

Terms and Conditions

Sherwood Shuttles (abn 2196525397) reserve the right to alter the schedules as it deems necessary. Whilst every effort is made to maintain the service on time. No responsibility will be accepted due to delays caused by any other service provider or passenger/s.

The passenger/s acknowledges by their acceptance, that Sherwood Shuttles shall not be liable for injury,damage,loss,accident,delay or irregularity,liability or expense to person or property due to act of default by any other company or person providing services included in this transfer.

Passenger/s ,scheduled changes by either airlines, cruise lines or rail,Sherwood Shuttles shall not be held responsible or liable for any delays caused by airline,cruise ship,rail or private car or taxi ,uber ola etc or by any missing passenger/s time changes.

Sherwood Shuttles reserves the right to place delayed passenger/s on to the next available Sherwood Shuttle vehicle,if time and seat availability allows, if significant delays occur by airline, cruise ship, rail,private transport,uber,ola etc.This can be for any reason and includes but is not restricted to flight scheduled delays cruise ship rail delays private transport taxi uber ola etc passenger/s delays with no contact available.

Passenger/s are responsible to provide Sherwood Shuttles the correct departure date and time and the correct arrival date and time for their journey ie airline cruise ship rail etc. If the incorrect departure date /time arrival date/time has been provided. Sherwood Shuttles may charge an additional rebooking fee to re schedule. (minimum \$50 dollars Australian)per passenger/s.

All bookings made with Sherwood Shuttles can be discussed at time of booking.Payment can be direct deposit no merchant fee, visa upon pick up merchant fees apply visa card over the phone merchant fee applies or cash upon pick up.Invoices will be issued if needed.All prices include GST.

Please note that Sherwood Shuttles adhere to ontime schedules by airline/cruise ship/rail time tables.Sherwood Shuttles allows approximately 30 minutes after a domestic flight lands , upto 1 hour for an international flight after landing.For cruise ships we ask passenger/s to disembark on first or second disembarkation.For rail we will wait approximately 30 minutes after the train arrives.Sherwood Shuttles would also like to remind our passenger/s to TURN ON MOBILE PHONES ASAP to keep contact open.So if Sherwood Shuttles are delayed we can let you know and if you are delayed you can let Sherwood Shuttles know.If you miss our service due to delayed arrival,lost luggage medical reason Sherwood Shuttles will try our very best to you get on our next service if the time and seats are available.Sherwood Shuttles will not be held responsible for any extensive delays which will interfere with the running of our service to other passenger/s on that day. Will definitely not accept liability for your financial outlay if you decide to use alternate transport.As Sherwood Shuttles endeavour to be there for you.

Sherwood Shuttles hope you have a great safe journey.