

# WARRANTY TERMS & CONDITIONS

**This warranty does not apply to any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire or other acts of God.**

NBS Inc. will furnish a new compressor without charge, to replace the sealed hermetic compressor of the refrigeration condensing unit, must be identified by serial number, and is proved to be defective under normal use. Warranty excludes electrical and mounting accessories, and all other components and parts of the refrigeration units. Warranty is valid for 1 year upon installation. Pumps and Motors will be replaced within 90 days of warranty start date if found to be defective.

This comes with a QR code to scan for warranty activation OR Signed warranty cards sent with units must be emailed to [dena.miner@nordicbeersystemsinc.com](mailto:dena.miner@nordicbeersystemsinc.com) upon the date of installation for warranty to remain valid. Installation must be completed within 6 months of purchase. **Warranty is only valid upon Nordic Beer Systems approval.**

If the power pack begins to malfunction Contact NBS. Inc office at **1-800-94-Nordic** or if after hours email [dena.miner@nordicbeersystemsinc.com](mailto:dena.miner@nordicbeersystemsinc.com) at the time of malfunction.

Labor is included in warranty claims if all of the following specifications have been met.

1. Contact has been made with NBS inc and service has been approved prior to service completion.
2. Defective parts have been scheduled to return to the proper warranty department.
3. Factory specified maintenance and installation will be provided by the selling dealer who shall also be responsible for the installation and set-up of these products in accordance with local plumbing, refrigeration and electrical codes.
4. Power packs are to be cleaned/serviced monthly (at minimum) but more often if need be for warranty to remain valid. Proof of service is to be provided to NBS Inc.

Manufacturing defects will be reviewed based on the situation.

Fluid O Tech issues 860-276-9270

Tecumseh Condensing unit issues (662) 566-9124

Copeland condensing unit issues: 833-409-7505



## Warranty Activation

To access the QR code you will need to lift the front lid panel & directly to the right will be your control number and underneath that will be your QR code, this will generate an email that will activate your warranty.