

CARE AND MAINTENANCE

GENERAL CARE

Proper care and maintenance is required to extend the life of all Frankford's products. When opening an umbrella, separate each rib at least 4-6 inches from the center pole before attempting to open the umbrella. Do not attempt to force the umbrella open if it does not open properly. Exercise caution during extreme wind and weather conditions and close the umbrellas in winds exceeding 25MPH. Frankford Umbrellas highly recommends that no umbrella, regardless of size or weight, ever be left unattended in the open position. Please ensure that all Frankford umbrellas are properly weighted down in an appropriate umbrella base or mount before putting into use. Please contact Frankford Umbrellas for assistance in choosing the proper weight and size of the appropriate base. In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored or laid horizontally. This will reduce the risk of damage to your umbrella, furniture and other belongings on the property. Frankford's catalog contains some minimum recommendations for necessary weight; but this can vary, depending on the conditions in your particular area.

UMBRELLA BASE CARE

Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, unfinished surfaces inherent in some designs is all that is required. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

FABRIC CARE

REAcacril Marine Grade Acrylic Fabric Infinity Process is a highly technological finish, providing REAcacril with a long lasting protection against mold and mildew, excellent water and oil repellency and protection from both sun and water. However, the accumulation of dust, pollution particles, foreign organic materials and general dirt can damage this protection, shortening the life of the REAcacril, so they should be removed. The most effective method for maintaining REAcacril is to clean the canvas once a month with water using a low pressure hose. It is very important that after cleaning with water, the canvas be allowed to completely dry before rolling or storing your umbrella. If for any reason you have to roll and/or store a wet umbrella, it must be unrolled and opened as soon as possible to let it dry. In times of continuous rain it is advisable to keep the umbrella rolled and stored.

If periodic washing with water is done, in most environments, you should only need to do a more thorough cleaning every 2-3 years.

CASUAL CARE & CLEANING

- Brush off dust and dirt with a soft brush. NEVER brush with stiff brushes since this can damage the fabric finish.
- Spray the umbrella with clean water. If a hose is used, avoid high pressure.
- Prepare a solution of solvent-free soap in warm water (no more than 100°F) and apply it to the fabric and stitching.
- Scrub with a soft brush, allowing the solution to penetrate the fabric.
- Rinse with water to remove all traces of soap.
- Let air dry and do not close the umbrella until the canvas is completely dry.

INTENSIVE CARE & CLEANING

REAcacril® is highly resistant to the growth of fungus, mold, and mildew, however these can grow on embedded dirt. To clean these stains, follow these more intensive cleaning procedures.

- Brush off dust and dirt with a soft brush. NEVER brush with stiff brushes as this can damage the fabric finish.
- Prepare a solution with 10% household bleach, 20% solvent-free neutral detergent (**Free & Clear detergents**) and 70% water.
- Apply the solution to the fabric, allowing to remain between 15 and 20 minutes maximum.
- Rinse with clean water several times. Any bleach residues remaining on the canvas, combined with the sun, could damage the fabric and stitching.
- Let air dry and do not close the umbrella until the canvas is completely dry.
- Repeat the process if necessary.

VINYL MATERIAL CARE

The most effective method for maintaining Frankford's heavy gauge vinyl is to clean the vinyl once a month with water using a low pressure hose to prevent the accumulation of dust, pollution particles, foreign organic materials and general dirt stains. For more embedded stains, brush the loose dirt away with a soft brush, rinse the vinyl material with a low pressure hose and use a vinyl cleaner, sponge and lukewarm water to scrub away stubborn stains.

Do not use dish detergent. This will dry out the vinyl and expedite the aging process of the vinyl material.