

# **Pink Peony Care Services and Pink Peony Care & Outings**

## **Privacy Policy**

Pink Peony Care Services values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with our website and services.

### **Information We Collect**

Personal Information may include: name, date of birth, residential address, email address and phone number.

Health and Safety: information relating to health conditions, mobility limitations, allergies and personal needs that may impact safety during a client visit. This information is stored securely by Cliniko.

Usage Data: IP address, browser type, pages visited, time spent on our site.

Transaction Data: Online payments are processed securely via Cliniko and Stripe.

### **How We Use Your Information**

We use your information to provide and improve our services, process transactions, provide communication, respond to enquiries and provide customer support.

### **Sharing Your Information**

We do not sell or share your personal information.

Clients are required to sign the third-party authorisation prior to sharing of information, except where disclosure is required by law to prevent harm, abuse or neglect.

### **Data Security**

Pink Peony Care Services implements reasonable technical measures to protect your data from unauthorized access, loss, or misuse.

### **Your Rights**

You may request to:

Access, update, or delete your personal information.

### **GPS Tracking**

GPS tracking/safety devices may be worn by the provider during services to enhance personal and client safety.

### **Cookies & Tracking**

Cookies are used to enhance your browsing experience. You can manage cookie preferences in your browser settings.

### **Changes to This Policy**

Pink Peony Care Services reserves the right to update this Privacy Policy from time to time.

### **Contact details:**

Pink Peony Care Services

Pink Peony Care & Outings

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