# Regal Education Terms of Sale and Refund Policy

Updated: June 9, 2023

#### 1. Terms of Sale

Regal Education Florida's goal is to deliver the best education service to our students so they leave us having passed their State licensing examination. The products and service package that we offer are subject to this simple Terms of Sale and Refund Policy.

#### 2. Refunds

We understand that sometimes things don't work out as you expect. We want to work with you to resolve any problems you may have with any of our programs. However, if we cannot reach a satisfactory resolution you may request a refund.

#### 3. Refunds for Online Courses

Refunds for online courses will only be entertained if requested less than 7 days after payment for the online course has been received or before completion of 2 online course modules, whichever is earlier.

Physical course manuals and text books purchased with an online course are non-refundable.

A refund service charge of \$75 will be deducted from any approved refund.

Your refund will be to the same payment method (such as a credit card) that you originally used to pay for the online course.

Apply for an online course refund by email to: Refunds@RegalEducationFlorida.com

## 4. Refunds for Examination Preparation Programs

Refunds for Examination Preparation Programs will only be entertained if requested less than 7 days after you receive your login for our Examination Preparation Program Question Bank or before completion of 2 online Question Bank modules whichever is earlier.

Physical course manuals and text books purchased with an online course are non-refundable.

A refund service charge of \$75 will be deducted from any approved refund.

Your refund will be to the same payment method (such as a credit card) that you originally used to pay for the examination preparation program.

Apply for an online course refund by email to: Refunds@RegalEducationFlorida.com

### 4. Contact Us

Should you have any questions about this Terms of Sale and Refund Policy, please contact us at:

Compliance@RegalEducationFlorida.com

or by mail to: 1615 S Congress Ave, Suite 103, Delray Beach, FL 33445