

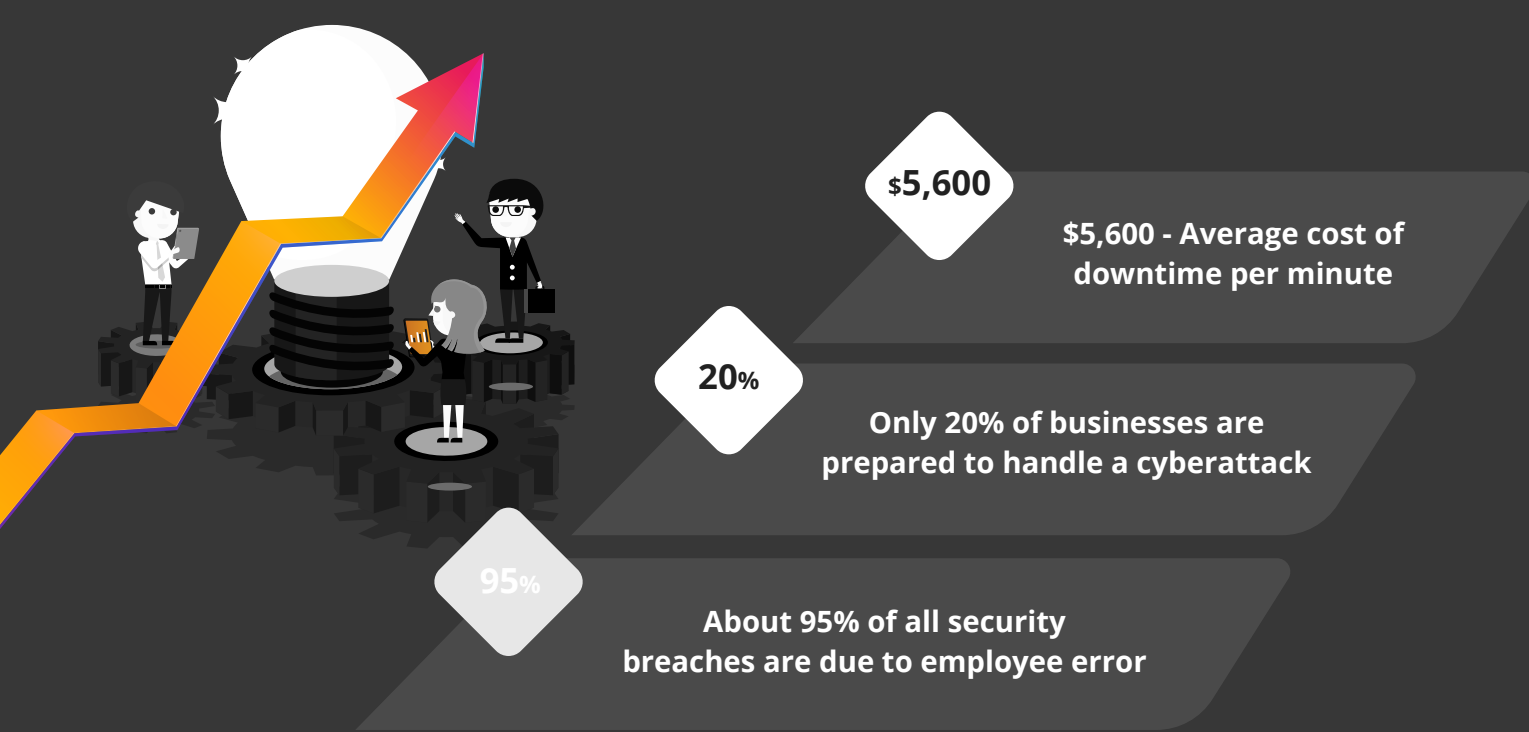
# PROTECT FROM ISSUES BEFORE THEY HAPPEN - HOW CONTINUAL MONITORING CAN WORK FOR YOU

## WHY YOUR ENTIRE IT INFRASTRUCTURE NEEDS TO BE MONITORED 24/7

If there's one thing we can agree on, it's that the cyberthreat landscape is constantly evolving. Our technicians are always on the watch, monitoring each device for performance issues, hard drives near capacity, abnormal behavior, and signs of viruses or cybercriminals.

Constant monitoring offers an array of benefits for your business, but most importantly, it gives you peace of mind knowing that you'll receive real-time alerts on any discrepancies or potential issues with your networks before they get out of hand.

## DOWNTIME CAN BE COSTLY



## THE COMPLETE VISIBILITY THAT YOU NEED

It can be challenging to constantly scan every single part of your IT infrastructure. However, with an MSP (managed service provider) like us on board, you will have our technicians keeping a constant eye on all devices in your entire network. This visibility into your network makes it easier to monitor changes or anything out of place, protecting you from unauthorized changes.

## LEVERAGING REAL-TIME ALERTS AND AUTOMATION

With real-time alerts, our technicians can be alerted to issues before they turn into major problems. Automatic workflows also allow us to automatically resolve issues as soon as they arise, regardless of whether our technicians are on-site or not. These workflows are specifically designed by us to fix common issues in your environment, allowing our technicians to respond faster and resolve issues — often before your users can even notice them — so that they don't become larger problems.

## UP-TO-DATE PATCHING

Patching is a key factor in both software and hardware security. They are designed to repair vulnerabilities and other issues after software is rolled out. Vendors are constantly rolling out patches for their software and if these patches are not installed quickly and properly, your systems will be vulnerable to various cyberthreats out there. Did you know that 74% of companies can't patch fast enough due to a lack of staff?

As your MSP, we will ensure that all your patches are installed promptly and completely, without you having to worry about it.

## WE'RE JUST A CLICK AWAY, ALWAYS

Our unique self-service support portal allows users to get the help they need when they need it by giving them instant access to automated scripts that have been designed to fix their specific problems. And in case their issue is not resolved, they can always chat with our technicians to ensure that their issues are resolved quickly, with as little downtime as possible.

## 31 HOURS PER WEEK LOST DUE TO INTERRUPTIONS

### REDUCED DOWNTIME

Up-to-date computers, 24/7 monitoring and instant remediation of issues will ensure that your networks are always up and running.

### CUTTING-EDGE TECHNOLOGY

We'll keep your business up to date with the latest cutting-edge technologies to ensure your entire IT infrastructure is functioning at peak capacity.

### INCREASED PRODUCTIVITY

With modern technology, reduced downtime and networks performing optimally, your employees can work in peace and at peak performance.

### REDUCED COSTS

Finding the right IT talent can be a daunting task. And hiring an internal IT team, especially one that can monitor your networks 24/7, can put a dent in your budget. However, with an MSP like us by your side, you can rest assured that you'll always have the best IT talent in the industry monitoring and managing your networks at a very nominal cost.

### WORRY LESS, WORK MORE

Our IT expertise ensures that all your systems are always being monitored, and when paired with fast issue resolution, you'll be saying goodbye to all your IT woes and welcoming increased work satisfaction.

Experience the benefits of managed monitoring