

Pink Peony Care Services and Pink Peony Care & Outings

Privacy Policy

Pink Peony Care Services values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you interact with our website and services.

Information We Collect

Personal Information may include name, date of birth, residential address, email address and phone number.

Health and Safety: information relating to health conditions, mobility limitations, allergies and personal needs that may impact safety during a client visit. This information is stored securely by Cliniko.

Usage Data: IP address, browser type, pages visited, time spent on our site.

Transaction Data: Online payments are processed securely via Cliniko and Stripe.

How We Use Your Information

We use your information to provide and improve our services, process transactions, provide communication, respond to enquiries and provide customer support.

Sharing Your Information

We do not sell or share your personal information.

Clients are required to sign the third-party authorisation prior to sharing of information, except where disclosure is required by law to prevent harm, abuse or neglect.

Data Security

Pink Peony Care Services implements reasonable technical measures to protect your data from unauthorized access, loss, or misuse.

Your Rights

You may request to:

Access, update, or delete your personal information.

GPS Tracking

GPS tracking/safety devices may be worn by the provider during services to enhance personal and client safety.

Cookies & Tracking

Cookies are used to enhance your browsing experience. You can manage cookie preferences in your browser settings.

Changes to This Policy

Pink Peony Care Services reserves the right to update this Privacy Policy from time to time.

Contact details:

Pink Peony Care Services

Pink Peony Care & Outings

ABN: 94 468 258 876

info@pinkpeonycare.com.au

0478 713 862