



Company-wide 2-Year License-to-Use VOICE-Adventures for All Employees

Customer Focus, Inc. (CFI) grants to (you):

A 2-Year License to use and reproduce the four (4) 60-90-minute VOICE-Adventures Training Materials below for all your employees company-wide, a number you specify on your order, plus all new hires during the 2-Year License.

Adventure 1: Your Meaning & Your Purpose (Being a Provider)

Adventure 2: Interviewing Your Receivers (to fulfill & enrich their VOICES)

Adventure 3: Bringing Empathy & Joy (in your Provider VOICE)

Adventure 4: Using Your Five Master VOICE Skills (to fulfill & enrich VOICES)

About our Agreement

- 1. You have chosen to purchase a Company-wide VOICE License for all your employees**, and if correct, you receive:
 - a. 20% discount on the License Fee (with a minimum of 50 employees)
 - b. Added authorization from CFI to train all **new** employees during the 2-Year License Period in addition to your specified-employees.
- 2. This License is a non-exclusive and non-transferable right** to access, distribute, and use the four VOICE-Adventures Training Materials (pdf's) to train all your employees during a **2-year** period, starting the date of your order with us. Your purchase is nonrefundable.
- 3. Ownership.** You acknowledge that Customer Focus, Inc. owns all rights to the VOICE Adventures Training Materials. You may not use VOICE Adventures for any other purpose than to train your employees.
- 4. This License Agreement** shall be construed in accordance with Georgia Law.
- 5. This License Agreement supersedes** any prior Agreement between the parties with respect to the Training Materials and may not be modified except in writing and signed by both parties.

