



March 5, 2009

Full Employment Council
Clyde McQueen - President
1740 Paseo
Kansas City, MO 64108

RE: Mike Shew – Business Retention Coordinator

It was through Karen Blanks, a Workforce Development Executive from the Full Employment Council, who referred me to Mike Shew, your Business Retention Coordinator. Mike came to my place of business and spent some valuable time with me brainstorming my business plan. Mike gave me a number of pointers for increasing transportation contracts, adding a website, and resources for funding. He also demonstrated to me, as a business owner, that I might be wearing multiple hats, and that by looking at the company from a different perspective (What did I really want) I could come up with the right plan of expansion that might be in the future forecast for my business. Mike included various ways to seek advice and resources from other organizations like kcsourcelink.com.

Thanks, to the Full Employment Council for much needed help via Mike Shew's business experience, troubleshooting passion, and motivational support. Mike and I met another time at FEC with my new business partner to discuss new ideas for business expansion. I find myself excited again to be a business owner. Thanks to Mike, I have taken on a "new mind-set" and plan to make this business work to my advantage in every way!

Verna Mason - President
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