**HOLISTIC DENTAL AND WELLNESS CENTER**

1692 NEWBRIDGE ROAD, NORTH BELLMORE, NY 11710

TEL: +1 (516) 221 7447 | EMAIL: ADMIN@HOLISTICDDS.COM

**Terms and Conditions (TCPA)**

Effective Date: UP TO DATE

Welcome to Batool Fatima Rizvi DDS PC (DBA Holistic Dental and Wellness Center). By using our services, you agree to the following Terms and Conditions, which include compliance with the Telephone Consumer Protection Act (TCPA). Please read them carefully.

**1. Scope of Services**

Our dental office provides professional dental and wellness services, including consultations, treatments, and follow-up care. These Terms and Conditions apply to all interactions with our office, including in-person visits, phone calls, and electronic communications.

**2. Text Message Communications**

By providing your phone number, you consent to receive transactional text messages related to your care, in compliance with the TCPA. These messages may include:

- Appointment reminders or confirmations.

- Notifications about appointment cancellations or rescheduling.

- Updates regarding ongoing treatments or procedures.

These communications are strictly for operational purposes and do not include marketing or promotional content. If you wish to opt out of receiving transactional text messages, you may contact our office directly. Please note that opting out may impact our ability to provide timely updates regarding your care.

**3. TCPA Compliance**

We adhere to the guidelines of the TCPA to ensure that all text message communications are lawful and respectful of your privacy.

- Consent: We will not send marketing or promotional text messages without your explicit consent.

- Opt-Out: You have the right to opt out of receiving transactional text messages at any time.

- No Autodialers: We do not use automated systems that qualify as "autodialers" under the TCPA for text message communications.

**4. Privacy and Data Protection**

Your personal information, including phone numbers and health records, is protected under HIPAA and other applicable laws. We implement strict safeguards to ensure the confidentiality and security of your data. For more details, please refer to our Privacy Policy.

**5. Limitation of Liability**

While we strive to provide accurate and timely communications, we are not responsible for any delays, errors, or technical issues related to text message delivery.

**6. Updates to Terms and Conditions**

We reserve the right to update these Terms and Conditions as needed. Any changes will be posted on our website with the updated effective date.

**7. Contact Us**

If you have any questions about these Terms and Conditions or wish to opt out of text message communications, please contact us at:

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Email: admin@holisticdds.com