

Property Management Of

Cleaning & Maintenance

For Property Hosts & Private Owners

Housekeeping | Laundry | Welcome Essentials | Call Out's | Handyman

My Holiday Let offers personalized property management and maintenance services for you and your holiday rental.

Whether you are a property host or a remote owner, we recognize the challenges of efficiently managing your property and interacting with guests. Whether you have one property or several, having the backing of a local small business like ours can provide you and you clients peace of mind. We focus on the smooth runnings of your holiday let, by handling many of necessary services under one local roof. Discover the variety of services we provide:

Working Together To Support Local Business

If you operate a marketing agency with a diverse service portfolio, highlight to your clients the local team dedicated to managing their on-site needs. Clients value having a local contact person to oversee property transitions and upkeep. By integrating us into your team, direct communication flows smoothly, especially for property owners looking for minimal involvement in managing their holiday rentals. Moreover, we often get inquiries from property owners interested in hosting services; we focus on grasping their requirements and have recommended many owners to marketing agencies similar to yours on a referral basis.

Contacts



Office 0330 133 6461



Direct Mobile 07828 418167



🔼 Email office@myholidayletsussex.co.uk





Changeovers between Guests

√1M Public Liability Insurance



Here at MHL Clean we provide reliable, high quality and cost effective cleaning services tailored to your requirements. You want your guests to have the best experience whilst in your property! We know that first impressions always count. Rest assured MHL Clean Team will clean your property ready for the next arrivals making sure it's warm, inviting and of course, ensure its been cleaned to a five star, hotel quality standard. We have a dedicated team of cleaners committed to ensuring it is pristine and turned around in a quick time frame (usually 10:00 & 16:00). Please refer to the 'Standard Check In' for our comprehensive cleaning itinerary. We will come out to your property, free of charge, to provide you with a tailor made quote based on your specific requirements.

Laundry Service

We provide a comprehensive laundry service covering linens, towels, bath mats, and tea towels. To ensure smooth operations, we suggest having a minimum of two and a half sets of each item. One set can be elegantly arranged on the beds with fluffy, neatly folded towels, while the spare set is collected for washing, drying, and ironing. Rest assured, we will store (at no extra cost) the laundered items, ready for the next turnover. If you'd rather take the hassle out of sourcing your own linens, we also offer a linen hire service, so you needn't have to worry about stained sheets again! We have our own in house CaterKwik machinery, meaning we handle all the laundry under one roof.





Property Handy Man & Guest Call Outs



The washing machine is malfunctioning?

We're unable to access the place!

The curtain has come loose!

The Freeview isn't functioning?

Do these scenarios ring a bell for you?

If you find yourself unavailable and in need of quick assistance for property matters, this service is designed for you. We will liase with your guests or host and our skilled handyman to promptly tackle any issues with utmost efficiency. From installing key safes to replacing windows, no job is too small!

Welcome Essentials

Holiday let guests value receiving thoughtful items such as English tea, biscuits, toiletries, and necessary supplies upon their arrival. These personalized gestures elevate the guest experience and create a warm atmosphere. Welcome baskets can be tailored with a variety of items including hot beverages, snacks, alcoholic drinks, flowers, toiletries, kitchen essentials, and even dog treats for petfriendly stays. A standard welcome essentials pack, included in your changeover means you don't need to worry about your guests arriving to no toilet rolls again!





PAT Testing & EICR Reports



Ensure the safety of your holiday let with our Portable Appliance Testing service. Our engineer will inspect all electrical equipment to meet regulations. Digitally accessible Certificate of Electrical Safety.

£189.00 5 Year Certificate of Electrical Installation Condition Report + £10.00 per bedroom



£65.00 Our Gas Safety (CP12) service ensures that your property's gas appliances are safe and compliant, giving you peace of mind. Contact us today for us to arrange your professional gas safety inspections, with our gas safe registered engineer! £20 per additional appliance. Digital Certificate.

*Independant Contractors



PRICE GUIDE

Typical expenses

——— Changeover Cleans	
ı Bedroom	£60 - £75
2 Bedroom	£70 - £85
3 Bedroom	£80 - £95
4 Bedroom	£90 - £140
Laundry Prices *Includes 1 Duvet Cover, Fitted Sheet, 2 Pillows PP	
1 Single	£8
1 Double	£10
ı Queen & Kingsize	£12
1 Large & 1 Small Towel PP	£5
Mattress Protectors	£4
——— Other Services	
Welcome Essentials Pack	£25
Management of Maintenance	£45 (per month)
Guest Call Out	£35
Handy Man 1 hour	£45

Standard Welcome Essentials Include the top up of; Individually wrapped Tea, Coffee, Biscuits, Milk, Sugar, Kitchen roll, Dishwasher tablets, Dish cloth & Sponge, Fairy Liquid, Bin Bags, Toilet rolls & Hand soaps. Wine & Chocolates supplied at additional charge.





What advantages does MHL offer?

If any of our services pique your interest, please don't hesitate to contact us to discuss your requirements. Our clients are central to our operations, and we strive to build solid relationships with each of you. We are keen to understand how we can support you better, so feel free to reach out to us via phone, text, or email using the contact details provided below.

- If your guests are happy, we are happy too!
- We guarantee 100% satisfaction. In the rare event that guests raise concerns about our cleaning standards, we will revisit and re-clean the property at no extra cost* (within a specified time frame, refer to Terms & Conditions).
- We are not just a faceless organization; we aim to establish enduring and trustworthy relationships.
- Get a free quote without any obligations.
- A local business you can rely on and even have a coffee with.
- Competitive rates offered.
- Providing invaluable services with no hidden fees or charges.
- Includes Public Liabilities Insurance.
- Covers fees and taxes.
- Professional cleaners' labor.
- Equipment and products are included.

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