

TOWER WARRANTY TERMS & CONDITIONS

This warranty does not apply to any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire or other acts of God.

Lifetime Warranty on Parts:

NBS Inc. warrants that all parts of the tower are free from defects in material and workmanship for the entire lifetime of the tower. This includes stainless steel lines, cold blocks, and other assembled parts. All faucets and shanks will be covered under warranty for 1 year. The lifetime warranty excludes shipping costs associated with replacement parts.

5-Year Labor Warranty: (Additional Option)

NBS Inc. warrants that all labor required to rectify defects covered under this Warranty will be provided at no additional cost to the Customer for a period of five (5) years from the date of purchase. **All labor quotes must be approved prior to the agreement.**

If the tower begins to malfunction Contact NBS. Inc office at **1-800-94-Nordic** or if after hours email dena.miner@nordicbeersystemsinc.com at the time of malfunction.

Warranty will only remain valid if all of the following specifications have been met.

1. Contact has been made with NBS Inc. regarding any issues prior to any attempt of resolving the issue.
2. Installation will be provided by the selling dealer who shall also be responsible for the installation and set-up of these products.
3. Warranty void due to the following:
 - please do not remove shanks (especially during line cleaning)
 - shank damaged due to improper faucet attachment or from excessive yanking of the faucet handle is not covered under warranty
 - if shank is unscrewed from cold block, old washer must be removed and replaced with a new one, be sure not to cross thread while threading it back in as cross-threading in the block is not covered under warranty)

Manufacturing defects will be reviewed based on the situation.

**TOWER 5-YEAR LABOR WARRANTY MUST FOLLOW
QR CODE ACTIVATION INSTRUCTIONS**

