



**June 25, 2025**

**Letter of Recommendation,**

It is with great confidence and enthusiasm that I recommend Renee Hunter for any leadership position within the billing and revenue cycle management field. During her time as Billing Manager at Dayspring Behavioral Health, Renee consistently demonstrated the highest level of professionalism, integrity, and effectiveness in overseeing complex billing operations and leading her team to success.

Renee is a highly efficient and solution-oriented professional who excels in fast-paced environments. She brings a rare combination of strategic thinking and hands-on problem-solving that allows her to address issues quickly while also improving systems over the long term. Whether reconciling payment remittances, overseeing agency-wide billing transmissions, or resolving difficult client concerns with empathy and poise, Renee approaches each task with diligence and grace.

A natural leader and team player, Renee has built a cohesive and high-functioning billing department. Her ability to train, mentor, and inspire her team—while upholding rigorous standards of accuracy and compliance—has had a measurable impact on our operations. She possesses a strong understanding of HIPAA regulations, contractual terms, and claims management, and she has developed streamlined billing procedures that have significantly improved turnaround times and reduced denial rates.

Renee's work ethic is unmatched. She is reliable, loyal, and always willing to go the extra mile to ensure quality outcomes. Her weekly reporting, attention to data analytics, and commitment to continuous improvement demonstrate her strength in both tactical execution and strategic planning. She is deeply respected by colleagues across departments for her collaborative spirit,

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clear communication, and capacity to diffuse even the most difficult situations with professionalism.

In short, Renee is the kind of leader every organization hopes to have—competent, compassionate, and driven by a genuine desire to make systems work better for everyone involved. I would hire her again without hesitation and recommend her wholeheartedly for any organization seeking a dependable, experienced, and innovative billing professional.

Sincerely,

**Dr. Amy Ford**

Founder and Owner

Dayspring Behavioral Health

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