

**Cancellation-** Client must cancel 24 hours before their appointment to avoid any charges to be applied. If canceled 24 hours before appointment, the non-refundable deposit will be used for the rescheduled appointment. If not canceled 24 hours in advance of scheduled appointment, the client forfeits the non-refundable deposit as it will be applied for the original service for that day missed. Non-refundable deposit WILL NOT be transferred over; nor can’t be applied for your next visit.

**No Show**- If client does not show to appointment the non-refundable appointment will be forfeited. Client will have the chance to reschedule for another time frame; but a full payment will have to be paid in full for the next booking!

**Late Arrival**- Client has a 10 minute grace period. If client arrives within the 10 minute grace period, client will still be serviced. If anything after that time frame, client would be asked to reschedule & the client forfeits the non-refundable deposit as it will be applied for the original service for that day missed. Non-refundable deposit WILL NOT be transferred over; nor can’t be applied for your next visit. However, if I do not have a client scheduled directly after your appointment that your were later than 10 minutes for, I will still service you based on what service was booked to make sure there is enough time so I do not go over with any other appointments that may be scheduled for that day. Also, if you had ore than one service scheduled, you may be able to only choose one of those services based on my availability.

 **Late Arrival, Cancellation & No Show Policy:**