

Bolick Terms and Conditions of Sale

Payment Terms: Net 30 Days

Product Returns:

- 1, In the event of a Bolick shipping error, Product pick-up and/or redelivery will be scheduled. Delivery and restocking charges are waived.
2. All other product returns will carry a 20% restocking fee subject to the following criteria:
 - Material must be returned within 30 days of the invoice date,
 - Product is current running line at Bolick or its vendors
 - All materials must be undamaged and packaged in full un-opened cartons
3. The following materials are not eligible for return:
 - Close out, cabin grade, seconds and roll cut orders
 - Ceramic tile returns of less than 4 cartons
 - Powdered goods adhesives and sealers
 - Ceramic tile, laminate, and hardwood trim
 - Special and custom run mill orders

Open Orders:

Bolick will reserve materials for customer open orders for a period of 30 days. After 30 days, all open orders will be cancelled without additional notice to customer and those reserved materials will be returned to inventory and made available to fill other orders.

Special Orders:

All Special Orders require a down payment of at least 50%. A Special Order Acknowledgement will be reviewed for accuracy and requires the customer's signature of approval prior to the special order being placed by Bolick. Balances on Special orders are billed to the customer the day they are received at Bolick.

Adhesive Policy:

It is the sole responsibility of the customer to determine which adhesive is suitable for each individual product installation. Product technical information may be found at www.bolickdistributors.com. Bolick Distributors assumes no responsibility or liability for incorrect adhesive used with any product installation.

Shipping Policy:

It is the responsibility of the customer to match all material received with the items listed on the delivery ticket to ensure the accuracy of products purchased. ***THIS MUST BE DONE UPON RECEIPT OF THE SHIPMENT***

Freight Damage:

Any damaged or missing product must be noted, signed off and dated on the Bolick Delivery Ticket.

BOLICK IS NOT RESPONSIBLE IF DELIVERY TICKET IS SIGNED WITHOUT INDICATION OF DAMAGED OR MISSING PRODUCT.

Any damaged material received on orders shipped by Common Carrier also must be noted on the Carrier's Bill of Lading and/or shipment refused if damage is extensive. LTL Carrier Damage Claims must be filed within 5 days of delivery.

ALL PRICES, INCLUDING DELIVERY AND FUEL SURCHARGES ARE SUBJECT TO CHANGE WITHOUT NOTICE