Harvest MSP Service Comparison Chart

2025 Managed Services	Harvest MSP – Basic	Harvest MSP - Essentials	Harvest MSP - Standard
Monitoring and Alerting			
Remote Monitoring and Management for Workstations and Servers (RMM)	✔	✔	✔
Critical Alert Customer Notification	✔	✔	✔
Monthly Reporting and Overview of the Environment	✔	✔	✔
Online Documentation Shared with Customer	✔	✔	✔
Device Security Protection			
Antivirus (AV) with Endpoint Detect and Respond Protection (EDR).	✔	✔	✔
Ransomware Protection	✔	✔	✔
24/7 Security Operations Center (SOC)	✔	✔	✔
DNS Filtering and Management	✔	✔	✔
Mobile Device Management	✔	✔	✔
Updates and Patching			
Patching for Security and Critical Updates		✔	✔
3rd Party Patching for Standard Applications		✔	✔
Onsite Quarterly Customer Review		✔	✔
Backups			
Cloud Backup Protection for Workstations and Servers. Both File and System Level Restore Options.		✔	✔
Historical Backup Restore Points		✔	✔
Company Security Protection			
Dark Web Monitoring		✔	✔
Security Awareness Training			✔
Harvest MSP Helpdesk			
Bundled Helpdesk Service - 8-5 CST			✔
2025 Harvest MSP Pricing	Contact info@harvestmsp.com for pricing information.		

Additional Services	
Harvest – Additional service information and quotes will be made available upon request.	
Onsite and Cloud Backup & Recovery Solutions	Office 365 Migration, Management, and Backup
VOIP Phone System Setup and Support	Network and Security Assessment
Network Monitoring and Support	File & Sync Services
Diagrams and Documentation	Camera and DVR Setup and Support

Please email info@harvestmsp.com for more information or to setup a free assessment.