EDD)

Image 1.4 Gaming, Insurance & Risk

PRICING STRUCTURE

Pricing

Sentinel Intelligence provides flexible intelligence and investigative solutions tailored to the needs of legal professionals, financial institutions, corporations, insolvency practitioners, insurers, and government-related organisations. The following pricing is provided as a guide and may vary depending on scope, complexity, urgency, and jurisdiction.

Service	Price (AUD incl. GST)	Typical Turnaround
Skip Tracing – Located Outcome	\$240	2–5 Business Days
Skip Tracing – Not Located Outcome	\$80	2–5 Business Days
Enhanced Due Diligence (EDD)	From \$450	2–5 Business Days
Third-Party Risk Assessments	From \$350	2–5 Business Days
Executive & Key Personnel Background Investigations	From \$450	2–5 Business Days
Corporate Intelligence & Business Profiling	From \$550	2–5 Business Days
Open-Source Intelligence (OSINT) Investigations	From \$450	2–5 Business Days

Fraud & Integrity Investigations	From \$650	Subject to Scope
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Volume & Ongoing Engagements

Sentinel Intelligence works with a number of organisations requiring ongoing intelligence and investigative support. For clients with recurring matters, higher volumes, or long-term engagement requirements, customised pricing arrangements can be discussed.

Tailored Solutions

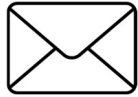
Every investigation is different. Should your matter involve specialised intelligence requirements, multiple jurisdictions, complex corporate structures, enhanced risk assessments, or time-sensitive enquiries, Sentinel Intelligence would be pleased to discuss your requirements and provide a tailored proposal.

All pricing is inclusive of GST and quoted in Australian Dollars (AUD).

CONTACT INFORMATION



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