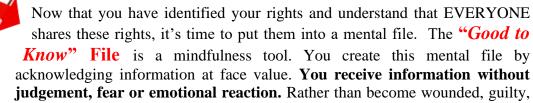
"Good To know" File



angry or fearful, you simply acknowledge the information as data. "It is what it is." You can use your "good to know" file to store information that will help you determine a response that is both logical and aligned with your values."

Example: When someone has a pattern of lying to you, or a pattern of being critical of you, rather than responding with denial, anger, shame or defensiveness, simply place that piece of information in your "good to know" file. The next time this person speaks to you, pull up the file. **This file allows you to use insight, logic and reason to make a choice about your response.** Your logic and use of this historic file of past events helps you establish reasonable expectations of this relationship.

Reasonable Expectations: Apple Tree or Pine Tree?

Your "good to know file" is most useful when combined with "reasonable expectations." I use the following tree analogy to clarify "reasonable expectations." Imagine that an apple tree represents a healthy relationship. The apple tree bares the fruit of emotional intelligence, love, trust, respect, loyalty, empathy, compassion, communication, conflict negotiation and problem-solving.





Now imagine that a pine tree represents an unhealthy relationship (Ranges from Passive/Avoidant to Domineering /Aggressive). The pine tree needles cause fear, disrespect, distrust, deception, anger, betrayal, manipulation, verbal or emotional abuse and perhaps even addictions or violence.

Using this analogy, ask yourself if, while sitting under the pine tree, "am I expecting an apple?"

People often complain, "they NEVER listen to me!" or "I was cheated AGAIN." And "I can't believe they KEEP doing that!"

Are you climbing a pine tree, looking for apples? Are you mad every time you get poked by another needle in the same tree? What did you expect?

- ✓ Use your "good to know" file to collect information about people. Notice whether or not their words match their actions. People's choices and actions reveal character.
- ✓ Once collected, use the data in the file to determine whether you have realistic expectations about your relationships.
- ✓ Realistic expectations improve emotional intelligence by eliminating denial and building stronger boundaries, healthier relationships.