

Couristan

Care

CARING FOR YOUR INDOOR/OUTDOOR AREA RUG

- Vacuum or sweep your area rug regularly. This will avoid dirt from getting deep into your area rug's fibers. It is also advised to sweep under your area rug in order to prevent damage from mildew or mold.
- In the event of spills on your area rug, blot the affected area (do not rub), with a soft absorbent cloth. To remove dirt spots, use a solution of mild soap or water.
- Hosing your area rug is a cleaning option. To hose the whole area down, spray the area rug off using a garden hose and allow it to dry under the sun. Turn the area rug over to make it possible for the other side to dry, if required. Be sure the entire area rug is dry before placing it back down (especially in the home), as mold or mildew can form in wet areas.
- While your outdoor area rug is suitable for outdoor/indoor use, it is strongly recommended that you store your area rug indoors during severe or prolonged weather conditions.

- If you have purchased a hand-hooked outdoor/indoor area rug, special care should be taken when vacuuming with a vacuum that has a beater bar. The beater bar could catch or pull the loops in the area rug's pile, causing severe damage. If loops or tufts appear above pile of the area rug, do not pull them. This is not a defect, it is a common condition called "sprouting". Use a pair of scissors to cut the loop or tuft and trim the ends even with the area rug's pile.

Warranty:

Couristan provides a one year limited repair or replacement warranty. Couristan warrants (to the original purchaser) that our area rugs will be free from any material or manufacturing fault or defect which would prevent our area rugs from giving satisfactory service for a period of one year from the date of delivery to the original seller. This limited warranty does not include the area rug's serging or fringe and specifically excludes any damage to the area rug caused by normal or extraordinary wear and tear, commercial use, improper maintenance or any damage caused by factors not inherent in the rug at the time of purchase. Material and manufacturing defects will be determined by an Authorized Couristan Inspector.

Couristan, at its sole discretion, will replace, repair, refund or give credit (to the original purchaser) for the price of the area rug if a manufacturer's defect develops under normal use during the warranty period. To register a complaint under this warranty, simply contact your Authorized Couristan Dealer. Proof of original purchase is required. Couristan's repair or replacement warranty does not cover certain inherent characteristics in area rugs which may affect the product's appearance and/or performance over time. This warranty shall not apply to defects first notified to Couristan in writing more than one year after delivery to the original purchaser.