



## 2-Year License-to-Use VOICE® Adventures for Individual Employees

**Customer Focus, Inc. (CFI) grants to (you):**

A 2-Year License to reproduce and use the four (4) 60-90-minute VOICE® Adventures Training Materials below for up to the number of employees you specify on your order.

**Adventure 1:** Your Meaning & Your Purpose (Being a Provider)

**Adventure 2:** Interviewing Your Receivers (to fulfill & enrich their VOICES)

**Adventure 3:** Bringing Empathy & Joy (in your Provider VOICE)

**Adventure 4:** Using Your Five Master VOICE Skills (to fulfill & enrich VOICES)

### **About our Agreement**

1. **You have chosen to purchase a VOICE License** for up to the number of your employees you listed on your order to us.
2. **This License is a non-exclusive and non-transferable right** to access, reproduce, distribute, and use the four VOICE-Adventures Training Materials (pdf's) to train your specified-number of individual employees during a **2-year** period, starting the date of your order with us. Your purchase is nonrefundable.
3. **Ownership.** You acknowledge that Customer Focus, Inc. owns all rights to the VOICE-Adventures Training Materials. You may not use VOICE-Adventures for any other purpose than training your employees.
4. **This License Agreement** shall be construed in accordance with Georgia Law.
5. **This License Agreement supersedes** any prior Agreement between the parties with respect to the Training Materials and may not be modified except in writing and signed by both parties. (end of document)