



## Frequently Asked Questions

Thank you for thinking of Lily Grace Catering, LLC for your upcoming event. Our staff and management are committed to providing all the professional services required to make your event an absolute success. You will have many questions as you plan your event. This is a list of a few common ones. Feel free to reach out to us with any additional.

**What is included in the packages?** In addition to the food, we will set up chafing dishes, serving vessels and utensils, plates, flatware, napkins, cups, staff. Non-alcoholic beverage stations will include two beverage dispensers for tea and/or water, sweeteners, bowls and tongs for lemons and trash receptacle. Bartender's set up will include bar tools and tip jar.

**How do I reserve a date?** Once you have approved your proposal and are ready to lock in your date, we will require 33% of estimated charges as a deposit.

**When are my final numbers due?** 7 days prior to the event. Once this number is given, you can increase the number up to the day before, but you cannot decrease the numbers.

**Can outside food and/or beverage be provided?** No, except for cakes, alcoholic beverages and bottled water, all food and beverage must be provided by/through Lily Grace Catering.

**Is there a time limit on service time?** No, we will stay to make sure everyone has been through the buffet line, and of course complete any additional services. If we are not bartending or cutting the cake, we will take our cue from the next activity after the meal as to when to start tearing down and cleaning up.

**Is Gratuity included?** Our pricing includes service charge. Service fees cover our labor and admin fees. Tax will be added at the prevailing tax rate. Gratuity is not added and is always optional, but appreciated.