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Viva self clean water dispenser troubleshooting

Viva self clean water dispenser not cooling. Viva water dispenser not working. Viva self clean water dispenser price. Viva self clean water dispenser not working.

Cleaning your Viva self cleaning water cooler is an easy and straightforward process. To begin, remove the bottle from the cooler power switch, which is typically located under the cooler. Unplug the power cord from the wall outlet. Next, locate the self cleaning lever and pull it. This will release a cleaning solution inside the cooler and it will run through the water pipes. Wait a few minutes and then shut off the lever. Now, inspect the cooler and make sure to fill it to the point that the bottle is level, or slightly above it. Insert the bottle once again, making sure that it is properly fixed. Plug the power cord back in and switch the power on. The cooler will automatically start running water through the cleaning process is complete and you can start using the cooler again. Always make sure to clean the Viva self cleaning water cooler at least once a month to keep it in good condition and prevent any potential contaminants from entering your drinking water cooler at least every three months to ensure the highest level of safety for drinking water. It's recommended that you clean and sanitise your water cooler at least once per month to maintain cleanliness. As part of routine cleaning, it's important to clean the exterior of the cooler, replace filters when necessary, deep-clean the interior and all internal parts, and disinfect the faucet. Doing so will ensure that your cooler is free from bacteria and other microorganisms, keeping your drinking water safe and healthy. What is ozone cleaning in water coolers is a sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas instead of traditional chemical sanitation method that utilizes ozone gas ins taste and safety of water. Ozone is considered a strong oxidant and is used to disinfect water by killing bacteria, viruses and other organic contaminants by breaking down their cell walls. This sanitation process helps to reduce the amount of chlorine required for disinfection and also reduces the presence of many other synthetic chemical compounds. In addition, ozone cleaning in water coolers reduces the risk of cross-contamination of pathogens from water to water and it is able to penetrate the cell walls of bacteria and other contaminants, killing them instantly and reducing the presence of unpleasant tastes and odors. Ozone cleaning is also effective in reducing the levels of some potentially toxic elements such as arsenic, lead and iron. Is self cleaning ozone safe? The safety of self-cleaning ozone safe? The safety of self-cleaning ozone systems depends largely on where and how they are used. In general, ozone is not considered safe when used in unventilated areas as it can lead to overexposure, which can cause irritation of the eyes, throat, and lungs. In some cases, prolonged exposure may even lead to pulmonary edema. The use of ozone for self-cleaning can be done safely when used in a properly ventilated area, and the ozone generator is operated properly. It is also important to understand the safety precautions to be taken before, during, and after ozone use. For example, it is important to ensure that all areas in the home are properly ventilated during and after ozone use, as this will help prevent any dangerous concentrations of ozone from building up. It is also important to ensure that all pets, children, and other living creatures are kept out of the area while ozone is being used, as they are particularly vulnerable to the effects of ozone. In conclusion, self-cleaning ozone systems can be safe to use when done properly and appropriately in a properly ventilated area. It is important to follow all safety guidelines and instructions to ensure safe use and protect the health of those in and around the home. Does ozone cleaning really work? Yes, ozone cleaning does work. Ozone is a naturally occurring form of oxygen that has strong oxidizing properties, making it effective in removing odors, bacteria, and other microbial particles from the air. Ozone is used in a variety of different cleaning processes, such as air and surface sanitizing, laundry, and water purification. Ozone cleaning kills 99% of airborne germs and pathogens, eliminates bad odors from all types of fabrics and surfaces, and can even prevent mold and mildew. When properly applied, it can also help to reduce allergens within a space. Additionally, ozone cleaning does not use harsh chemicals or require any additional labor, making it an efficient and cost-effective cleaning solution for any residential or commercial space. Is ozone safe for water coolers? No, ozone is not typically considered safe for use with water coolers. Ozone is an unstable and highly reactive molecule made up of three oxygen atoms. It is often used in water sanitation because of its strong oxidizing properties, which make it effective at killing bacteria, viruses, and other microorganisms. However, ozone can also be damaging to the human body and can cause irritation to the eyes and respiratory system when breathed in, and when ingested, ozone can also be damaging to the digestive system. In addition, exposure to ozone in high concentrations over a long period of time is linked to a variety of adverse health effects, including increased risk of cancer. In summary, while ozone can be beneficial in certain applications related to water sanitation, it is not recommended for use with different substances in water, resulting in an unpleasant odor and taste in treated water. As such, for water treatment processes to be successful many people are deterred from utilizing the treatment often exceed other traditional treatment strategies, the operating costs of ozone systems tend to be higher due to the relative difficulty of producing ozone at a given concentration and the need for specialized monitoring equipment. Toxicity: Ozone has a high level of toxicity and can damage aquatic organisms like fish and invertebrates. In addition, if ozone is combined with other water treatments, such as chlorine, it can create higher levels of disinfection by-products taking additional oxygen out of the water and creating additional toxic by-products. How long does ozone stay in water? The amount of ozone added. At 20°C, ozone is typically completely removed from water within 15 minutes, with the majority of the oxidation occurring within the first 5 minutes. At higher temperatures, ozone can remain in water for up to an hour, with the majority of the oxidation occurring in the first 5 minutes. At higher temperatures, ozone can remain in water for up to an hour, with the majority of the oxidation occurring in the first 5 minutes. The amount of ozone also affects how long it stays in the water, with higher levels of ozone taking longer to oxidize. Moreover, the pH of the water also plays a role in how long ozone stays dissolved in water. At a higher pH level (above 8.0), ozone is removed from water more quickly than at acidic pHs (below 8.0), where ozone can remain stable for up to 5 hours at 20°C. How do you use a bottom loading water dispenser? Using a bottom loading water dispenser is relatively easy. First, you will need to determine where to place the unit. It's important that the dispenser is placed on a stable, level surface. Once positioned, peel off the cardboard cover located on the back of the dispenser. This cover is hiding the water supply line to the connector. Once secured, fill the top tank with enough water for your desired use. Most models feature a digital screen that will tell you how much water is in the tank. Afterward, turn the unit on with the switch located next to the tank. Depending on the model, you may need to install special filters as well.



This can be done by removing the filter cover, located behind the tap components, and insert the filter. Now the unit is active and ready for use. After a few minutes, it should dispense hot and clean system, you'll want to clean the bottle, water connector, and filters every few months. Disconnect the bottle and water line and discard the old water. Next, clean all components with warm, soapy water. To finish, fill the tank with fresh water dispenser so slow? There can be a variety of factors that can cause your water dispenser to be slow.



First, it could be a sediment buildup in the dispenser chiller unit. This happens when natural minerals in the tap water (known as hard water) settle and build up on the heating elements in the chiller. The result is a reduction in water flow. You should first check the filters in the dispenser, as well as inspect the chiller and check for any sediment buildup. Another cause could be a faulty power switch or compressor. If the switch is not sending the proper signals to the chiller, or if the compressor isn't running correctly, the cooling process will take time and result in a slow water flow. It's also possible that the dispenser's water supply line could be clogged or kinked. Check for any kinks in the line, as well as look for any parts that may be failing. Finally, make sure that the thermostat setting is correct.



packaging. 2.

If the thermostat is set too low, it can reduce the flow of water. If none of these solutions fix the issue, you may want to call a professional to take a closer look at your water cooler not dispenser. Why does my water cooler to make sure that it is full, and that the lid is completely sealed shut. If the bottle is empty, you'll need to plug to take the appropriate steps to address it. Thirdly, you should check the electrical cord of your cooler and make sure that it is securely plugged into a power outlet. If it isn't, you'll need to plug it in to a wall outlet and see if the water cooler begins working again. Finally, it's a good idea to check the nozzle or flowed to clogded or blocked in any way. If it is, you may need to use a cleaning solution or a brush to remove any debris. If you've tried all of these steps and the water cooler is still not functioning properly, it's best to contact the manufacturer or a qualified technician to help repair or replace the unit. What causes water cooler to stop working? It could be due to a power outlage. Additionally, ensure the power cord is properly connected. If the power is fine, check if the pump is running. If it is not running, check for a blown fuse or replace the motor. For sediment and scale build-up, nake sure the tweer cooler is receiving power. Finally, check the thermostat or thermally insulated container to make sure they are functioning properly. Where is the self cleaning button on a Primo Water dispenser or and water line are broken or clogged, repair or replace them as necessary. Finally, check the thermostat or thermally insulated container to make sure the self-cleaning button on a Primo Water dispenser or be found near the bottom right side of the dispenser's fon apanel. It is typically located in between the hot and cold water functions and is labeled as the "Clean" button. To activate the self-cleaning function, press and hold the button down for three seconds. If the dispenser is function properly, electricity needs to flow through the machine

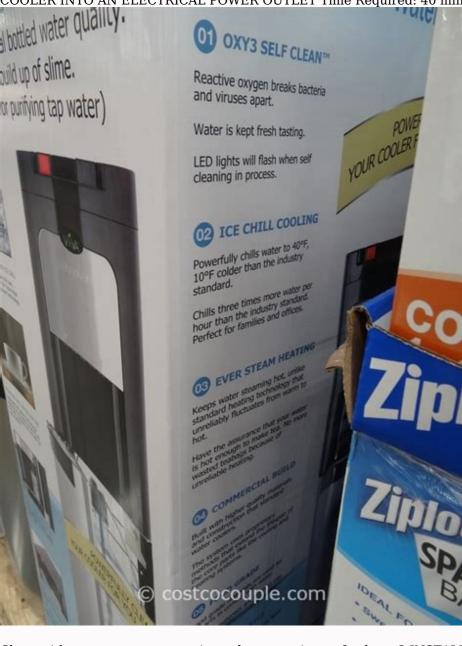
Hot and Cold Bottled Water Cooler Model # 7LIECH-SC-SSF USER MANUAL TO REDUCE THE RISK OF INJURY AND PROPERTY DAMAGE, USER MUST READ THIS MANUAL BEFORE ASSEMBLING, INSTALLING & OPERATING DISPENSER. SAVE FOR FUTURE USE IMPORTANT: Do NOT Return Dispenser To Store. PN 7LIECH-SC-SSF © 2012 Electrotemp Technologies Inc.SAFETY PRECAUTIONS To reduce risk of injury and property damage, user must read this entire manual before assembling, installing & operating dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage. This product dispenses water at very high temperatures. Failure to use properly can cause personal injury.SAFETY PRECAUTIONS ---- Electrical Shock Hazard Plug into a grounded 3 prong outlet. Do not remove ground prong. Do

Failure to follow these instructions can result in death, fire, or electrical shock. A 120 volt, 60 Hz., AC only, 15 amp, fused electrical supply is required. A time-delay fuse or circuit breaker is recommended. Do not overload the circuit, if required, to serve only this appliance. TABLE OF CONTENTS Safety Precautions 2 Safety Precautions-Electrical Requirements 3 4. Key Information for Future Use 5 Specifications 5.. Parts & Features 6 Assembly Cleaning prior to initial use. Installation Installing the Correct Bottle Receptacle. 7.89... Operation .. 10 Proper Care & Cleaning . 11 Troubleshooting 12 Limited Warranty 13 KEY INFORMATION FOR FUTURE USE Please register your dispenser immediately at www.electrotemp.SPECIFICATIONS Power Supply 4.5 AMP Refrigerant Type R-134A Cold Water Power 425 Watts Hot Capacity / Peak Hour 1.0 Gallon / 3.79 L Hot Temp Range 80°C - 92°C / 176°F - 197.6°F Dimensions 91.3 H x 27.5 W x 28.6 D (cm) 35.4 H x 10.8 W x 11.3 D (inch) Net Weight 27.9lbs/12.ASSEMBLY To prevent accidental tip hazard, base supplied must be securely fixed to the dispenser from



Lay dispenser on its back. 3. Position cooler upright. Unpack drip tray and insert into dispenser all of packaging. 7. C IMPORTANT: Do NOT Return Dispenser To Store. CLEANING PRIOR TO INITIAL USE To remove any odors or dust that may collect during shipment, you must clean dispenser prior to first use. DO NOT PLUG THE COOLER INTO AN ELECTRICAL POWER OUTLET Time Required: 40 minutes. 1. Remove bottle receptacle by turning it counter clockwise and pulling up. Store in a safe place. 2. Remove plastic baffle from inside reservoir.



Clean with warm soapy water, rinse, then store in a safe place. 3.INSTALLATION To prevent accidental tip hazard, dispenser must be securely anchored to wall as shown. 1. Place dispenser upright.

2. Locate dispenser on a hard and level surface in a cool shaded location near a grounded wall outlet. Notice: Do NOT plug in power cord yet. 3. Position dispenser so the back is at least 4 inches of clearance on both sides. 4. Install Wall Mount Strap to prevent accidental tip over: • Unclip strap from back of dispenser. INSTALLING THE CORRECT BOTTLE RECEPTACLE Then Use This Bottle Receptacle If Your Water Bottle Looks Like This model comes set up with a Probe Receptacle (1). No changes are required. The Probe will push the Plug out of the way when you place the bottle into the receptacle. Then Use This Bottle Receptacle If Your Water Bottle Looks Like 1. 3. Remove bottle receptacle (1) by turning it counter clockwise and pulling up. Remove Collar (2) from foam packaging or bag at front of dispenser. Align tabs. 4.0PERATION This unit is intended for water dispensing only. Do NOT use other liquids. Do NOT use other purposes. Warranty is void if used for any other liquids including coffee, tea, juices, beer or wine. This dispenser has been designed to use water bottles with 3 & 5 gallon capacity. Do NOT use alternative bottles. Initial Set Up Notice: To prevent damage to compressor, allow unit to sit upright for at least 4 hours prior to operating. 1. Remove tamper seal from bottle cap. Do NOT use abrasive materials or chemical cleaners. 1. Clean cabinet surfaces with a soft cloth and warm soapy water, then rinse. 2. Wipe dust from back of dispenser to improve efficiency. 3. Remove drip tray assembly by pulling it forward. Remove cover. Place tray and cover in dishwasher or wipe parts clean with a soft cloth and warm soapy water. TROUBLESHOOTING Dispenser does not operate. • Make sure the power cord is properly connected to a working outlet. Water is leaking. • Call 855-VIVA-111 for assistance. Push buttons are stuck and/or faucets are leaking. • Apply mineral oil (baby oil) to button slides to reduce friction.

No water is coming from the taps. • Make sure the bottle is not empty. If so replace it. • Make sure to push the water controls in fully. • Remove bottle receptacle as per page 6 step 1.LIMITED WARRANTY Electrotemp Technologies Inc., ("Vendor") warrants to the original purchaser of this dispenser, and to no other person, that if this dispenser is assembled and operated in accordance with the printed instructions accompanying it, then for a period of one (1) year from the date of purchase, all parts in such dispenser shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor.版本号修订 A 修订 内容 对应铭牌,重量由13.1Kg更改为12.Page 2INSTALLATION To prevent accidental tip hazard, dispenser unst be securely anchored to wall as shown. 1. Place dispenser unst be securely anchored to wall as shown. 1. Place dispenser on a hard and level surface in a cool shaded location near a grounded wall outlet. Notice: Do NOT plug in power cord yet. 3. Position dispenser so the back is at least 4 inches from wall and there are at least 4 inches from wall and there are at least 4 inches of clearance on both sides. 4. Install Wall Mount Strap to prevent accidental tip over: • Unclip strap from back of dispenser. • Mount strap 25 inches up from floor directly to wall stud with screw (See illustration A) If stud is not available, insert and turn anchor directly into sheet rock using a Philips screwdriver (DO NOT drill hole into sheet rock first when using this anchor). Secure strap by installing screw through washer, then eyelet in strap and into wall mounted anchor. (See illustration B) • Position cooler to right or left side. (See illustration C). • Adjust length of strap so the dispenser can be positioned in a corner but still requires Wall Mount Strap to be installed.

Lengthen strap so that once installed the dispenser cannot move forward. IMPORTANT: Do NOT Return Dispenser To Store. If you have a question or problem, please contact 855-VIVA-111 f

Probe will push the Plug out of the way when you place the bottle into the receptacle. 1. Remove bottle receptacle (1) by turning it counter clockwise and pulling up. 2.

will immediately flow into the bucket.

Every 3 months or whenever an off-taste occurs. Time Required: 15 minutes. Note: Best to do prior to loading a fresh bottle.

Remove bottle receptacle (1) by turning it counter clockwise and pulling up. 2.

Remove Collar (2) from foam packaging or bag at front of dispenser. 3. Align tabs. If Your Water BottleLooksLikeThen Use This BottleRecetacle4. Turn clockwise to secure.IMPORTANT: Do NOT Return Dispenser To Store. If you have a question or problem, please contact 855-VIVA-111 for assistance

9Page 40PERATION This unit is intended for water dispensing only. Do NOT use other liquids. Do NOT use other purposes. Warranty is void if used for any other liquids including coffee, tea, juices, beer or wine. This dispenser has been designed to use water bottles with 3 & 5 gallon capacity. Do NOT use alternative bottles. Initial Set Up Notice: To prevent damage to compressor, allow unit to sit upright for at least 4 hours prior to operating. 1. Remove tamper seal from bottle cap. Do NOT remove plastic cap. 2. Clean bottle and insert onto the probe. Apply slight pressure until the plug inside the cap pushes in and the bottle is seated. Water will begin to flow into the reservoirs causing air bubbles to form in the bottle. 4.

Plug cord into a properly grounded wall outlet. 5. Turn energy saving switch on back of dispenser to ON. This switch controls the heating of Water Lines This unit has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the

Plug cord into a properly grounded wall outlet. 5. Turn energy saving switch on back of dispenser to ON. This switch off. Initial Rinsing of Water Lines This unit has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the tank and lines. You must dispense and dispose at least one quart of water prior to drinking any water. Dispense Cold Water Note: After setup, it will take 1 hour to get water to maximum cold temperature. During this time the compressor will run continuously. This is normal. 1. Position bottle, glass, pitcher or cooking pot securely below cold water tap. - The circular shapes in the drip plate help align the flow of water. This unit dispenses water at a fast rate. To avoid splashes, hold cup as close to the tap as possible. 2. Depress cold water control downward to start flow. 3. Release cold water control once desired fill level is achieved. IMPORTANT: Do NOT Return Dispenser To Store. If you have a question or problem, please contact 855-VIVA-111 for assistance. 10Page 5PROPER CARE & CLEANING General Cleaning Perform: As needed Time Required: 5 minutes. Note: Do NOT use abrasive materials or chemical cleaners. 1.

Clean cabinet surfaces with a soft cloth and warm soapy water, then rinse. 2. Wipe dust from back of dispenser to improve efficiency. 3. Remove drip tray assembly by pulling it forward. Remove cover. Place tray and cover in dishwasher or wipe parts clean with a soft cloth and warm soapy water. Cleaning Cold Reservoir and Water Lines Perform:

1. Turn energy saving switch OFF. 2. Unplug power cord from wall outlet. 3. Remove water bottle. 4. Unclip Wall Mount Strap from back of dispenser and turn dispenser around so backside is facing away from the wall. 5. Place a 2 gallon or larger bucket under the drain plug in the rear of the dispenser. Remove drain cap and silicon plug. Cold water

This will be followed several seconds later by hot water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away while draining unit. Reminder - Place drain cap and silicon plug in a safe location so they are not lost. IMPORTANT: Do NOT Return Dispenser To Store. If you have a question or problem, please contact 855-VIVA-111 for assistance.

11Page 6TROUBLESHOOTINGDispenser does not operate. • Make sure the power cord is properly connected to a working outlet. Water is leaking. • Call 855-VIVA-111 for assistance. Push buttons are stuck and/or faucets are leaking. • Apply mineral oil (baby oil) to button slides to reduce friction. No water is coming from the taps. • Make sure the bottle is not empty.

airflow on all 4 sides of the dispenser. • Make sure tank is not overfilled. Dispense water until bubbles appear in bottle. • Adjust thermostat by turning clockwise. Adjust in a single increment of 30 degrees of a circle (the equivalent of 1 hour on a standard analog clock face).

Wait 1 hour for results. If unsatisfactory, adjust another 30 degrees clockwise, wait, then asses results. Thermostat is located at back of unit. Hot water is not hot. • It takes 15-20 minutes after setup to dispense hot water. • Make sure the power cord is properly connected to a working outlet. • Make sure energy saving switch is ON. Dispenser is noisy. • Make sure dispenser is positioned on a level surface. Water tastes bad. • Drain water from reservoirs and replace bottle with a fresh one.

• Clean dispenser per Proper Care & Cleaning instructions. IMPORTANT: Do NOT Return Dispenser To Store. If you have a question or problem, please contact 855-VIVA-111 for assistance.

12Page 7LIMITED WARRANTY Electrotemp Technologies Inc., ("Vendor") warrants to the original purchaser of this dispenser is assembled and operated in accordance with the printed instructions accompanying it, then for a period of one (1) year from the date of purchase, all parts in such dispenser

If so replace it. • Make sure to push the water controls in fully. • Remove bottle receptacle as per page 6 step 1. Shake bottle receptacle vigorously for a few seconds then replace. Cold water is not cold. • It takes up to one hour after setup to dispense cold water.

shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. The Limited Warranty shall be limited to repair or replacement of parts, which prove defective under normal use and service and which Vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, you should contact Vendor's Customer Service Department using the contact information listed below. If Vendor confirms, after examination, a defect covered by this Limited Warranty in any returned part, and if Vendor approves claim, Vendor will replace such defective part without charge.

If you return defective parts, transportation charges must be prepaid by you. Vendor will return replacement parts to original purchaser, freight or postage prepaid. The Limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or any third party, or failure to perform normal and routine maintenance on the dispenser, as set out in the User's Manual. In addition, the Limited Warranty is in lieu of all other express warranties. Vendor

disclaims all warranties for products that are purchased from seller other than authorized retailers or distributors. AFTER THE PERIOD OF THE ONE (1) YEAR EXPRESS WARRANTY, VENDOR DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, VENDOR SHALL HAVE NO LIABILITY WHATSOEVER TO PURCHASER OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL DAMAGES.

Vendor assumes no responsibility for any defects caused by third parties. This Limited Warranty gives the purchaser may have other rights depending upon where he or she lives. Some jurisdictions do not allow exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to you. Electrotemp Technologies Inc. 406 Watline Avenue Mississauga, Ontario, Canada, L4Z-1X2 888-828-1426 www.electrotemp.com Warranty is void if electrical outlet is improperly wired to incorrectly sized circuit breaker or fuse, if not grounded properly, or wires do not have correct polarity.IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 855-VIVA-111 for assistance. 13Page 8名称: 7LIECH-SC-SSFManual (VIVA)-English图号: 5M008973X1技术要求: 1、尺寸: 143×210mm2、单色印刷3、产品符合Rosh要求4、批量生产前一定要样品确认, 不得擅自更改图纸。设计: 审核: 批准: 版本号 修订内容 修订人 修订日期A罗亚男2012-11-10对应铭牌,重量由13.1Kg更改为12.7Kg