

VILLAGE STRONG NONPROFIT CO. PRIVACY POLICY

Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, mailing address, payment details, or other identifying information when you donate, sign up for newsletters, register for events, or volunteer.
- **Children's Information:** In some cases, we may collect limited personal information from children under 13 who participate in our programs. This may include name, age, and participation details. Such information is only collected with the knowledge and consent of a parent or legal guardian and is used solely for program-related purposes.
- **Non-Personal Information:** Browser type, device type, IP address, and pages visited, used to improve our website and services.

2How We Use Your Information

We use your information to:

- Process donations and issue receipts.
- Communicate updates, events, and opportunities related to Village Strong.
- Enroll children and families in programs, events, and services.
- Use photos, videos, and testimonials—with prior consent—for our website, social media, and promotional materials to share our mission.
- Improve our programs, services, and website functionality.
- Comply with legal and regulatory requirements.

3. Sharing Your Information

We do **not** sell, rent, or trade your personal information. We may share limited information only with:

- **Trusted third-party service providers** (e.g., secure payment processors, email platforms, or volunteer management systems).
- **Legal authorities**, if required by law or to protect the safety and security of our organization, volunteers, or beneficiaries.

4. Payment & Donation Protection

All online donations and payments are processed through secure, encrypted payment gateways. We do not store full credit card information on our servers. Donor privacy and security are a top priority, and we comply with industry-standard data protection practices.

5. Data Security

We take reasonable physical, electronic, and administrative measures to protect your personal information from unauthorized access, loss, misuse, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure.

6. Donor Privacy

We respect the privacy of our donors. All donor information is kept confidential and used only for processing donations, issuing receipts, and communicating with you about Village Strong. Donor names may be publicly acknowledged only with explicit consent.

7. Cookies & Tracking

Our website may use cookies and similar technologies to enhance your browsing experience, track site usage, and analyze trends. You can adjust your browser settings to refuse cookies if preferred.

8. Your Choices

You can:

- Opt out of email communications at any time by clicking “unsubscribe” in our emails.
- Request to review, update, or delete your personal information by contacting us.
- Withdraw consent for the use of photos, videos, or testimonials at any time.

9. Children’s Privacy

Village Strong is committed to protecting the privacy of children. When we collect information from participants under 13, it is done with parental or guardian consent and is used only for participation in programs and services. We do not share or publish children’s personal information without consent.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a revised effective date.

11. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

Email: support@villagestrongnonprofit.org