

INTRODUCTION

All hardware, accessories, peripherals, and parts may be returned within 30 days from the date on the SFFF invoice for a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees unless otherwise noted on the invoice.

Unless the product is defective or the return is a direct result of an SFFF error, SFFF may charge a restocking fee of up to 15% of the purchase price paid.

HOW TO RETURN A PRODUCT

Products must be returned in their original packaging, if provided, along with any media, documentation, and any other items that were included in the original purchase.

All returns and exchanges must be made in person at the following address:

SFFF Hardware Department 4283 El Cajon Blvd Suite 220 San Diego CA, 92105

Upon receipt of your return, SFFF will issue a credit, or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees subject to this policy. Refunds issued by check are mailed within 14 days of the date of return.

Note:

Before you return the product to SFFF, make sure to back-up any data on the hard drive(s) and on any other storage device in the product.

Remove any and all confidential, proprietary, and personal information as well as removable media such as floppy disks, CDs, and PC Cards.

SFFF is not responsible for any confidential, proprietary, or personal information; lost or corrupted data; or damaged or lost removable media that may be included with your return.