

WELCOME
to
Hickory Hollow



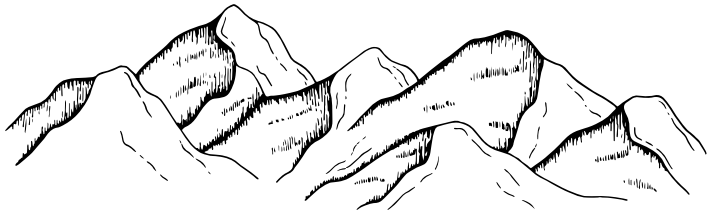
PLEASE LEAVE

WORRIES

AT THE DOOR

Enjoy Your Stay!

MEET YOUR *Hosts*



Hey There!

*We're Donnie & Ronda
We are honored to
Welcome you to
Hickory Hollow Cabin!*



Welcome to Hickory Hollow! Since discovering this charming cabin and its breathtaking surroundings in 2019, we've created countless memories here, and now, we're excited to share this special place with you. Inside our Welcome Book, you'll find everything you need to make the most of your stay—from our favorite local dining spots and must-visit wineries and breweries to the best shopping and activities in the area. We've included all the essential cabin rules and helpful tips to ensure a seamless experience. We want your stay to be as enjoyable as possible, so if you need anything or have any concerns during your visit, please feel free to reach out to us.

Enjoy your adventure at Hickory Hollow!



Donnie & Ronda

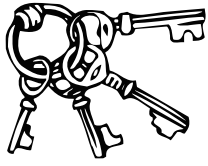


HICKORYHOLLOWNC181@GMAIL.COM

HICKORYHOLLOWNC.COM

828.421.0445 - DONNIE

828.421.4372 - RONDA



ABOUT



Hickory Hollow

Welcome to Hickory Hollow Cabin, your perfect escape nestled in the heart of mountain serenity. Under the new ownership of Donnie & Ronda, this cherished retreat has been thoughtfully updated to enhance your experience from the moment you arrive.

We have updated all of the details for your comfort and convenience. Our cabin proudly offers state-of-the-art amenities including high-speed internet, Wi-Fi, and Apple HomePod minis, ensuring you stay connected in the lap of nature. Each bedroom is a haven of rest, equipped with USB charging stations and white noise sound machines, alongside cozy new bedding, pillows, and towels.

The heart of the cabin, our lodge room, invites you to unwind, while the dining area, centered around a charming new farmhouse table, sets the stage for memorable meals and gatherings. For our youngest guests, we provide essential baby items to make family stays comfortable and stress-free.

Our fully stocked kitchen is ready with all-new china, daily dishes, cutlery, glassware, and cookware. Start your mornings at our Keurig Duo coffee bar and toast to your getaway with a complimentary bottle of wine.

The exterior of Hickory Hollow Cabin has been transformed with fresh paint, stylish porch decor, and enhanced security features, including cameras at the driveway, garage door exterior, and east side of the home, in addition to keyless entry smart locks and deck lighting. We hope both of these touches ensure peace of mind and a seamless experience throughout your stay. We promise a blend of privacy, tranquility, and homely warmth.

We invite you to experience the rejuvenated Hickory Hollow Cabin—where every visit is more than just a stay, it's a place to make lasting memories.

Your Accommodations:



ACCOMMODATIONS
FOR UP TO 6 PEOPLE



3 PRIVATE BEDROOMS
WITH KING SIZE BEDS



2 BATHROOMS
WITH SHOWERS



KEURIG DUO COFFEE STATION
WITH ASSORTED COFFEES



SOME FAVORITE
SWEET & SALTY SNACKS

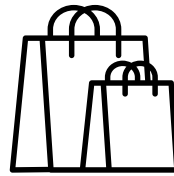


COMPLIMENTARY
BOTTLE OF WINE

For Your Enjoyment:

If there is anything that we can assist you with to make your stay more pleasurable, please don't hesitate to contact us!

LOCAL



Shopping



GROCERY

GROCERY STORE

INGLES
1257 Georgia Rd
Franklin, NC 28734

SUPERCENTER

WALMART
273 Commons Dr.
Franklin, NC 28734

PRODUCE MARKET

SHEARL PRODUCE
9830 Georgia Rd.
Otto NC 28763

CORNER STORE

LOAFER'S GLORY
4340 Patton Rd.
Franklin NC 28734



SHOPS

ANTIQUES

BRYANT'S ANTIQUE MALL
71 East Main Street
Franklin, NC 28734

GIFT SHOP

TRAIL MIX
31 East Main Street
Franklin, NC 28734

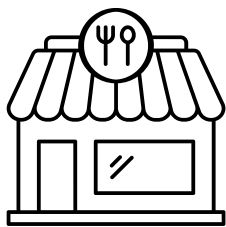
OUTDOOR SHOP

OUTDOOR 76
35 E Main St
Franklin NC

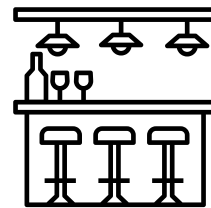
GIFT SHOP

NORTH CAROLINA MOUNTAIN MADE
36 E Main St
Franklin, NC 28734





LOCAL



Recommendations

TO EAT



BREAKFAST CAFES

KOUNTRY KITCHEN

351 Carolina Mountain Dr,
Franklin, NC

ANNETTE'S CAFE

6798 Hwy 441
Dillard, GA

BURGER JOINT

GRAFF'S TAVERN

579 Depot St.
Franklin, NC

PIZZARIA

FRANKLIN PIZZA TAVERN

607 Highlands Road
Franklin, NC

THAI BISTRO

THAI PARADISE

3078 Georgia Road
Franklin, NC

MEXICAN CANTINA

LOS MARGARITAS

24 Iotla Street
Franklin, NC

BAKERY

BENT WILLOW BAKING CO.

473 E Palmer Street
Franklin, NC

TO DRINK



BREWERIES

LAZY HIKER TAPROOM

188 W. Main St.
Franklin, NC

CURRAHEE BREWING

100 Lakeside Dr.
Franklin, NC

WINERIES

EAGLE FORK WINERY

8 Cedar Cliff Road
Hayesville, NC

CRANE CREEK WINERY

7150 Canaan Drive
Hiawassee, GA

HIGHTOWER CREEK VINEYARD

1040 Crane Creek Road
Harris, GA

STONEWALL CREEK VINEYARD

323 Standing Deer Lane
Tiger, GA

TASTING ROOM

SLANTED WINDOW TASTING STATION

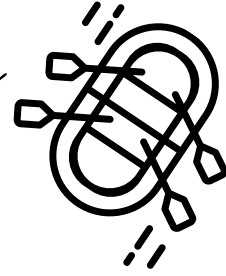
587 Harrison Avenue
Franklin, NC

Just a few of our favorites, there is so much more to discover!

ADVENTURE



Guide



HIKE TO WATERFALLS

DRY FALLS

28 Hwy 64 St. East
Highlands, NC 28741
(Several Falls choose from in area)

WALKING

LITTLE TN RIVER GREENWAY
573 E Main St.
Franklin, NC 28734

LOOKOUT TOWER

WAYAH BALD
4419 Wayah Bald Rd.
Franklin, NC 28734

DOG PARKS

FRANKLIN DOG PARK
201 Phillips St.
Franklin, NC 28734

CULLASAJA PARK
Fox Ridge Rd
Franklin, NC 32734

OUTDOOR CENTER

NANTAHALA OUTDOOR CENTER
13077 U.S. 19 WEST,
BRYSON CITY, NC 28713

TOURS

CAROLINA BOUND ADVENTURES
35 Slope St.
Bryson City, NC 28702

BOAT RENTALS

LAKE'S END MARINA & RENTALS
17838 Wayah Rd.
Topton, NC 28781

GEM MINING

COWEE GIFTS MASON MTN GEM MINE
5315 Bryson City Rd.
Franklin, NC 28734

HORSEBACK RIDING

SMOKIN' SADDLES RIDING CO
849 Miller Rd.
Scaly Mountain, NC 28775

EMERGENCY



Information



HOSPITAL

Angel Medical Center
124 One Center Ct, Franklin
(828) 524-8411

URGENT CARE

Smoky Mountain Urgent Care
195 Franklin Plaza Dr, Franklin
(828) 634-7745

VETERINARIAN

Animal House Veterinary Clinic
991 E Main St, Franklin
(828) 524-9990

POLICE

Macon County Sheriff
1820 Lakeside Dr, Franklin
(828) 349-2104

EMERGENCY SERVICES

Macon County EMS
104 E Main St, Franklin
(828) 349-2067

PHARMACY

U-Save-It Pharmacy
20 Franklin Plaza Dr, Franklin
(828) 524-0156

Ⓢ IN CASE OF EMERGENCY, ALWAYS CALL 911 Ⓢ

CHECK IN/OUT



Procedures



CHECKING IN:

- CHECK IN TIME IS 3:00PM.
- TAKE A MOMENT TO LOOK AROUND THE CABIN AND LOCATE YOUR WELCOME GUIDE, WINE, AND SNACK PACK.
- GET COMFORTABLE AND MAKE YOURSELF AT HOME. WE ARE THRILLED YOU ARE HERE!
- ENJOY YOUR STAY! REACH OUT IF THERE ARE ANY QUESTIONS/CONCERNS OR IF THERE IS ANYTHING WE CAN DO TO MAKE YOUR STAY MORE ENJOYABLE.

CHECKING OUT:



- LEAVE USED BEDS UNMADE. YOU DO NOT NEED TO STRIP ANY LINENS.
- LOAD ANY REMAINING DIRTY DISHES INTO THE DISHWASHER AND START THE DISHWASHER ON THE SANITIZE CYCLE.
- TURN OFF ALL LIGHTS.
- RETURN ITEMS TO WHERE YOU FOUND THEM. LEAVE THE CABIN AS IT WAS WHEN YOU ARRIVED.
- MAKE SURE YOU ARE NOT LEAVING BEHIND ANY BELONGINGS. WE ARE NOT RESPONSIBLE FOR LOST OR ITEMS THAT ARE LEFT BEHIND.
- MAKE SURE YOU ARE NOT ACCIDENTALLY TAKING ANY ITEMS THAT BELONG TO HICKORY HOLLOW. INVENTORY IS DONE BEFORE AND AFTER EACH STAY.
- IF YOU BROUGHT PETS WITH YOU, PLEASE CLEAN UP AFTER PET & SWEEP UP PET HAIR, ETC.
- LEAVE DIRTY TOWELS IN THE BATHROOM.
- EMPTY FRIDGE AND PANTRY OF YOUR GROCERY ITEMS. PLEASE DO NOT LEAVE ITEMS BEHIND.
- CLOSE AND LOCK ENTRY/EXIT DOORS AND GARAGE DOOR.
- TAKE REMAINING TRASH TO THE TRASH CENTER.
- SIGN THE GUEST BOOK AND SHARE YOUR FAVORITE LOCAL SPOTS AND RECOMMENDATIONS.
- BOOK YOUR NEXT STAY!

FAQ

For Our Guests

WHAT SHOULD I DO IF I HAVE AN ISSUE WITH MY RENTAL?

If you have an issue with your rental, you should contact the hosts, Donnie or Ronda as soon as possible to try and resolve the issue.

ARE THERE ANY ADDITIONAL FEES OR TAXES I SHOULD BE AWARE OF?

All fees/taxes associated with your Airbnb rental, such as cleaning fees or occupancy taxes are listed on your Airbnb listing. There could also be additional fees for any damages, damages caused by pets, accidents, additional cleaning fees for trash left behind or the property left in poor condition.

CAN I BRING MY PET WITH ME TO MY AIRBNB RENTAL?

Yes, our property does allow up to 2 housebroken and trained canine pets.

ARE THERE BUGS IN THE MOUNTAINS?

Just like anywhere else, the mountains have bugs and other pests. Depending upon when you visit you could encounter ladybugs, stink bugs, moths, fireflies/lightning bugs, spiders, ants, etc. We have our property treated inside and out each quarter to prevent the pests from coming inside the cabin. Please help keep pests out by keeping doors and windows closed at all times.

HOW DO I COMMUNICATE WITH THE HOST DURING MY STAY?

You can contact hosts, Donnie and Ronda, by calling or texting.
828.421.0445 - Donnie, 828.421.4372 - Ronda

ARE THERE SECURITY CAMERAS?

Yes, there are exterior security cameras located at the drive, garage entry, and East side of the property. There are **no** interior security cameras. Manipulation of cameras results in immediate cancellation of stay without refund.

DO YOU HAVE BABY ITEMS?

Yes, we have two pack-n-plays, a baby tub, bouncer, high chair, bumby w/tray, booster, and a few other items provided for your convenience. Use these items at your own discretion and risk, as we are not licensed to inspect them for safety or recalls. We also have child plates, bowls, and cups available for use.

HICKORY HOLLOW IS PRIVATELY OWNED-

Owners are not responsible for any accidents, injuries, or illnesses that occur while on the premises. Owners are not responsible for any loss of personal belongings or valuables.

DETAILED HOUSE



Rules



THERE IS NO SMOKING OR VAPING ALLOWED INDOORS. THERE WILL BE A FINE IF THERE IS EVIDENCE OR ODOR FROM SMOKING FOUND INSIDE. NO LITTERING OF SMOKING PARAPHENALIA.



ONLY HOUSEBROKEN AND TRAINED PETS ALLOWED. CRATES ARE PROVIDED FOR YOUR CONVENIENCE. PER AIRBNB POLICY, SERVICE DOGS MAY NOT BE LEFT UNATTENDED AT THE CABIN AT ANY TIME. PLEASE CLEAN UP AFTER YOUR PET, PET STATION WITH DOGGIE BAGS AND SHOVEL IS LOCATED IN THE GARAGE.



PARTIES, EVENTS, OR ADDITIONAL/UNREGISTERED GUESTS ARE NOT PERMITTED PER AIRBNB POLICY. QUIET HOURS ARE FROM 10PM TO 7AM. QUIET TIME APPLIES TO PETS AS WELL. NO OVERLY LOUD MUSIC.



NO THIRD PARTY RENTALS PERMITTED. BOOKING PERSON MUST BE STAYING AT THE PROPERTY DURING THE RENTAL.



DO NOT OPEN WINDOWS. MOST OF THE CABIN WINDOWS ARE ORIGINAL AND NO LONGER OPEN/CLOSE CORRECTLY. WINDOWS DO NOT HAVE SCREENS, OPENING WINDOWS WILL ALLOW BUGS AND OTHER PESTS TO COME INTO THE CABIN. PLEASE DO NOT LEAVE THE DOORS OPEN FOR EXTENDED PERIODS OF TIME.



PLEASE CLEAN UP AFTER YOURSELF AND RETURN UTILIZED ITEMS TO THEIR DESIGNATED SPOTS. YOU ARE RESPONSIBLE FOR WASHING ANY KITCHEN ITEMS THAT YOU HAVE USED, DISHES, CUPS, UTENSILS, COOKWARE, ETC.



TREAT THE PROPERTY AND ITS CONTENTS WITH CARE & RESPECT, WE'VE WORKED VERY HARD AND POURED OUR HEARTS INTO MAKING THIS CABIN SOMETHING WE ARE PROUD TO SHARE WITH YOU AND WE WOULD LOVE TO BE ABLE TO SHARE THIS VACATION HOME FOR MANY YEARS TO COME!



NO CANDLES OR OPEN FLAMES PERMITTED INSIDE THE HOME. THE FIRE PIT MUST STAY ON THE DESIGNATED PAD, DO NOT BRING THE FIRE PIT ONTO THE DECK FOR ANY REASON. THIS IS A FIRE HAZARD & CAN DAMAGE THE DECK. NO FIREWORKS.



DO NOT LEAVE ANY TRASH/BAGS OF TRASH OUTSIDE THE CABIN, IT WILL ATTRACT WILDLIFE! DO NOT PILE UP AND LEAVE GARBAGE IN GARAGE.



TAMPERING OR BLOCKING VIEW OF ANY OF THE SECURITY CAMERAS OR WI-FI, DELIBERATE DAMAGE, OR BLATANT DISREGARD OF HOUSE RULES AND AIRBNB OR VRBO RULES IS GROUNDS FOR IMMEDIATE CANCELLATION OF YOUR RENTAL WITHOUT REFUND.



PLEASE USE A CUTTING BOARD, DO NOT CUT DIRECTLY ON THE BUTTER BLOCK COUNTERTOP.



YOUR RENTAL INCLUDES THE MAIN FLOOR ONLY. THE BASEMENT, GARAGE STORAGE ROOMS, AND LOCKED CLOSETS/CABINETS ARE STRICTLY OFF-LIMITS.

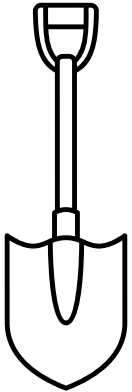
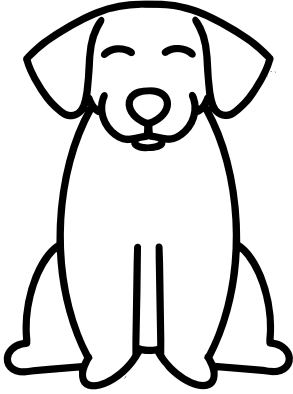


NO TOURS OR DROPPING BY THE PROPERTY OUTSIDE OF YOUR RESERVED STAY DATES. WE ARE THRILLED YOU ARE EXCITED ABOUT YOUR STAY, HOWEVER; WE WANT EVERYONE TO HAVE A RELAXED, PRIVATE EXPERIENCE WITHOUT UNINVITED GUESTS OR INTERRUPTIONS DURING THEIR MOUNTAIN RETREAT.

Thank You for Your Kind Cooperation!

THIS IS A VACATION RENTAL AGREEMENT UNDER THE NORTH CAROLINA VACATION RENTAL ACT. THE RIGHTS AND OBLIGATIONS OF THE PARTIES TO THIS AGREEMENT ARE DEFINED BY LAW AND INCLUDE UNIQUE PROVISIONS PERMITTING THE DISBURSEMENT OF RENT PRIOR TO TENANCY AND EXPEDITED EVICTION OF TENANTS. YOUR SIGNATURE ON THIS AGREEMENT **OR** PAYMENT OF MONEY OR TAKING POSSESSION OF THE PROPERTY AFTER RECEIPT OF THIS AGREEMENT IS EVIDENCE OF YOUR ACCEPTANCE OF THE AGREEMENT AND YOUR INTENT TO USE THIS PROPERTY FOR A VACATION RENTAL.

PET Policies



- LIMITED TO 2 HOUSEBROKEN AND TRAINED DOGS.
- CATS AND OTHER ANIMALS ARE NOT PERMITTED.
- PLEASE PICK UP AFTER YOUR DOG, OTHER GUESTS DON'T WANT TO STEP IN IT.
- PETS SHOULD REMAIN CONFINED TO THE PROPERTY AND NOT ROAM FREELY. THERE ARE LOCAL PET PARKS WHERE YOUR PET CAN RUN FREELY AND BURN ENERGY.
- SERVICE ANIMALS AND ESA'S ARE NOT PERMITTED TO BE LEFT UNATTENDED AT ANY TIME, PER AIRBNB POLICY.
- TO PREVENT ANXIETY AND DAMAGE TO THE CABIN, CRATES ARE PROVIDED FOR YOUR CONVENIENCE SHOULD YOU HAVE TO LEAVE YOUR PET. YOU WILL BE HELD RESPONSIBLE FOR DAMAGES DONE BY YOUR PET OR SERVICE ANIMAL.
- PETS ARE EXPECTED TO STAY QUIET, NO CONSTANT BARKING, ESPECIALLY DURING QUIET HOURS.
- PET WASTE SHOULD BE PROMPTLY REMOVED FROM SIGHT AND WALKING AREAS. WE HAVE PROVIDED COMPLIMENTARY BAGGIES, OR YOU CAN USE ONE OF THE SHOVELS (POOPER SCOOPERS) THAT HAVE BEEN PROVIDED TO BURY OR TOSS WASTE INTO THE WOODS. PET WASTE SUPPLY STATION IS LOCATED IN THE GARAGE.
- KINDLY ENSURE PETS ARE BATHED AND TREATED FOR FLEAS/TICKS PRIOR TO YOUR TRIP.
- TO ACCOMMODATE GUESTS WITH PET ALLERGIES, WE KINDLY REQUEST THAT PETS REFRAIN FROM ACCESSING FURNITURE AND BEDS. HOWEVER, IF YOUR PETS TEND TO CLIMB ONTO FURNITURE OR BEDDING, PLEASE BRING A CLEAN BLANKET OR SHEET FROM HOME TO COVER AND PROTECT FURNITURE AND BEDS. PLEASE SWEEP UP PET HAIR PRIOR TO YOUR CHECKOUT.
- PLEASE KEEP THEM ON THE GATED DECK OR ON A LEASH. WE DON'T WANT TO HAVE PETS CHASING OFF AFTER WILDLIFE AND TRUST ME YOU DON'T WANT TO BE CLIMBING THESE STEEP MOUNTAINS TRYING TO ROUND UP YOUR DOG. BARKING ON THE DECK IS NOT PERMITTED. .

Welcome Furry Friends



KEURIG

Instructions

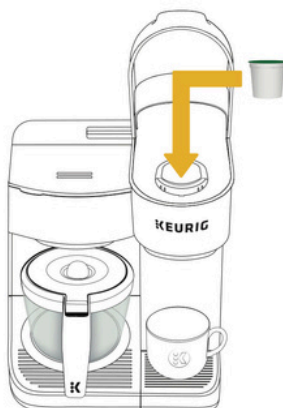


A MAKING A SINGLE CUP OF COFFEE USING A K-CUP

1 Place Mug & Pod

Place a mug on the drip tray. If using a travel mug, remove the drip tray and place the mug on the drip tray base. Lift the handle and place a K-Cup® pod in the K-Cup® pod holder. Lower the handle completely to close the lid.

High Altitude Brewing: While holding the brewer handle up, push down slowly on the K-Cup® pod in the pod holder until the bottom of the K-Cup® pod is punctured by the exit needle.



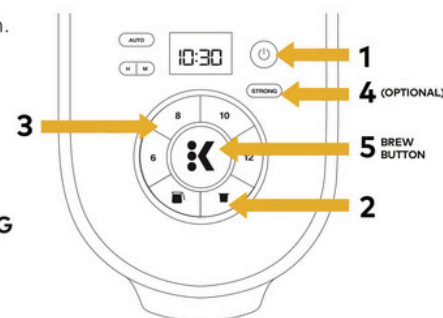
2 Brew & Enjoy!

Press the **POWER** button. The **POD** and **CARAFE** buttons will blink. Select **POD**, then select your brew size. Press the **BREW** button to initiate brewing. For a bolder coffee, press the **STRONG** button before pressing the **BREW** button.

Brewing is complete when the brew indicator light is no longer illuminated.

We recommend using a Keurig® Rinse Pod or running a cleansing brew immediately after brewing hot cocoa or other sweetened pods to keep the needles clean.

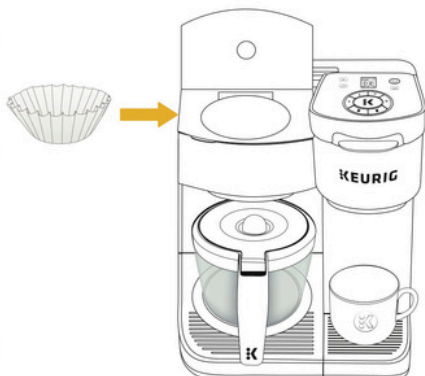
NOTE: After 5 minutes, the brewer will go into Auto Off mode. To reactivate, press the **POWER** button.



B MAKING A TRADITIONAL POT (CARAFE) OF COFFEE WITH A FILTER AND GROUND COFFEE

1 Place Carafe & Fill Basket

Fill the water reservoir to the **MAX** fill line. Lift the filter basket cover up and insert a 12 cup paper filter into the filter basket. Add the desired amount of ground coffee (1 tablespoon of ground coffee per cup is recommended). Close the filter basket cover completely and make sure the carafe is on the heating plate.

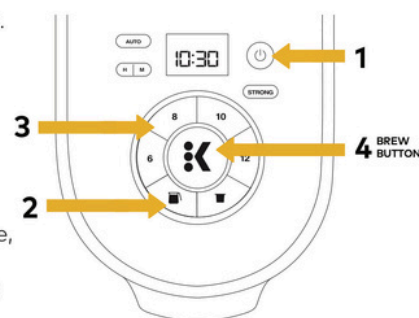


2 Brew & Enjoy!

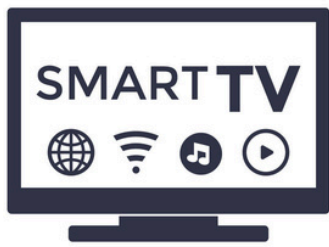
Press the **POWER** button. The **POD** and **CARAFE** buttons will blink. Select **CARAFE**, then select your brew size. Press the **BREW** button to initiate brewing.

Once the brew is complete, the heating plate will automatically turn on and remain on for 2 hours - the **CARAFE** button will illuminate red. To turn off the heating plate, press and hold the **CARAFE** button until the light is no longer illuminated.

If you accidentally shut the heating plate off, press and hold the **CARAFE** button until the red light illuminates to turn it back on.



NOTE: The maximum capacity for regular ground coffee is 15 tablespoons and 12 tablespoons for decaf. Exceeding this amount may cause overflow.



TV GUIDE

Instructions

WE PROVIDE ROKU TV'S PRE-LOADED WITH YOUTUBE TV.

ROKU TV'S ALSO HAVE YOUR FAVORITE APPS; NETFLIX, HULU, APPLE TV AND MORE WHICH CAN BE USED BY SIGNING INTO YOUR EXISTING ACCOUNT.



TURN ON THE TV BY PRESSING THE RED POWER BUTTON ON THE TOP OF THE TV REMOTE



We provide a YouTube TV account for watching Live TV including local news stations (NBC, CBS, and ABC). YouTube TV also has approximately 100 additional channels including ESPN, Weather, and several other channels.

HERE'S A SIMPLE USER GUIDE TO USING YOUTUBE TV: **You Tube TV**

EXPLORE: CLICK AROUND TO SEE WHAT'S THERE. LOOK FOR SHOWS YOU LIKE.

SEARCH: IF YOU WANT SOMETHING SPECIFIC, TYPE IT IN THE SEARCH BOX.

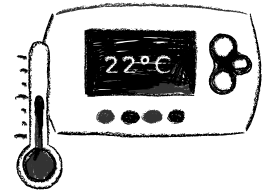
WATCH LIVE TV: CLICK ON THE LIVE TAB TO WATCH TV RIGHT NOW.

THAT'S IT! HAVE FUN WATCHING TV!

PLEASE BE SURE TO LOGOUT OF ALL OF YOUR STREAMING SERVICES PRIOR TO YOUR DEPARTURE.

HEATING & AC

Instructions

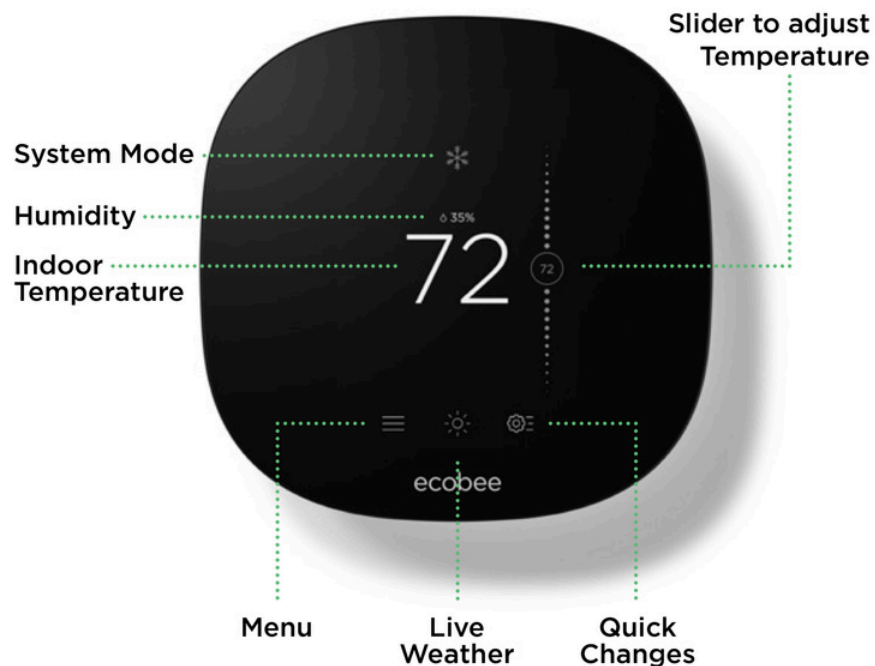


THE CABIN IS EQUIPPED WITH A HEAT PUMP CENTRAL AIR SYSTEM AND AN ECOBEE SMART THERMOSTAT.

ADJUSTING THE TEMPERATURE:

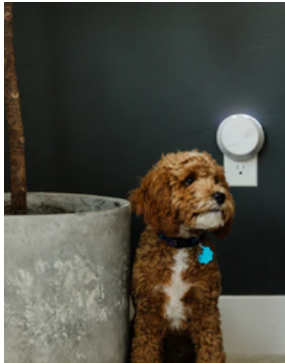
YOU CAN OVERRIDE THE SCHEDULED TEMPERATURE BY MOVING THE BUBBLE ON THE TEMPERATURE SLIDER UP OR DOWN. WE SET THE HEAT TO DEFAULT AT **60 DEGREES** AND THE AC AT **75 DEGREES**.

THE **BLUE** NUMBER REPRESENTS THE COOL SET POINT.
THE **ORANGE** NUMBER REPRESENTS THE HEAT SET POINT.



**PLEASE HELP TO CONSERVE ENERGY BY
NOT RUNNING THE AC WHILE USING THE FIREPLACE.
PLEASE KEEP ALL WINDOWS & DOORS SHUT WHILE THE SYSTEM IS ON.**

PURA SCENT DIFFUSER *Information*



ABOUT PURA:

PURA IS AN ECO FRIENDLY APP-CONTROLLED FRAGRANCE DIFFUSER WHICH ALLOWS CONTROL OVER WHEN AND HOW MUCH SCENT IS DIFFUSED.

THE PURA PROMISE:

Pura makes is focused on providing a clean and safe experience for people, pets, and the environment.

Pura has high standards when it comes to the ingredients used, and the result is safe, beautiful fragrances. Pura fragrances are created without acetaldehyde, diclorobenzene, ethylhexanol, formaldehyde, methyl pyrrolidone, parabens, phthalates, propylene glycol, styrene, or animal testing.

GUEST PREFERENCES:

The Pura scent diffusers are currently set to only diffuse scents on one day a week, for one hour. The default day is Sunday. If you prefer to have the scent diffused more often or not at all during your stay, simply reach out via text or email and let us know your preference.

Nightlight does not indicate that fragrance is being diffused, the nightlight feature is separate from the diffuse feature.

*Please do not unplug the Pura diffusers but if you must, please place them **upright** in the wooden crate on the laundry area shelf above the washer and dryer.*

LOADS OF FUN
HELP WANTED

LAUNDRY

ROOM

WASH • DRY • FOLD • REPEAT



- PLEASE WASH OUR SHEETS & TOWELS SEPERATELY
- PLEASE CHECK POCKETS BEORE WASHING
- PLEASE CLEAN THE LINT FROM THE DRYER FILTER AFTER EACH USE
- DETERGENT AND DRYER SHEETS ARE PROVIDED AND CAN BE FOUND ABOVE THE MACHINES.

HIGH EFFICIENCY TOP-LOAD WASHER

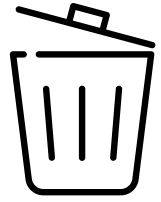
- HE Washers use Less Water and Detergent
- Load the clothes around the perimeter of the tub so you can see the impeller in the center.
- You may notice that the water level appears low. This is normal, this washer uses an infuser pump to pull water through the clothes. Resist the urge to add water!
- This washer has an automatic load sensor, it can take a few minutes to calculate the load and then it will start adding water.
- The lid must be closed for the washer to start the cycle.

- 1. PRESS THE POWER BUTTON**
- 2. LOAD CLOTHES AND DETERGENT**
- 3. CLOSE THE LID**
- 4. SELECT THE WASH CYCLE AND OPTIONS**
- 5. PRESS THE START BUTTON**
- 6. GO SIT ON THE PORCH AND ENJOY THE VIEW!**

Iron & ironing board are located in the closet in Basecamp (master bedroom)

TRASH

Instructions



- 1** KITCHEN SIZE GARBAGE BAGS ARE PROVIDED AND LOCATED UNDER THE KITCHEN SINK.
- 2** DO NOT LEAVE TRASH OUTSIDE. WILD ANIMALS WILL MAKE A MESS OF YOUR TRASH.
- 3** DISPOSE OF FOOD WASTE IN THE TRASH, DO NOT WASH DOWN THE SINK.
- 4** PLEASE TAKE YOUR TRASH TO THE TRASH CENTER PRIOR TO CHECKOUT OR ON YOUR WAY OUT OF TOWN.

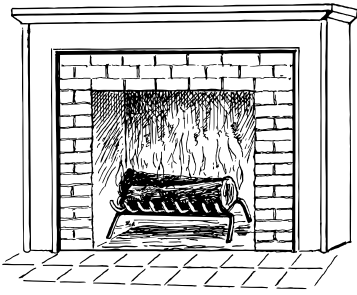
UNFORTUNATELY, IN THE MOUNTAINS THERE IS NO ON-SITE TRASH COLLECTION SERVICE. GUESTS ARE RESPONSIBLE FOR DISPOSING OF THEIR TRASH AT THE NEARBY MACON COUNTY TRASH DROP AND RECYCLING LOCATION.

IT IS ON THE WAY TO TOWN, JUST PAST THE ELEMENTARY SCHOOL, ABOUT 3 MILES AND LESS THAN 5 MINUTES AWAY.

THE TRASH DROP OFF IS LOCATED AT:

**3030 OLD MURPHY ROAD, FRANKLIN NC, 28734
(MON.-SAT., 7:00 A.M. – 7:00 P.M., SUN, 9:00 A.M. – 5:00 PM)**

DO NOT LEAVE TRASH IN THE GARAGE. PLEASE BE RESPECTFUL AND HAUL YOUR TRASH TO THE CENTER. IT IS EASY FOR SOMEONE TO RUN GARBAGE TO THE CENTER ON THE LAST DAY WHILE OTHERS ARE PACKING OR ON YOUR WAY INTO TOWN FOR THE DAY DURING YOUR STAY. GUESTS WHO LEAVE BAGS OF TRASH (MORE THAN 1) ARE SUBJECT TO A \$20 FINE PER BAG. THE FINE AMOUNT WILL GO DIRECTLY TO OUR CLEANING TEAM FOR THEIR TIME AND TROUBLE.



FIREPLACE

Instructions

THE CABIN HAS A GAS FIREPLACE THAT IS CONTROLLED BY A TIMER SWITCH ON THE WALL TO THE RIGHT OF THE FIREPLACE.

1

TO TURN ON THE FIREPLACE, TAP THE SWITCH FOR THE AMOUNT OF TIME YOU'D LIKE TO RUN THE FIREPLACE.

2

DO NOT PUT ANYTHING INTO THE FIREPLACE. PLEASE KEEP FLAMMABLE MATERIALS AWAY FROM THE FIREPLACE.

3

PLEASE KEEP ALL CHILDREN AND ANIMALS AWAY FROM THE FIREPLACE.

4

WHEN YOU FINISH USING THE FIREPLACE, BE SURE TO TURN IT OFF BY TAPPING ON THE OFF SWITCH ON THE WALL NEXT TO THE FIREPLACE. DO NOT LEAVE THE FIREPLACE UNATTENDED.

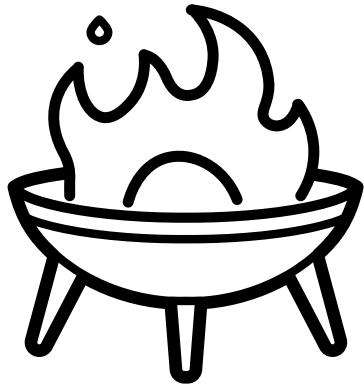
Please Note:

The Gas fireplace is shut down for the Summer, by the gas company, from from May 1 - September 30. During this time, annual safety checks & maintenance are conducted.

PLEASE DO NOT ADJUST ANY OF THE SWITCHES ON THE LOG SET.

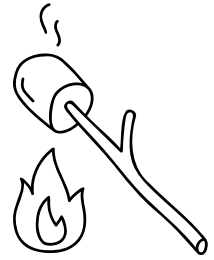
THE FIREPLACE CONTROLS ON THE LOG SET ARE COMPLICATED, TEMPERAMENTAL, AND ARE DIFFICULT TO RELIGHT IF THE PILOT FLAME GOES OUT.

PLEASE LET US KNOW ASAP IF THE PILOT LIGHT GOES OUT!



FIRE PIT

Rules



USE THE FIRE PIT AT YOUR OWN RISK



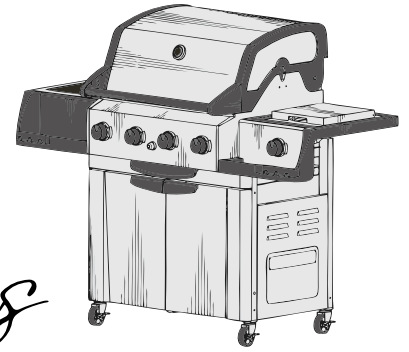
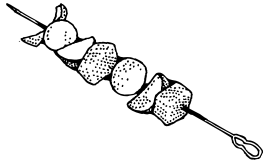
- BEFORE HEADING TO THE FIRE PIT, TURN ON THE STRING LIGHTS USING THE SWITCH LOCATED JUST OUTSIDE THE FRONT DOOR ON THE PORCH.
- FIRE PIT IS LOCATED ON THE EAST SIDE OF THE HOUSE. WALK AROUND THE BACK TO THE PAD ON THE FAR END, TURN RIGHT AND FOLLOW THE PATH. WATCH YOUR STEP.
- DO NOT MOVE THE FIRE PIT.
- PROPER FOOTWEAR IS HIGHLY RECOMMENDED.
- WHEN YOU FINISH USING THE FIRE PIT, BE SURE THE FIRE IS OUT BEFORE LEAVING THE AREA.
- FIREWOOD IS NOT PROVIDED. BUNDLED FIREWOOD CAN BE PURCHASED AT INGLES, LOWE'S, AND SEVERAL OTHER LOCAL MERCHANTS.
- EMERGENCY FIRE EXTINGUISHER IS LOCATED IS ON WALL BY BASEMENT DOOR.
- **IN THE EVENT OF AN EMERGENCY, CALL 911.**

NEVER LEAVE THE FIRE UNATTENDED

**KEEP ALL CHILDREN AND ANIMALS
AWAY FROM THE FIRE.**

GRILL

Instructions



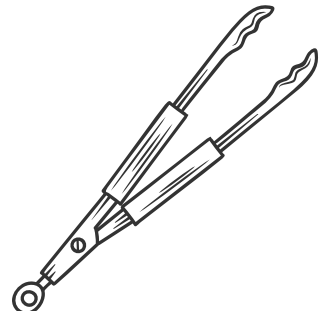
- PLEASE ENJOY OUR OUTDOOR GRILL FOR YOUR GRILLING PLEASURE WITH BEAUTIFUL MOUNTAIN VIEWS.
- GRILLING TOOLS ARE LOCATED IN THE KITCHEN, PLEASE WASH AND RETURN THEM AFTER USE.

TO START THE GRILL

1. TURN THE PROPANE TANK HANDLE COUNTERCLOCKWISE TO OPEN THE TANK.
2. OPEN THE LID OF THE GRILL
3. TURN THE 4 FRONT TEMPERATURE KNOBS TO THE "FLAME/LITE" ICON
4. PUST THE SPARK IGNITOR BUTTON.
5. THE GRILL SHOULD LIGHT.
6. ADJUST THE TEMPERATURE KNOBS DOWN TO YOUR DESIRED TEMPERATURE.
7. WHEN DONE GRILLING TURN ALL THE KNOBS TO THE "OFF" POSITION AND TURN THE PROPANE TANK OFF.

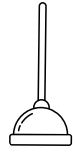
- A WIRE BRUSH IS PROVIDED AT THE GRILL, PLEASE CLEAN THE GRATES WHEN YOU ARE FINISHED GRILLING.
- PROPANE TANK SHOULD BE LEFT CLOSED UNLESS IN USE.
- PLEASE DO NOT REMOVE GRILL FROM THE OPEN AIR DECK.
- IF THE GRILL RUNS LOW ON PROPANE, THERE IS A REPLACEMENT PROPANE TANK LOCATED IN THE GARAGE.
- EMERGENCY FIRE EXTINGUISHER IS MOUNTED ON THE WALL INSIDE THE CLOSET LOCATED JUST INSIDE THE FRONT ENTRY.

- **IN THE EVENT OF AN EMERGENCY, CALL 911.**



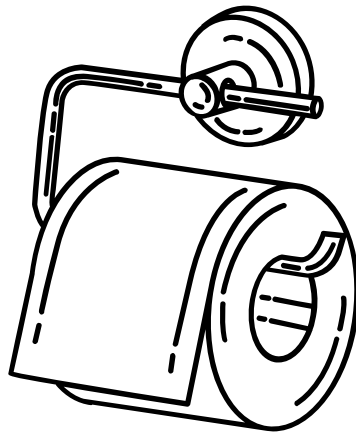


SENSITIVE SEPTIC



DO NOT FLUSH

ANYTHING EXCEPT
TOILET PAPER



THE FOLLOWING ITEMS BELONG IN THE GARBAGE:



SANITARY ITEMS



DIAPERS



PAPER TOWELS



FACIAL WIPES



BABY WIPES



DENTAL FLOSS

Thank You

WI-FI & PHONE

The Cabin is equipped with high speed Wi-Fi Internet!



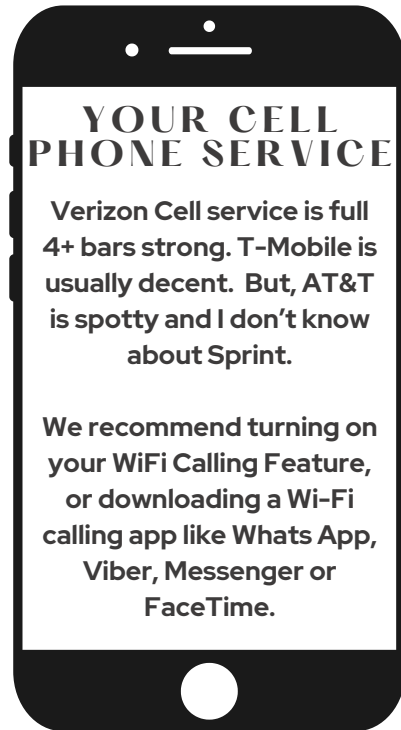
Wi-Fi

NETWORK

HickoryHollow

PASSWORD

hickoryhollow181



ANDROID WI-FI CALLING

- 1 OPEN THE PHONE APP
- 2 TAP SETTINGS
- 3 TAP CALLS
- 4 TAP WI-FI CALLING
- 5 YOU CAN NOW USE WI-FI CALLING

IPHONE WI-FI CALLING

- 1 GO TO SETTINGS
- 2 TAP CELLULAR
- 3 TAP WIFI CALLING
- 4 TOGGLE WIFI CALLING ON
- 5 YOU CAN NOW USE WI-FI CALLING

For your listening pleasure, we've equipped the cabin with a HomePod Mini



USING SIRI ON A HOMEPOD IS SIMPLE-

ACTIVATE SIRI: SAY "HEY SIRI" TO WAKE UP THE HOMEPOD. THEN JUST ASK SIRI FOR HELP WITH TASKS LIKE PLAYING MUSIC, CHECKING THE WEATHER, OR SETTING A TIMER.

PLAYING MUSIC: YOU CAN ASK SIRI TO PLAY SPECIFIC SONGS, ARTISTS, ALBUMS, OR GENRES. FOR EXAMPLE SAY "HEY SIR, PLAY COUNTRY MUSIC" AND IT WILL SELECT A COUNTRY MUSIC STATION FOR YOU TO LISTEN TO.

ADJUST VOLUME: YOU CAN ASK SIRI TO ADJUST THE VOLUME UP OR DOWN TO YOUR PREFERENCE.

QUICK INFO GUIDE



TO OUR FAMILY MOUNTAIN CABIN



WI-FI:

NETWORK: HickoryHollow

PASSWORD: hickoryhollow181

A FEW HOUSE RULES:

- Up to 2 Housebroken and Trained Dogs Permitted.
- Please pick up after your dog, we have complimentary baggies.
- No parties or gatherings.
- Observe "Quiet Hours" between 10PM - 7AM.
- Smoking and vaping is permitted only outside.
- Report any damage or issues immediately.
- Flush only toilet paper!
- Please do not run the fireplace and the A/C at the same time.
- No Third Party Rentals.

GARBAGE:

Unfortunately, as-is in the mountains, trash collection is not provided on-site. Guests are responsible for disposing of their trash at the nearby Macon County Trash Drop and Recycling location. Excessive trash left behind may incur a fine of \$20 per bag.

3030 Old Murphy Road, Franklin NC, 28734



@HickoryHollowNC

www.HickoryHollowNC.com



CONTACTS:

Host: Donnie & Ronda

Donnie: (828) 421-0445

Ronda: (828) 421-4372

Email: HickoryHollowNC181@gmail.com

CHECK IN/OUT:

@ 3PM/11AM

BEFORE YOU GO:

- Kindly put all dirty dishes in the dishwasher & start on a sanitize wash cycle. Empty your items from the fridge & pantry.
- Turn off all lights, shut & lock all doors.
- Leave used beds unmade, leave used towels in bathroom.
- Notify owner of departure.
- Take your final load of trash to the county trash station.

REVIEW:



We want you to have a wonderfully relaxing time at our cabin. If you enjoyed your time with us, please leave us a review. A 5-Star Review is very important to our search rating and host status!!

Thank You

FOR CHOOSING TO STAY WITH US!

THANK YOU

for staying with us ♥

THANK YOU FOR CHOOSING TO STAY AT
HICKORY HOLLOW

WE HOPE YOUR STAY HAS BEEN A MEMORABLE
VACATION FILLED WITH LOTS OF REST, RELAXATION,
EXPLORATION, LAUGHTER, AND JOY!

IF YOU HAVE ENJOYD YOUR STAY, PLEASE TELL YOUR
FRIENDS AND FAMILY ABOUT OUR CABIN! IF THERE IS
SOMETHING THAT YOU FEEL MAY HAVE MADE YOUR
STAY MORE ENJOYABLE, PLEASE LET US KNOW.

WE HOPE YOU COME BACK TO HICKORY HOLLOW
AGAIN ON YOUR NEXT VISIT TO FRANKLIN!

DON'T FORGET TO SIGN OUR GUEST BOOK!



Hickory Hollow
Cabin
Franklin, NC

Donnie & Ronda



828.421.0445 - Donnie
828.421.4372 - Ronda

Let's stay connected!



HickoryHollowNC181@gmail.com



@HickoryHollowNC



@HickoryHollowNC



www.HickoryHollowNC.com