

2024

HELPING HANDS REENTRY OUTREACH CENTERS

IMPACT REPORT



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Letter from the Founder & President

Alan Evans



Dear Friends and Supporters,

It has been a great year at Helping Hands Reentry Outreach Centers. In 2024, we were able to bounce back from a scary moment thanks to the support of our Board of Directors, and the communities we served. Not only did we recover, we grew. It started with the opening of our Seaside Hope Center, which turned into an expansion of bed space in Clatsop County when we transitioned from just day service to low-barrier shelter. We added forty additional beds to our Tillamook Hope Center by finishing the expansion of the second floor. This growth process has been amazing. When I first started this organization, I only had forty dollars to invest in it. In 2025, our budget is going to be nine million dollars. Every dollar represents an investment in the person who walked through our door with nothing, and is an affirmation that Oregon still believes in HOPE.

While our organization is growing, there are changes going on at the state level. The repeal of Measure 110 means a recognition of what we've always known, that we have to invest in the person to change their life. It is the most important aspect of what we do, and our voices have been heard! With new investments coming in recovery-based housing, we are finally at the table after 24 years of fighting for people to get the care they really need. We are truly excited for the future. Join us here at Helping Hands, as we will continue to do what we do best. Serve the person - **no matter what.**

Sincerely,

Alan Evans

Founder & President

Helping Hands Reentry Outreach Centers



As we have grown and changed, we've updated our mission to reflect the way homelessness changes. In 2024, we had the opportunity to update our mission, vision and values to reflect who we are and what we do today, while honoring our legacy of HOPE.

Mission

Helping Hands provides **hope** and **care** through personal, trauma-informed programs to individuals experiencing homelessness.

Vision

Helping Hands' Vision is to empower individuals experiencing homelessness to transform their lives by acquiring the health, life skills, and tools needed to thrive as members of their community.

Values

We support individuals experiencing homelessness.

We learn each person's story with empathy.

We deliver programs that are trauma-informed, person-centered, and data-driven.

We believe everyone deserves the opportunity to maximize their full potential, participants, staff and volunteers.

We cultivate a supportive community as each person navigates through our programs.

We build collaborative partnerships in our communities for the betterment of all.

We transform lives through hope and care.

Stories of HOPE: Priscilla



When Priscilla “Cilla” Jordan and her partner moved into their trailer home at the Venice RV Park in Seaside, they thought they were set; “when I bought the fifth wheel i thought I have a roof over my head for the rest of my life”. She had moved a lot in her life, being born in upstate New York, and having lived in places from New Mexico to California, and finally in Oregon, she was ready to be settled. The former nurse had called Seaside home for a while, and was looking forward to the rest of her life. The RV became too much to maintain, and ultimately it got condemned because it “leaked like a

sieve”. Priscilla scrambled to find somewhere new to live, but on a fixed income it was very difficult. Many senior citizens have found themselves in situations like Priscilla as the cost of housing goes up, but their income remains fixed. At the end of 2022, Priscilla found her way to the Uniontown Hope Center in Astoria. It took a while to adjust to not being in survival mode, to having to keep things in storage, and to adjust to the dorm living, but they staff made her feel welcome. She soon found her niche, volunteering in the kitchen and doing laundry. She would go the movie nights, to the meetings, and kept putting one foot in front of the other, even though she had no initial plan for how to move out. Seniors experiencing homelessness often take longer to find somewhere to live because of their limited income.

Priscilla got an opportunity to work with the Easter Seals program, which helps seniors get back into the work force. This program made it possible for her to begin getting paid for her work at Helping Hands. Priscilla's resiliency shone during the challenges of living at the Uniontown Hope Center when it was flooded in March 2023. "It was weird! It was really weird! But we'll just have to keep on trucking, and we'll get through this," she explained.



Trillium House in Warrenton, OR

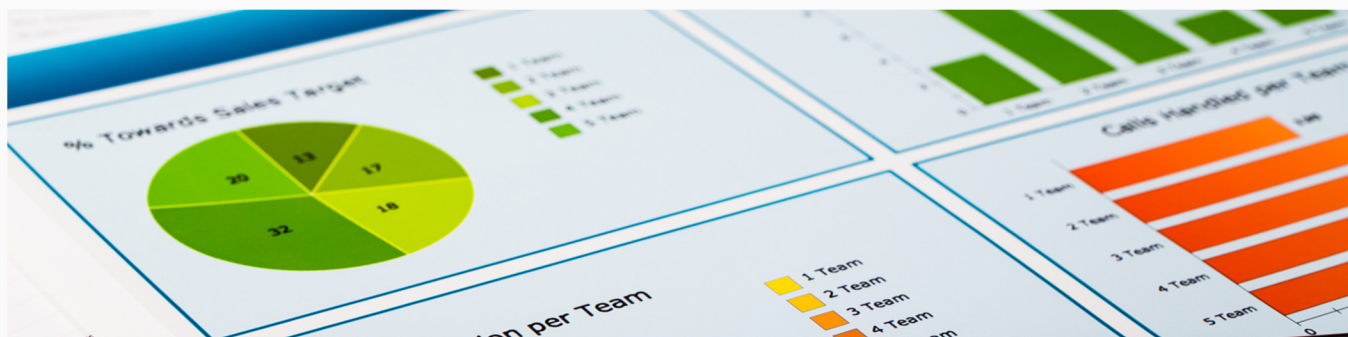
The staff at Helping Hands, known as the HOPE Crew, and the participants banded together to get through the flood, and Priscilla kept making progress on her program. She worked with Clatsop Community Action to begin pursuing housing and, she was able to get connected to the Trillium House in Warrenton, where she was able to move into her own brand new apartment.

It has a nice-sized bathroom, and she is making lots of friends as other people move in. Priscilla enjoys being near the Home Depot, the Goodwill, and all the restaurants and food carts in the area. "It was a gift from God, the apartment was a gift from God, and I thank Him every day for a roof over my head." But moving out didn't mean being done with her time at Helping Hands. Because of her work with Easter Seals, she was able to turn volunteer time into an opportunity to make an income that supplements her social security. She kept on volunteering in the kitchen and the laundry room at Uniontown, getting to reinvest in people who need it now that she is in a more stable situation. She brings her warmth and humor to her service, and pays it forward one smile at a time.



Data-Driven Success in 2024

Every year Helping Hands learns more about the bigger picture of homelessness in Oregon through the data we collect and analyze in our proprietary database Together Data Systems (TDS). This information helps us keep our services relevant, to size up or down appropriately, and ensure we are stewarding our resources appropriately. It is our pleasure to share this information with our supporters and see the increased impact of trauma informed, data driven, and person centered services.



Total Unique Individuals Served

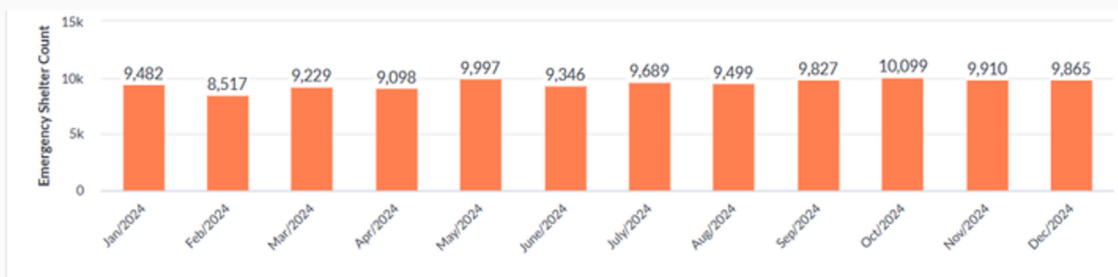
2,283

Total Bunks Consumed
through emergency
shelter and the reentry
program

114,558

Total Meals Served

131,989



Overnights By Month

Demographics - The Real Face of Homelessness

Who is experiencing homelessness in Oregon? It can be hard to understand that image nationally or even across Oregon but the data in TDS gives us an idea of who is currently in our Hope Centers, and a sense of the bigger picture.

Gender Demographics

55%

Male

43%

Female

2%

Non-binary

Age Demographics

0-17:16%

18-25:5%

25-55:64%

56+:15%



Addiction

55%

Yes

43%

No

2%

No Answer

Chronically Unhoused

50%

Yes

36%

No

14%

No Answer

Survived Domestic Violence

31%

Yes

54%

No

15%

No Answer

Employed Upon Arrival

13%

Yes

73%

No

14%

No Answer

Diagnosed Mental Health Condition

37%

Yes

48%

No

15%

No Answer

Disability Income Upon Arrival

11%

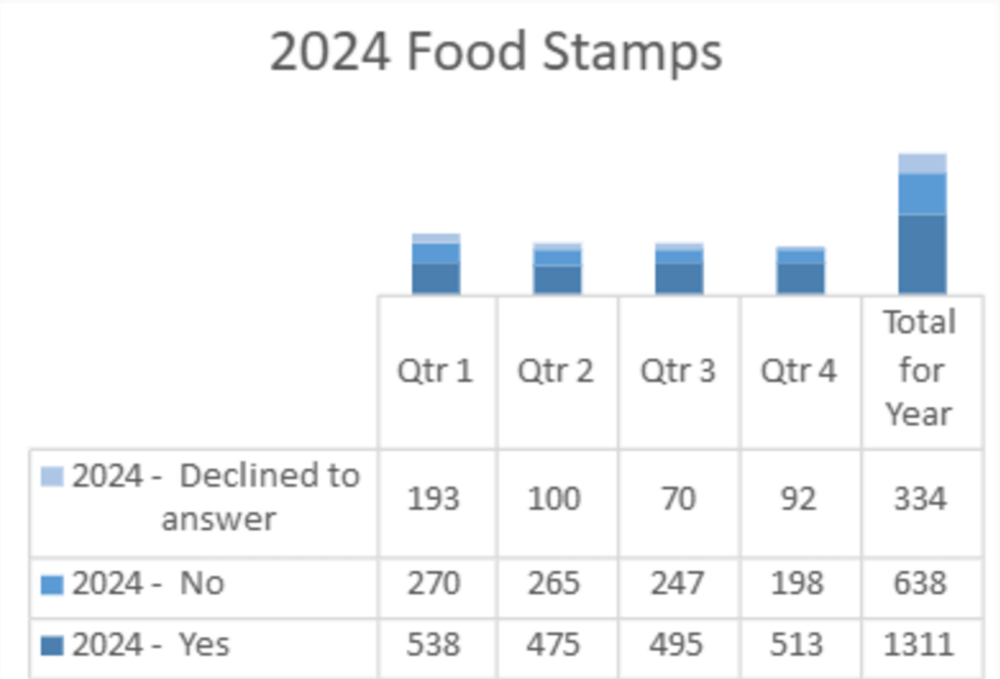
Yes

84%

No

5%

No Answer



Number of people on food stamps upon arrival by quarter in 2024

Stories of HOPE: Joel



Sometimes people experience homelessness after a long series of events, but other people find themselves going from being housed to living in a tent almost overnight. For Marine Veteran, Joel Stowers, that was how it felt. He was living with a girlfriend and a room-mate, but found himself in a sad and dark place when his girlfriend left him and his room-mate died of alcohol poisoning right before the summer of 2023. Even though he had a job at ACE Hardware, it wasn't enough for him to make the rent on his own. He spent time sleeping on the promenade at Seaside, but ultimately found himself at the Mill Pond Homeless Camp for most of the summer. This camp is the only place in the City of Seaside where the homeless can pitch a tent, and it is incredibly dangerous. It is chaotic, there is open drug and alcohol abuse, and many people do not feel they can trust the person next to them. Even as a veteran of the first Gulf War, Joel found the experience to be stressful, forcing him to shut down emotionally; "it was a shit show," he explained. Rather than being his funny, caring self, he operated in survival mode, trying to survive in the small, tourist coastal town's hidden corner - out of sight and out of mind. One of the benefits of Seaside being small though, is that eventually, you can find the resources you need if you keep your eyes open. One day that summer, he saw a small building with a line of people lining up out the front door; according to Joel, "I didn't know what this place was. When I walked in here, I just came to check it out and see what this old lady was doing. Just to see what she provided and whatever, right?" That old lady is Marcia Waugh, another Helping Hands success story who is now the Facility Manager of the Seaside Hope Center at the Jay Barber Campus. Having lived experience, she brings positive energy and real empathy to her work, and knows exactly how to help someone. In early 2023, the facility was newly opened, and Marcia found herself understaffed.

At first he accepted the help they could offer, like laundry access, a meal, and navigation. In 2023, the Seaside Hope Center only offered day services, and didn't have shelter beds yet. As Joel spent time there, getting meals, connecting with resources, and getting to know the staff, he noticed that certain small tasks weren't getting done



in the deceptively large building with only two staff members. After returning a few times, he decided to make himself useful. "I finally came in there with the thought of cleaning the place up, and I asked her if she had a broom." Soon, he made himself invaluable to the team, and transitioned into the long-term program at Uniontown Hope Center, just a bus ride away in Astoria. Keeping his commitments at Seaside kept him busy while he began working his reentry plan, saying that learning to feel things again was a big deal. His third month in the program was the real breakthrough, getting to work, having a steady place to sleep, it was the routine he needed. He is now fourteen months sober, and preparing to move into the CBH House, in which he will be living at the time of publication. Joel prioritizes his relationship with his three adult daughters, and has won over the people working and staying at the Seaside Hope Center. His hard work, determination, and willingness to serve others is not the only thing that endeared him to the team at Helping Hands; "he's the little brother I never wanted," said Facility Manager Marica.

When asked how he was feeling about his life now, Joel smiled, and said, "I'm good."

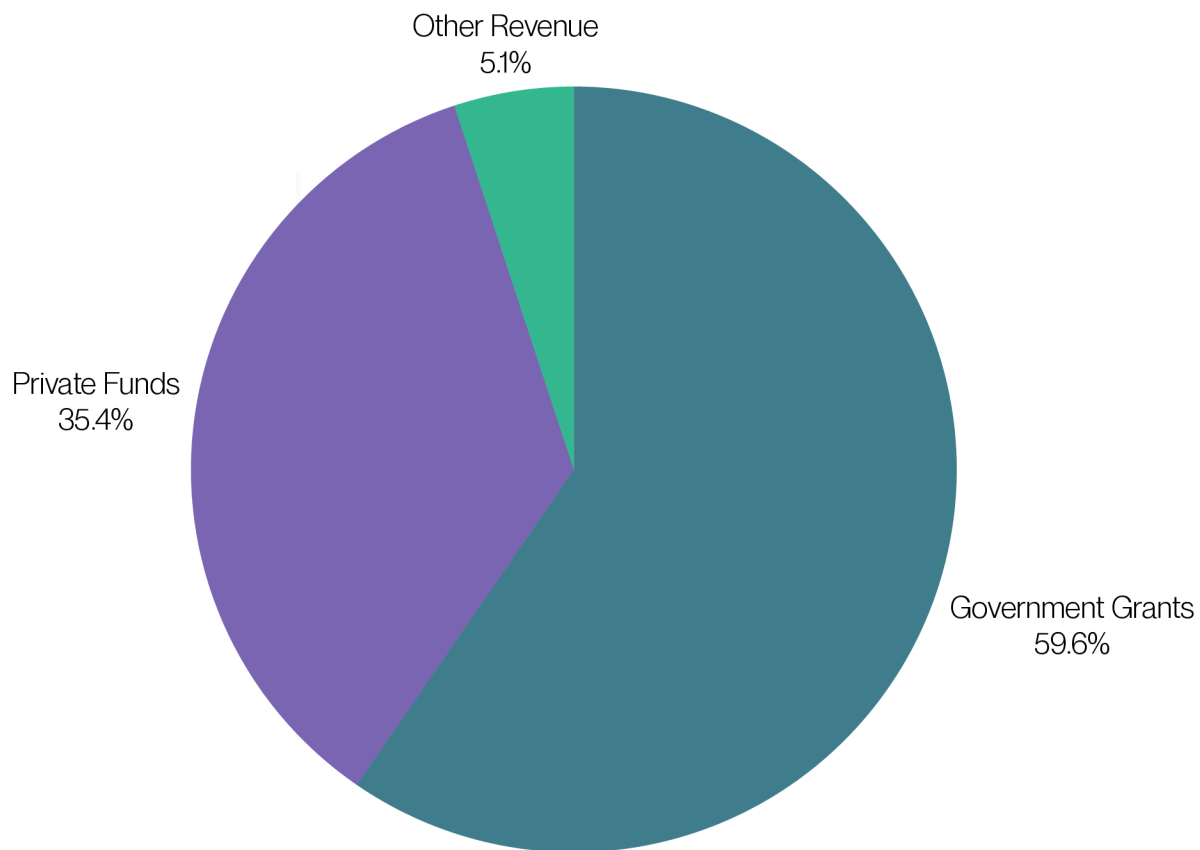


Seaside Hope Center

2024 Financial Stewardship

Income Statements

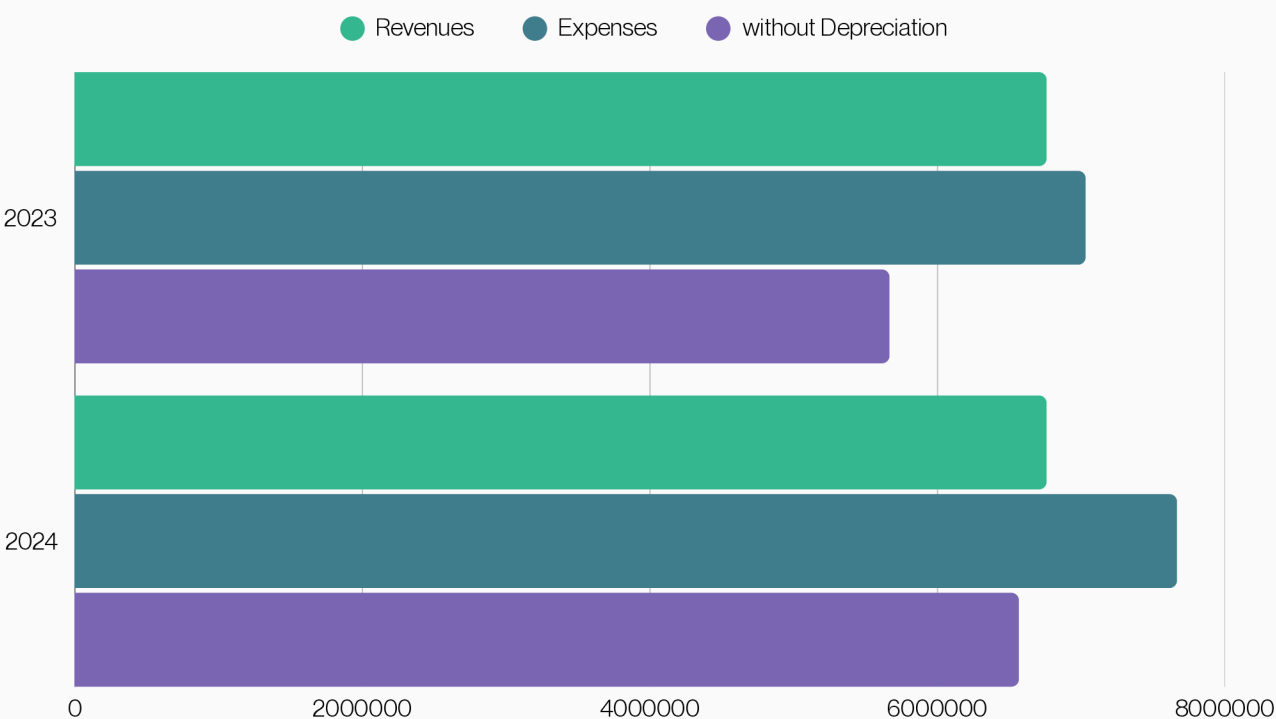
In 2024, Helping Hands made big inroads in our relationships with funders, as well as with the communities we serve, and saw an increase in our revenue that came from government grants.



Our First Audit

Helping Hands Reentry Outreach Centers successfully completed its first independent audit in the organization's history. This audit was conducted for the tax year 2023 and we received an unqualified opinion, which reflects the accuracy and integrity of our financial statements. This milestone demonstrates our commitment to transparency, accountability, and effective financial management.

Comparison 2023 to 2024

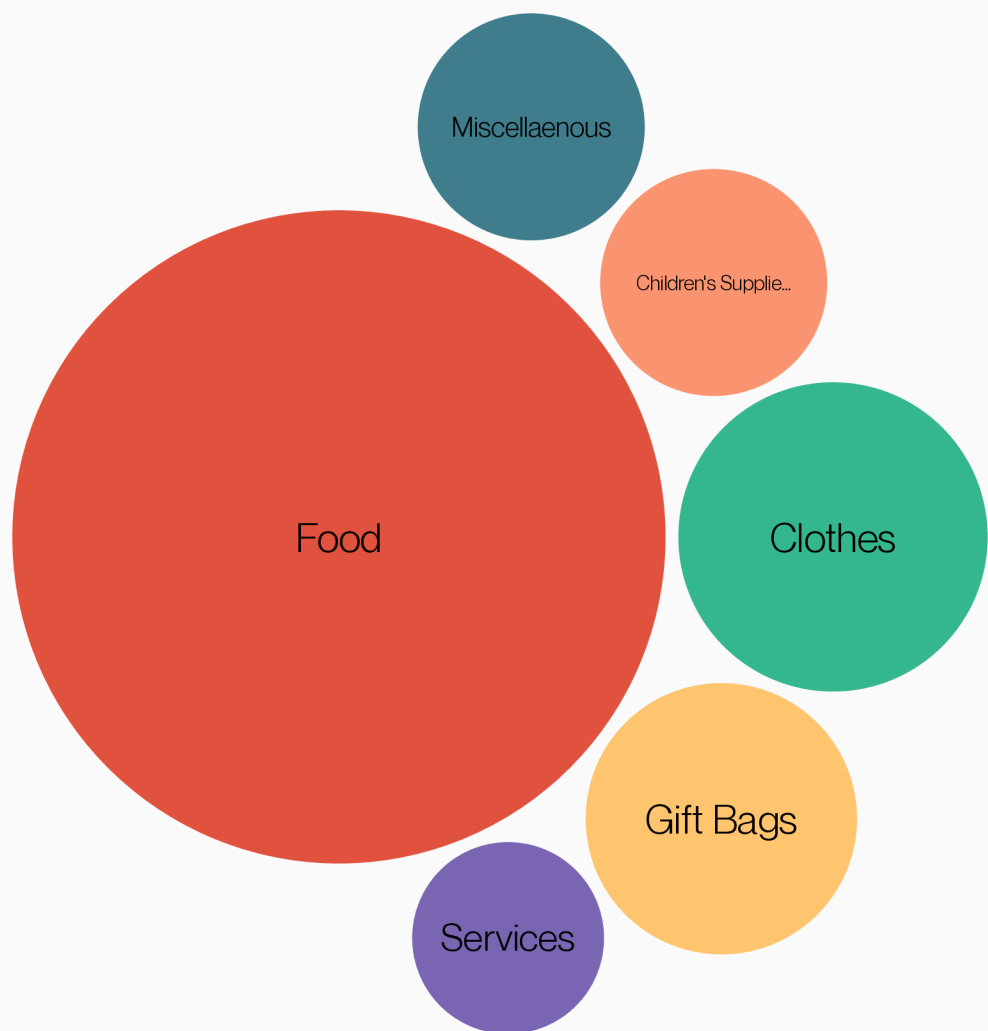


Revenue Growth

In 2023, we found ourselves in a difficult financial position, and we committed ourselves to ensuring we had explored new ways to have financial sustainability. After receiving emergency funding to keep our doors open through the end of the year, we began to find ways to secure the support of our communities, as well as from the State of Oregon. Donor support remained strong, and continues to be a core pillar of our income.

Over the course of 2024, we were able to take additional steps to explore new sources of revenue to support all of our operations. We entered into new contracts with our Community Care Organizations and local governments. Also, we began a process to enter into new contracts as Health Related Social Needs provider, and as a provider of sobriety beds, allowing us to bill for services we already offer. 11

In-Kind Donations



Category	Percentage	Information
Food	58%	Helping Hands received over 10,143 pounds of food donations.
Clothes	13%	Winter clothing was the #1 most donated category of clothing items.
Children's Items	7%	Toys were the most donated children's item.
Gift Bags/Kits	10%	Hygiene Kits were the most donated type of gift bag.
Serivces	5%	All the services donated were to support the upkeep of the Hope Centers.
Miscellaneous	7%	Books were the most donated miscellaneous item.

Thank You

Expressing our Gratitude to Our Donors



For over two decades, Helping Hands Reentry Outreach Centers has been a place where people who need support can go to connect with resources, to have a place to sleep and get a meal, and to begin to envision a new future for themselves. Tens of thousands of people have crossed the thresholds of our doors and got their first glimpse of HOPE for the first time in a long time.

We are able to do this because of the generosity and support of you, our donors and supporters in the communities we serve. Each meal served, every night that a bunk is filled, and every journey to a sustainable life is because of the belief that lived experience and person-centered solutions can make a difference that will last a lifetime. To all of our donors and supporters - **thank you.**

**Special thanks to Jordan Schnitzer, benefactor of the
Bybee Lakes Hope Center in Multnomah County.**

Hope Sustainers at \$1,000,000+

Multnomah County

Hope Sustainers at \$500,000+

Columbia Pacific CCO
Oregon Health Authority

Hope Sustainers at \$100,000+

Oregon Housing and Community Services
Anonymous
Church of Jesus-Christ of Latter Day Saints
Thomas S. Blount Charitable Trust
InterHealth Community Network CCO
Lincoln County
Downtown Portland Clean & Safe
Clatsop County
Bob & Kitty Bunn Family Fund
United Way of the Columbia-Willamette

Hope Sustainers at \$50,000+

Yamhill Community Care Organization
Harold & Arlene Schnitzer Foundation
Housing Authority of Lincoln County
MJ Murdock Charitable Trust
Anonymous
Energy Trust of Oregon
City of Seaside
Dorothy Piacentini
Sammons Family Charitable Foundation

Hope Sustainers at \$10,000+

Goodwill Industries of the Columbia-Willamette
The Ford Family Foundation
Zidell Family Foundation
Providence Health & Services
Curtis Fintel
Marquis Foundation
Wheeler Foundation
United Way of Clatsop County
Crooke Family Charitable Fund
The Komal Foundation
The Roundhouse Foundation
Oregon Cascades West Council of Governments
City of Lincoln City
The Samuel S. Johnson Foundation
Hans and Linda Witt
Joseph E. Weston Public Foundation
Stephen Bachelder
Dooney Family Fund
Valerie Fisher
Franklin & Dorothy Piacentini
Holzman Family Foundation
Kathleen Niedermeyer
Schlesinger Family Foundation
The Swigert-Warren Foundation
Wauna Credit Union

Hope Sustainers at \$5,000+

Kathryn Gruen
Cheryl and Chris Hunter
City of Astoria
Samantha Coffey
National Women's Soccer League, LLC
Jeff Spere
Randall T. Stewart
The Holiday Family Charitable
AWE Environmental

Hope Sustainers at \$1,000+

Caroline Walker
Bob Voll
Anonymous
Veronica Lozano
Emergency Food & Shelter Program
Karen Early
Chinook Winds Casino Resort
Rob Nosse and Jim Laden
Gregory W. Mayes
Stephen Rallison and Sharon Stern
Mark Schlesinger
Tom Stringfield
Jane Vail
Jeffrey Davisson
Rich and Paula Vile
Ken and Barbara Francis
Keith Clark
Eponic Corp.
Stu Peterson
Sue Porter
Richard Singer
Doug and Susan Stussi
Daniel Hoover
Seaside American Legion
Northwest Enforcement
Kelly J. Wright Sr.
John and Suzanne Jelderks
Dennis Brown
Jeff Grubb
Jeannine Hess
Kyle McBride
John Moyer
Patterson-Munnelly Family Fund
Corey Rabe
Tim Lagasse
Timothy Brown

Hope Sustainers at \$1,000+

Community Foundation of the North State

Linda K. Eyerman

Aimee Foster

Tillamook Co-Op

Robin M. Jensen

NAMI Clatsop

Keith Wilson

Mark Coy

Chris Hayward

Kristopher Taft

Steve Voorhees

Dale Guen

Rita Sheldrake

Chuck Teague

Shaun Martin

Barry Boring

Janice Boulden

Anna Brown

The Residents of Bryant Street Townhomes

The Residents of Cascade Woods

Jedidiah Chavez

Alex Colescott

Cooper Family Foundation

Phillip W. Curtis Jr.

Michael and Scott Stussi-Davis

Enterprise Holdings Foundation

First Presbyterian Church

Jane R. Kendall Family Fund

John Judkins

Kohnstamm Family Foundation

Stefanie Kouremetis

Robert Larson

Peter Leineweber

Neilsen Family Fund

Susan Nelson

The Residents of Royal Greens

Hope Sustainers at \$1,000+

Gary Seelig
Jane Somers
Larry Sparks
The Residents of the Park at Allen
The Residents of Timberview Estates
Leslie Trim
Ken Unkeles
The Residents of the Village at Creekside
Jerry Walker and Mary Jaeger
Matt Wood

Hope Sustainers In-Kind Donations

7/11
Alyxann Attaran
Azar Indulgences
Pam Barela
Barkdusters
Bethany Lutheran Church
Dennis Brown
Cantel Sweeping
Blanchet House of Hospitality
Cadence Academy Preschool
Careit
Church of Jesus-Christ of Latter Day Saints
Coastal Plumbing
Dave's Killer Bread
Do Good Multnomah
Brooke and Matt English
First Interstate Bank
Girl Scouts of Vancouver #11974
Corey Goss
High Strung Coffee
Megan Hodges
Holiday Inn Express of Astoria
Katie Jones
Chermagne Josie
KFC Harvest Log

Hope Sustainers In-Kind Donations

Hazel Larpenteur
Jane Larson
Levy Catering
Liepold Farms
Judy Likwartz
Judy London
Lum's Auto Center
Fred Lundin
Milk Crate Kitchen
Ricky Miller
Cece Montgomery
Mullen-Polk Foundation
Multnomah County Master Gardener Association
Marie Navara
North Shore Homes
Pacific Landscape Management
Peace First Church
Portland Fruit Tree Project
Portland International Airport
Clair Powell
Madison Roll
Roseline Coffee
Salvation Army
SFS
Janette Skow
St. John's Food Share
Fred Starkey
Striplin's Tree Service, LLC.
TCS Team at Oregon Food Bank
TriMet
Urban Gleaners
Waggin' Tails
Tonia Webber
Windemere Real Estate
Pattie Witherite
Women of Waterside
Wonderwood Springs
Worker's Tavern, LLC.

Letter from the Board of Directors



Dear Friends and Supporters,

As we reflect on our achievements over the last year, we continue to be inspired by our collective impact and ability to bring hope and care to individuals and families experiencing homelessness.

Last year, we saw our relationships with our communities expand. We've created new pathways to reliable sustainability for our organization and found opportunities to add beds to provide services to more individuals in need. We added 81 beds across our 5 counties to bring our total to over 620 beds in the state.

Our commitment to service has never been stronger and we are excited about our next steps. We will be moving forward with our new Strategic Plan for 2025-2027, emphasizing safety, sustainability, and service. We are creating new partnerships and strengthening existing ones, but always with the message that our person-centered approach to addressing homelessness works. We are mission first. With your support and commitment to Helping Hands, we remain steadfast in our trauma-informed, data-driven, person-centered model.

Thank you for joining us in serving and improving our communities, bringing HOPE to Oregon.

Sincerely,
Your Board of Directors

LEADERSHIP

Executive Team

Alan Evans *Founder & President*

Tonja Hodgkinson *Chief Financial Officer* **Joshua Blomquist** *Chief Operating Officer*

Board of Directors

Dr. Karmin Williams *Board Chair*

Cheryl Hunter *Secretary*

Jerry Walker *Treasurer*

Nick Troxel

John Helm

Judy Casper

Joseph Bowman

Alan Evans

Bybee Lakes Hope Center Advisory Board

Cheryl Hunter *Board Chair*

Wayne Evans

Sen. Lew Frederick

Erica Hetfeld-Schpak

Scott McKeown, JD

Betsy Johnson

James Autry

Erik Cole

Kelly O'Lague

Homer Williams



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