

# CICCH ONLINE CLASSES



## Class Topics

- \*Welcome to the Board
- \*HOA Elections
- \*HOA Meetings
- \*Responsibilities of a CAM
- \*Reserve Studies
- \*Budgeting
- \*Financial Management
- \*Fiduciary Duties
- \*Understanding Complaints

## REGISTER

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# Live Online Classes Are Back

**Sample Current Classes Available**

## **Understanding Complaints Without Cause for NRED Ombudsman Office to Pursue**

This class helps participants understand what constitutes a valid complaint. We explore common misunderstandings that result in complaints the Ombudsman Office cannot pursue and provide a brief introduction to Pathways Of Complaints.

## **Pathway of Complaints**

Learn the step-by-step process for filing complaints with the Ombudsman Office, including understanding the difference between a complaint for a violation of the governing documents (CC&Rs) and a complaint related to violations of NRS 116.

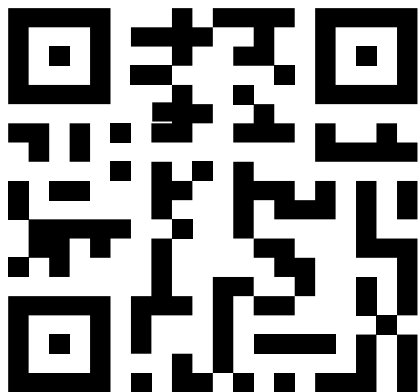
## **Welcome to the Board**

New to serving on your community's board? This class provides an essential overview of the roles, duties, and expectations of board members in community associations. Learn about the responsibilities outlined in NRS 116 and how to effectively contribute to your community's governance.

## **Responsibilities of the Community Manager**

This class covers the key duties of community managers, as set out in Nevada law. Whether you are a new or experienced community manager, this course will help CAMs and Board Members understand what is required to ensure compliance and maintain best practices in managing community associations.

# REGISTER



Cost: Free of charge!

## Contact



(702) 486-4480



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