
LIMITED WARRANTY

Thank you for choosing Kingsley Bate fine outdoor furniture. With proper use and care, we are confident that our products will provide you with years of trouble-free enjoyment. Your furniture comes with a limited warranty against manufacturer's defects. Standard warranty periods for each category of furniture are provided below. For complete details on our warranty, please call our Customer Service department at (703) 361-7000 or email teak@kingsleybate.com.

TEAK FURNITURE (GRADE A WOOD)

- 5 year warranty against structural failure of frame for residential applications
- 3 year warranty against structural failure of frame for commercial applications

TEAK FURNITURE (DISTRESSED WOOD)

- 5 year warranty against structural failure of frame for residential applications
- 3 year warranty against structural failure of frame for commercial applications

ECO-TEAK FURNITURE

- 5 year warranty against structural failure of frame for residential applications
- 3 year warranty on finish for residential applications

STAINLESS STEEL FURNITURE

- 3 year warranty against structural failure of frame for residential or commercial applications

WOVEN FURNITURE

- 3 year warranty against structural failure of frame for residential or commercial applications
- 1 year warranty for glass table tops

UMBRELLAS/BASES

- 1 year umbrella warranty against structural failure of frame for residential or commercial applications (wind damage not covered)
- 1 year umbrella base warranty for residential or commercial applications (corrosion not covered)

CUSHIONS, SLINGS, PILLOWS, FURNITURE COVERS

- 1 year warranty against defects in material (except C.O.M.) or workmanship for residential or commercial applications (teak oil stains not covered)

WHAT IS NOT COVERED

This warranty does not cover and is void if damage is the result of freight/shipping, incorrect assembly, a failure caused by unreasonable or abusive use, acts of God, improper care, freeze damage, mildew, normal wear, fading or stretching of fabrics, glass breakage, glides, repairs or modifications to the product after purchase, or if the customer fails to provide reasonable and necessary care and maintenance as outlined in our instructions at Kingsleybate.com.

Teak wood is a natural material. As such, you may notice checking (small cracks), teak oil secretions, and a lifting of the grain as the wood weathers outdoors. These are normal occurrences and are not covered by warranty.

Distressed teak furniture is prized for its unique character. Nicks, splits, cracks, knots, and other imperfections in the wood are an inherent part of the furniture design. Finishes are hand applied and some slight color variation is normal. By its nature, distressed teak wood planks may be somewhat uneven and may cup or bow over time due to changes in temperature or humidity. These characteristics are not covered by warranty as we believe that they only enhance the furniture's natural appeal.

eco-Teak is made from high-density polystyrene. Slight color variations may result from differences in dye lots and woodgrain distribution. While eco-Teak is highly resistant to fading, over time, some minor discoloration from UV exposure and/or wear and tear is to be expected. To prevent surface damage, heat resistant pads must be used under hot items (e.g., hot dishes, pots/pans); coasters must be used under glass items to prevent damage from refracted sunlight; and sharp objects that can cause scratches should not be placed on the furniture. Spills must be cleaned up promptly to prevent staining (e.g., oil, lotion, grease, food, drink). Finish issues attributable to the above are not covered by the warranty.

