

CONGRATS!

YOUR NEW HOME EXTERIOR IS RIGHT
AROUND THE CORNER. HERE'S
**WHAT TO EXPECT
& HOW TO PREPARE**



THE TIMELINE

- **Important Dates: Delivery and Start Dates**
- **We strive to follow our set schedule closely and punctually, however, events like weather, material supply issues, carry-over projects, inspections, etc. can cause delays.**
- **Please keep permits posted until entire project and final inspections are completed.**



OUR COMMITMENT

To provide a turn key enjoyable, low stress, and hassle-free home exterior restoration process and experience. Where you feel included and involved in the project but just far enough away to still make it fun and exciting. Projects will be streamlined to run efficiently and effectively to minimize our time imprint and we won't quit until you're 100% satisfied!



DRIVEWAY PREPARATION

Please make sure driveway is clear and available for a large flatbed boom truck to have access to an area as close as possible to the house and roof edge so that the materials can be directly delivered on top of the roof using their boom. In some cases, this may not be possible, and the materials will have to be placed on pallets close to the home. Please make sure there is a clear area near the home on the ground to store the materials and notify us if this the case.



DRIVEWAY PREPARATION

We unfortunately are not given an exact time of delivery and only the day of delivery because they plan their route the morning of, so it is best to have the necessary preparations made the evening prior to delivery in case you are first on their route. We appreciate your assistance with this.

Please contact us immediately if there are any issues with this delivery date or the preparations. We will have our professional team of installers out as quickly as possible following the delivery, which we'll be notifying you of shortly.

The same preparations will need to be done the day of the build in order to be able to place a dump trailer, ladders and tools before the crew shows up in the morning between 7-8 am. Thank you again for your help and support of our company!



THE PROCESS

WHAT TO EXPECT BEFORE, DURING & AFTER

YOUR ROOF TYPE AND COLOR ARE SELECTED, A CONTRACT IS SIGNED, AND MATERIALS ARE ORDERED. WHAT'S NEXT, WHAT CAN YOU EXPECT, AND HOW CAN YOU FACILITATE THE PROCESS YOU ASK? THE FOLLOWING ARE THINGS TO EXPECT, TASKS WE NEED YOUR HELP WITH, AND PREVENTATIVE MEASURES YOU CAN TAKE TO MAKE THIS AS PAINLESS AS POSSIBLE.



1. THIS IS A DEMOLITION TYPE OF RESTORATIVE CONSTRUCTION

There's no good way to put this but for a day or two we are going to turn your property upside down. We are removing an entire roof, mind you, multiple layers of roofs on some. The old materials are brittle, nails are in the thousands, and some job sites are more difficult than others. Be prepared to see your property surrounded by tarps, existing roof debris, and ladders. Although we pride ourselves on keeping a well-maintained jobsite, there is no "easy" or "tidy" way to remove existing materials, so just know that we will try our hardest to leave everything as we found it, if not better; at the end of the project.

This is a very dangerous, labor intensive and difficult job and we just ask that you keep that in mind. If we break something, we will fix it. If there's an excessive amount of debris found after we have finished, we'll come clean it up. Just communicate with us and were happy to make everything right!



2. MAKE SURE THE ROOFERS HAVE ACCESS TO YOUR ROOF

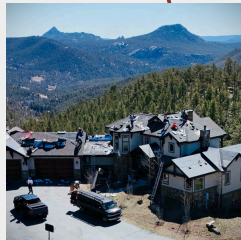
Our crews will need access to your roof to get the job done. While we will work as neatly as possible, tearing off an old roof and installing a new one is a big project that takes up a lot of space around the perimeter of your home.

To protect outdoor items from debris and ensure the roofers can work as efficiently as possible, it's important to clear driveways and sidewalks before the crew arrives and the day of delivery of the materials.

If possible, move vehicles and other items away from your driveway. This ensures that your cars, children's toys, and other items will be safely away from any falling debris or dust.

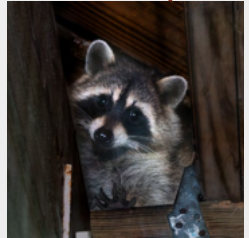
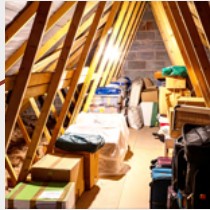
Similarly, if you have patio furniture, grills, or other items near the house, you should consider moving them into the garage or a shed or covering them with a tarp or plastic sheeting while the work is performed.

Some of our equipment will require a power source, so if there isn't one very visible or if it may need special instructions, please let us know.



3. PROTECT VALUABLES IN THE ATTIC

If you store valuable items in your attic, consider moving them to a safe spot until the job is complete. If certain items are too bulky or heavy to move, try covering them with drop cloths or a plastic sheet to protect them from dust and shingle debris.

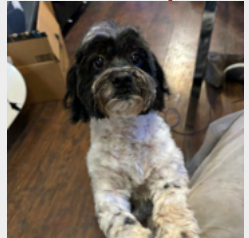


4. MAKE ARRANGEMENTS FOR CHILDREN & PETS

If you have pets or young children, you might want to make arrangements for them to stay with a friend or relative while your new roof is being installed. The construction that takes place during a roof tear-off and installation can be noisy, which can disturb pets and small children.



Because construction equipment and materials can also pose a hazard to children, many parents choose to keep their kids indoors while the team is on-site.

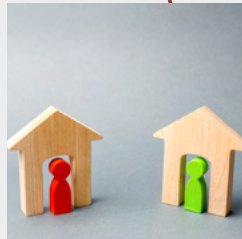


5. BE A GOOD NEIGHBOR

Chances are, your neighbors will be nearly as excited as you are to see your home getting a new roof (or possibly not lol).

Major exterior upgrades like a new roof boost your home's value and the value of properties around you. It's not necessary, but it is always a nice gesture to give your neighbors a heads-up that you're replacing your roof before the roofers get started. This small courtesy can go a long way — especially if they have pets or children who might be disturbed by the noise and commotion of the installation.

Also, a great opportunity to help us out by recommending Upslope Contracting for their home exterior needs!



6. PREP THE INSIDE

Although experienced roofers do their best to minimize dust and noise during a new roof installation.

Any type of heavy construction on your home's frame can cause strong vibrations that shift mirrors and photos on the walls. To reduce the risk of a photo or mirror falling during installation, it's best to temporarily remove any hanging frames or mirrors on your upper floor.

You should also consider removing any glass sconces on light fixtures that are attached to the walls on your upper floor.



7. PREP THE OUTSIDE

Installing a new roof means nailing down thousands of shingles. As a homeowner, the last thing you want to experience is a flat tire caused by a roofing nail — or, even worse, stepping on a roofing nail in your bare feet.

We perform a thorough cleanup once a roofing installation is complete. This includes using powerful magnets and special rolling tools designed to pick up nails.

Before your roofing installation, cut your grass to a short length, as nails can easily get missed when they fall into the long grass.

If you have flowerbeds or landscaping around your home, it's a good idea to protect them from dust and debris by covering them with tarps or plastic.

You should also remove any hanging plants while the new roof is being installed.

It's also a good idea to prune bushes, hedges, and tree limbs prior.



8. CONTACT YOUR SATELLITE DISH PROVIDER

If you have a satellite dish, contact your provider and let them know about the roof replacement.

We will remove the satellite during the project and then reinstall it once the roof replacement is finished, however we can't always get it back in the exact location and the dish will need to be realigned by your service provider.

If this is an insurance claim, keep the receipt if there's a charge, and the insurance carrier will compensate for any charges.



YOU'RE ALL SET
WE'LL SEE YOU
BETWEEN 7-8 AM
ON YOUR SCHEDULED
BUILD DATE



