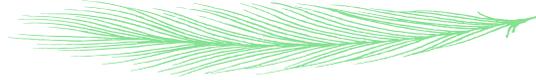


# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.



[TERMS OF USE AGREEMENT](#)

[PRIVACY POLICY](#)

[DISCLAIMER AND WAIVER TERMS AND CONDITIONS](#)

[PRODUCT & SERVICE AGREEMENT](#)

[SMS TERMS OF SERVICE](#)

Last updated: March 6, 2026.

## Introduction

Welcome to The Spiritual Center LLC DBA SisterSol, website SisterSol.com!

By using our website and/or using the services and/or products that are provided, you acknowledge that you have read, understood, and agree to be bound by our Terms of Use Agreement.

**Note that the Terms of Use Agreement includes the Privacy Policy Agreement, the Disclaimer and Waiver Terms and Conditions, and the Terms of Purchase & Service Agreement within it.**

The Terms of Use Agreement unconditionally extends and applies to [all related applications, internet service, website extensions, or any services and/or products provided online or in-person through any medium virtually, in-person, verbally, in writing, etc.] all received communication offered from The Spiritual Center LLC DBA SisterSol, website SisterSol.com.

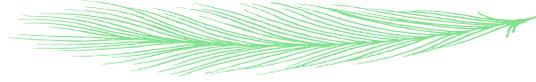
**If you are not in agreement with the Terms of Use Agreement and all agreements within it, you are prohibited from using this Website, and/or any material or services obtained, and you may discontinue use immediately.**

## Guide

For purposes of this Agreement, “Guide” refers to the service provider operating under the SisterSol brand. The Guide offers non-clinical, supportive, educational, and guidance-based

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services and products and does not provide psychotherapy, counseling, medical care, diagnosis, or treatment.

In the context of the Attention Skills Program, the Guide supports skill development through structured, age-appropriate activities.

In the context of Heartfelt Companionship Visits, the Guide provides non-medical companionship and supportive presence.

The Spiritual Center LLC DBA SisterSol, website SisterSol.com recommends that you save or print a copy of the Terms of Use Agreement for future reference.

## Agreement to Terms of Use

The Spiritual Center LLC DBA SisterSol, website SisterSol.com Terms of Use Agreement (these "Terms" or the "Terms of Use Agreement") contained in this Agreement shall govern your use of this Website and all its content and services offered (collectively referred to herein as this "Website").

These Terms outline the rules and regulations guiding the use of sistersol.com and any services and/or products provided.

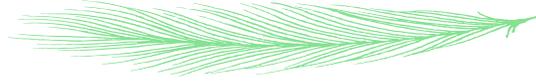
All materials/information/documents/services and/or products or all other entities (collectively referred to as content) that appear on the sistersol.com shall be administered subject to the Terms of Use Agreement. The Terms of Use Agreement applies in full force and effect to your use of this Website, and the use of this Website constitutes an express agreement with all the terms of use agreement contained herein in full. Do not continue to use this Website if you have any objection to any of the Terms of Use Agreement stated on this page.

## Definitions/Terminology

The following definitions apply to these Terms of Use Agreement and all Agreements: "User", "Visitor," "Client," "Customer," "You" and "Your" refers to you, the person(s) that use this Website. " The Spiritual Center LLC DBA SisterSol, website sistersol.com", "SisterSol," "DBA SisterSol," "sistersol.com", "We", "Our," and "Us", refers to our Website/Company. "Party," "Parties," or "Us," refers to both you and us. All terms refer to all considerations of The Spiritual Center LLC DBA SisterSol, website SisterSol.com necessary to undertake support to you for the express purpose of meeting your User needs in respect of our services and/or products, under and subject to, prevailing law of the state or country in which The Spiritual Center LLC DBA

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.



SisterSol, website SisterSol.com operates in the State of Arizona. Any use of these definitions or other glossary in the singular, plural, capitalization, and/or pronoun are interchangeable but refer to the same.

## Intellectual Property Rights

Other than the content you own and opted to include on this Website, under these Terms, sistersol.com and/or its licensors own and reserve all intellectual property rights of this Website. You are granted a limited license, subject to the restrictions entailed in the Terms of Use Agreement, for purposes of viewing this Website's content.

## Services

The content of this Website is not intended for use or distribution to any person or entity in any jurisdiction, geographical location, or country/state where such use or distribution will be contrary to the laws and regulations or subject sistersol.com to any form of registration, claims, demands, costs, liabilities, damages, or expenses.

The Website is intended for users who are at least 18 years of age. If you are under the age of 18, you cannot use or register to use this Website or its services and/or products without parental permission or consent. By agreeing to the Terms of Use Agreement, you have the necessary legal capacity to comply and be bound by the Terms of Use Agreement.

## Acceptable Use

You may use this Website as permitted by the Terms of Use Agreement and may not use this Website for any purpose other than for which sistersol.com makes the Website and its services and/or products available.

## Cookies

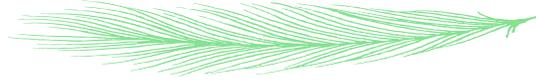
Sistersol.com employs the use of cookies. By accessing Our Website, You agree to use cookies in Agreement with our Cookie Policy.

Our interactive Website's optimal functionality uses cookies to retrieve the User's information for each visit. Some of our affiliate partners may also use cookies.

## License

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.



Unless otherwise stated, sistersol.com and/or its licensors own the intellectual property rights for all content on sistersol.com. All intellectual property rights are reserved. You may access any Website content from sistersol.com for your personal use subject to restrictions set in the Terms of Use Agreement.

Sistersol.com hereby restricts you from all of the following:

1. Republishing any sistersol.com content in any media;
2. Reproducing, duplicating, or copying any sistersol.com content;
3. Selling, renting, sublicensing, and/or otherwise commercializing any sistersol.com content;
4. Publicly performing and/or displaying any sistersol.com content;
5. Using this Website in a manner that is, or maybe, damaging and/or impacts user access to this Website;
6. Using this Website contrary to the relevant rules, laws, and regulations of your country of residence, or in a manner that causes, or may cause, harm to the Website, or any person or business entity;
7. Conducting data mining or any other similar activity concerning this Website, or while using this Website; and
8. Using this Website to engage in any form of business advertising or marketing.

Specific areas of this Website may be restricted from user access, and sistersol.com may further extend such restriction to the entire Website, at any time, and in its sole discretion. Any user identification, security key, or password you may have on this Website are confidential, and you are responsible for maintaining such information confidentiality. For permission to use sistersol.com content, please contact us directly at [contact@sistersol.com](mailto:contact@sistersol.com).

## Linking and Hyperlinking Rights

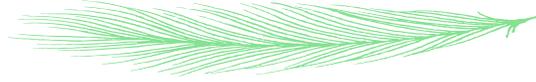
We reserve the right to file requests that you remove all links or any particular link created by you that redirect to our Website, and you approve to immediately remove such links to our Website upon request. We may amend the terms of use agreement of these linking rights at any time. By continuously linking to our Website, you agree to be bound to and follow the terms of this linking policy.

Feel free to contact us if you find any link on our Website that is offensive, and we may consider requests to remove such links. Still, we are not obligated to do so or respond to you directly or immediately.

### Hyperlinking to our Content

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Organizations such as search engines, government agencies, news organizations, and online directories may link to our Website without prior written approval. We may review other link requests from popular consumer and/or information specialists, charity organizations, internet portals, educational institutions, trade associations, and dot.com community sites. Any interested organization must inform and contact us for further information regarding our linking policy. However, such linking does not imply endorsement, sponsorship, partnership, or approval by us of any kind.

No use of our logo or other design intellectual property will be allowed for linking, except a trademark license agreement.

## **Link to third-party content**

This Website may contain links to websites or applications operated by third parties. Please know that we do not control any such third-party websites or applications or the third-party operator. Sistersol.com is not responsible for and does not endorse any third-party websites or applications or their availability or content.

Sistersol.com accepts no responsibility for adverts contained within the Website. You agree that you do so at your own risk when you purchase any goods and/or services and/or products from any such third party. The advertiser, and not us, remains responsible for such goods and/or services and/or products, and if you have any questions or complaints about them, you should contact the advertiser.

## **User Content**

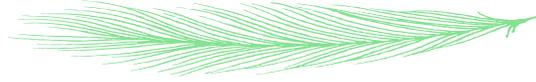
In these Website Standard Terms of Use, "User Content" shall mean any audio, video, text, images, or other material or content you choose to display on this Website. Concerning user content, by displaying it, you grant sistersol.com a non-exclusive, worldwide, irrevocable, royalty-free, sub-licensable license to use, reproduce, adapt, publish, translate and distribute it on any media.

User Content must be your own and must not be infringing on any third party's rights. Sistersol.com reserves the right to remove any of your content from this Website at any time, without notice.

Sistersol.com is permitted to monitor your activities on the Website and remove any user content considered inappropriate, offensive, contrary to applicable laws and regulations, or causes a breach of the Terms of Use Agreement.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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You warrant and represent that:

1. You are entitled to upload/input/publicize content on our Website and have the necessary legal capacity, license or consent to do so;
2. Your content does not infringe any intellectual property right, including without limitation to copyright, patent, or trademark of any third party;
3. Your content is true, accurate, current, complete, and relate to you and not a third party;
4. Your content does not contain any libelous, defamatory, offensive, immoral, or otherwise illegal material which is an invasion of privacy; and
5. The content will not be used to solicit or promote business or custom or present commercial activities or unlawful activity.

You now grant sistersol.com a non-exclusive license to use, reproduce, edit and authorize others approved by us to use, reproduce and edit any of your content in any form, format, or media.

## Use of Website Privacy

By using this Website and its services and/or products, you may provide us with certain personal information. By using sistersol.com or its services and/or products, you authorize us to use your information in any country or state that we operate in. We reserve the right to use such information to improve your user experience and facilitate mailing and traffic, and market analytics.

By accessing this Website, specific information about the User, such as Internet protocol (IP) addresses, site navigation, user software, and the surfing time, along with other similar information, will be stored on sistersol.com servers which is hosted by GoDaddy.com. Information about their identities, such as name, address, contact details, billing information, and other information stored on this Website, will strictly be used only for statistical purposes, and will not be published for general access. Sistersol.com, however, assumes no responsibility for the security of this information unless listed within our Privacy Policy below.

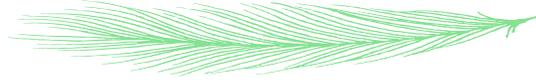
## Disclaimers/Warranties/Limitation of Liabilities

Sistersol.com Website is provided "as is," with all liabilities, and sistersol.com makes no express or implied undertakings, representations, or warranties, of any kind related to this Website or the content contained on this Website.

Sistersol.com does not make any endorsements, warranties, or representations about the accuracy, reliability, expertise, or completeness of any such content. You agree that reliance on

# Terms of Use Agreement

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any such content shall be at the User's risk. Sistersol.com periodically changes, adds, modifies, improves, or updates this Website's content with or without prior notice. Under no circumstance shall sistersol.com be liable for any loss, damage, injury, liability, or expense incurred or suffered from the use of this Website, including, without limitation, any fault, error, omission, commission, delay, failure, interruption, deletion, alteration, disruption, cessation, or incursion concerning such use by us, our affiliates or any third party. Under no circumstance shall sistersol.com or any of its partners and affiliates be liable for any direct, indirect, consequential, accidental, or special damages, even if sistersol.com has been advised against the risk or possibility of such damages. The User agrees that sistersol.com will not be liable for any conduct or behavior of the User arising from the use of this Website. As a result, the use of this Website and all or any of its content is at the User's sole risk.

In no event shall sistersol.com, nor any of its officers, directors, employees, and affiliates, be liable for any loss, injury, or damage arising out of your use of this Website, whether, under contract, tort, or otherwise, and sistersol.com, including its officers, directors, employees, and affiliates shall not be liable for any indirect, consequential or special liability arising out of your use of this Website.

## Indemnification

As a condition for the use of this Website, the User agrees to indemnify sistersol.com and its affiliates to the fullest extent, from and against all actions, claims, liabilities, losses, damages, costs, demands, and expenses (including reasonable attorney's fees) arising out of the User's use of this Website, including without limitation, any claim related to the breach of any of the provisions of the Terms of Use Agreement. If dissatisfied with any or all of the content on this Website or any or all of the Terms of Use Agreement, the User may discontinue using this Website.

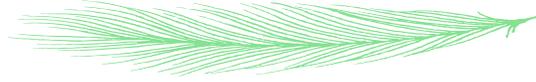
## Termination

The provisions of the Terms of Use Agreement shall remain in full force and effect while you use the sistersol.com or its services and/or products. Users may terminate their use by following the instructions for terminating user accounts in your account settings or by contacting us at [contact@sistersol.com](mailto:contact@sistersol.com).

We reserve the right and sole discretion to, and without notice or liability, deny access to and use of the Website (including blocking specific IP addresses) to any user for any reason including but not limited to breach of any representation, warranty, or Agreement in these Terms or any applicable law or regulation.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.



We also reserve the right, if, in our sole discretion, we determine that your use of the Website or its services and/or products is in breach of the Terms of Use Agreement or of any applicable law or regulation, to terminate your use of the Website and its services and/or products or delete your account and any or all of your content, without warning or prior notice. Suppose we terminate or suspend your account for any reason set out under this section. In that case, you are prohibited from registering and creating a new account under your name, or a false identity, or the expression of a third party. In addition to terminating or suspending your account, sistersol.com reserves the right to take appropriate legal action(s), including without limitation pursuing civil, criminal, and injunctive redress.

## General Provisions

### Language

All correspondence made under this Agreement shall be in English.

### Governing Law & Jurisdiction

The Terms of Use Agreement of this Website will be governed by and construed under the laws of the country or state in which sistersol.com operates. You hereby unconditionally submit to the non-exclusive jurisdiction of the courts located in State of Arizona for the resolution of any disputes.

### Severability

Suppose any of Terms or Condition Agreement is proven to be unenforceable or void under any applicable law. In that case, such shall not render the entirety of the Terms of Use Agreement unenforceable or invalid. As a result, any such provision shall be deleted without affecting the remaining provisions herein. The provisions of the Terms of Use Agreement that are unlawful, void, or unenforceable are deemed severable from the Terms of Use Agreement and do not affect any remaining provisions' validity and enforceability.

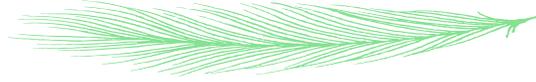
### Variation of Terms

Sistersol.com reserves the right to revise these Terms at any time as it sees fit. By using sistersol.com, you are expected to review such Terms regularly to ensure you comprehend all the Terms of Use Agreement regarding the use of this Website.

### Assignment

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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Sistersol.com reserves the right to assign, transfer, and subcontract its rights and/or obligations under this Agreement without any prior notification or consent required. Users shall not be permitted to assign, transfer, or subcontract any of your rights and/or obligations under these Terms. Furthermore, a person who is not a party to the Terms of Use Agreement shall have no right to enforce any provision contained therein.

## **Preservation of Immunities**

Nothing herein shall constitute a limitation upon the privileges and immunities of sistersol.com, which are specifically reserved.

## **Waiver**

Our failure to exercise any or all of the Terms of Use Agreements’ provisions at any point in time shall not operate as a waiver of such right or provision.

## **Entire Agreement**

The Terms of Use Agreement, including any legal notices and disclaimers on this Website, constitute the entire Agreement between sistersol.com and you concerning your use of this Website and/or any Services and/or products offered herein. Ultimately, this Agreement supersedes all prior agreements and understandings concerning the same.

## **Contact Us**

To resolve any complaint or clarification regarding the use of this Website or its services and/or products or receive information concerning that, please contact us at [contact@sistersol.com](mailto:contact@sistersol.com).

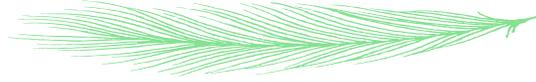
## **PRIVACY POLICY**

This Privacy Policy (“Policy”) explains the information collection, use, and sharing practices of The Spiritual Center LLC DBA SisterSol, website SisterSol.com (“we,” “us,” and “our”).

Unless otherwise stated, this Policy describes and governs the information collection, use, and sharing practices of The Spiritual Center LLC DBA SisterSol, website SisterSol.com with respect to your use of our website sistersol.com and the services and/or products (“Services”) we provide and/or host on our servers.

# Terms of Use Agreement

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doing business as SisterSol, website SisterSol.com.



Before you use or submit any information through or in connection with the Services and/or products, please carefully review this Privacy Policy. By using any part of the Services and/or products, you understand that your information will be collected, used, and disclosed as outlined in this Privacy Policy. By using the Website, you accept and agree to be bound and abide by the Privacy Policy. If you do not want to agree to the Privacy Policy, you must not access or use the Website.

## Our Principles

The Spiritual Center LLC DBA SisterSol, website SisterSol.com has designed this policy to be consistent with the following principles:

- Privacy policies should be human readable and easy to find.
- Data collection, storage, and processing should be simplified as much as possible to enhance security, ensure consistency, and make the practices easy for users to understand.
- Data practices should meet the reasonable expectations of users.

## Information We Collect

We collect information in multiple ways, including when you provide information directly to us; when we passively collect information from you, such as from your browser or device; and from third parties. All information we collect on this Website is subject to our Privacy Policy. By using the Website, you consent to all actions taken by us with respect to your information in compliance with the Privacy Policy.

### Information You Provide Directly to Us

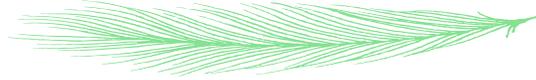
We will collect any information you provide to us. We may collect information from you in a variety of ways, such as when you: (a) create an online account, (b) make a donation or purchase, (c) contact us or provide feedback, (d) subscribe to our newsletter, (e) subscribe to our blog, (f) provide information for services to be rendered. This information may include but is not limited to your name, email address, phone number, mailing address, payment information and your geographic location.

### Information that Is Automatically Collected

*Device/Usage Information*

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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We may automatically collect certain information about the computer or devices (including mobile devices or tablets) you use to access the Services and/or products. As described further below, we may collect and analyze (a) device information such as IP addresses, location information (by country and city), unique device identifiers, IMEI and TCP/IP address, browser types, browser language, operating system, mobile device carrier information, and (b) information related to the ways in which you interact with the Services and/or products, such as referring and exit web pages and URLs, platform type, the number of clicks, domain names, landing pages, pages and content viewed and the order of those pages, statistical information about the use of the Services and/or products, the amount of time spent on particular pages, the date and time you used the Services and/or products, the frequency of your use of the Services and/or products, error logs, and other similar information. As described further below, we may use third-party analytics providers and technologies, including cookies and similar tools, to assist in collecting this information.

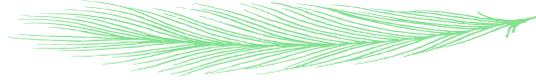
## *Cookies and Other Tracking Technologies*

We also collect data about your use of the Services and/or products through the use of Internet server logs and online tracking technologies, like cookies and/or tracking pixels. A web server log is a file where website activity is stored. A cookie is a small text file that is placed on your computer when you visit a website, that enables us to: (a) recognize your computer; (b) store your preferences and settings; (c) understand the web pages of the Services and/or products you have visited and the referral sites that have led you to our Services and/or products; (d) enhance your user experience by delivering content specific to your inferred interests; (e) perform searches and analytics; and (f) assist with security administrative functions. Tracking pixels (sometimes referred to as web beacons or clear GIFs) are tiny electronic tags with a unique identifier embedded in websites, online ads and/or email, and that are designed to provide usage information like ad impressions or clicks, measure popularity of the Services and/or products and associated advertising, and to access user cookies. We may also use tracking technologies in our license buttons and/or icons that you can embed on other sites/services and/or products to track the website addresses where they are embedded, gauge user interaction with them, and determine the number of unique viewers of them. If you receive email from us (such as the CC newsletter, campaign updates, or other ongoing email communications from CC), we may use certain analytics tools, such as clear GIFs, to capture data such as whether you open our message, click on any links or banners our email contains, or otherwise interact with what we send. This data allows us to gauge the effectiveness of our communications and marketing campaigns. As we adopt additional technologies, we may also gather additional information through other methods.

Please note that you can change your settings to notify you when a cookie is being set or updated, or to block cookies altogether. Please consult the “Help” section of your browser for

# Terms of Use Agreement

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more information. Please note that by blocking any or all cookies, you may not have access to certain features or offerings of the Services and/or products.

For more information about how we use cookies, please read our Cookie Policy.

## Information from Third Parties

To the extent permitted by law, we may also collect information from third parties, including public sources, social media platforms, and marketing and market research firms. Depending on the source, this information collected from third parties could include name, contact information, demographic information, information about an individual’s employer, information to verify identity or trustworthiness, and information for other fraud or safety protection purposes.

## How We Use Your Information

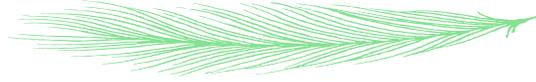
We may use the information we collect from and about you to:

- Fulfill the purposes for which you provided it.
- Provide and improve the Services and/or products, including to develop new features or services and/or products, take steps to secure the Services and/or products, and for technical and customer support.
- Fundraise, accept donations, or process transactions.
- Send you information about your interaction or transactions with us, account alerts, or other communications, such as newsletters to which you have subscribed.
- Process and respond to your inquiries or to request your feedback.
- Conduct analytics, research, and reporting, including to synthesize and derive insights from your use of our Services and/or products.
- Comply with the law and protect the safety, rights, property, or security of The Spiritual Center LLC DBA SisterSol, website SisterSol.com, the Services and/or products, our users, and the general public; and
- Enforce our Terms of Use, including to investigate potential violations thereof.

Please note that we may combine information that we collect from you and about you (including automatically collected information) with information we obtain about you from our affiliates and/or non-affiliated third parties and use such combined information in accordance with this Privacy Policy.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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We may aggregate and/or de-identify information collected through the Services and/or products. We may use de-identified and/or aggregated data for any purpose, including without limitation for research and marketing purposes.

## When We Disclose Your Information

We may disclose and/or share your information under the following circumstances:

### **Service Providers.**

We may disclose your information with third parties who perform services and/or products on our behalf, including without limitation, event management, marketing, customer support, data storage, data analysis and processing, and legal services and/or products.

### **Legal Compliance and Protection of The Spiritual Center LLC DBA SisterSol, website SisterSol.com and Others.**

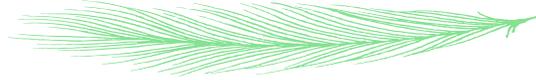
We may disclose your information if required to do so by law or on a good faith belief that such disclosure is permitted by this Privacy Policy or reasonably necessary or appropriate for any of the following reasons: (a) to comply with legal process; (b) to enforce or apply our Terms of Use and this Privacy Policy, or other contracts with you, including investigation of potential violations thereof; (c) enforce our Charter including the Code of Conduct and policies contained and incorporated therein, (d) to respond to your requests for customer service; and/or (e) to protect the rights, property, or personal safety of The Spiritual Center LLC DBA SisterSol, website SisterSol.com, our agents and affiliates, our users, and the public. This includes exchanging information with other companies and organizations for fraud protection, and spam/malware prevention, and similar purposes.

### **Business Transfers.**

As we continue to develop our business, we may engage in certain business transactions, such as the transfer or sale of our assets. In such transactions, (including in contemplation of such transactions, e.g., due diligence) your information may be disclosed. If any of our assets are sold or transferred to a third party, customer information (including your email address) would likely be one of the transferred business assets.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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## **Affiliated Companies.**

We may disclose your information with current or future affiliated companies.

## **Consent.**

We may disclose your information to any third parties based on your consent to do so.

## **Aggregate/De-identified Information.**

We may disclose de-identified and/or aggregated data for any purpose to third parties, including advertisers, promotional partners, and/or others.

## **Legal Basis for Processing Personal Data**

The laws in some jurisdictions require companies to tell you about the legal ground they rely on to use or disclose information that can be directly linked to or used to identify you. To the extent those laws apply, our legal grounds for processing such information are as follows:

### **To Honor Our Contractual Commitments to You.**

Much of our processing of information is to meet our contractual obligations to provide services and/or products to our users.

### **Legitimate Interests.**

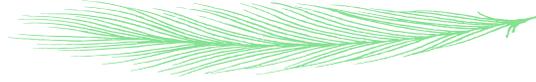
In many cases, we handle information on the ground that it furthers our legitimate interests in ways that are not overridden by the interests or fundamental rights and freedoms of the affected individuals, these include:

- Customer service
- Marketing, advertising, and fundraising
- Protecting our users, personnel, and property
- Managing user accounts
- Organizing and running events and programs
- Analyzing and improving our business
- Managing legal issues

We may also process information for the same legitimate interests of our users and business partners.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.



## Legal Compliance.

We may need to use and disclose information in certain ways to comply with our legal obligations.

## Consent.

Where required by law, and in some other cases where legally permissible, we handle information on the basis of consent. Where we handle your information on the basis of consent, you have the right to withdraw your consent, in accordance with applicable law.

## Online Analytics

We may use third-party web analytics services and/or products (such as Google Analytics) on our Services and/or products and/or products to collect and analyze the information discussed above, and to engage in auditing, research, or reporting. The information (including your IP address) collected by various analytics technologies described in the “Cookies and Other Tracking Technologies” section above will be disclosed to or collected directly by these service providers, who use the information to evaluate your use of the Services and/or products, including by noting the third-party website from which you arrive to our Site, analyzing usage trends, assisting with fraud prevention, and providing certain features to you. To prevent Google Analytics from using your information for analytics, you may install the official Google Analytics Opt-out Browser Add-on.

## Your Choices and Data Subject Rights

You have various rights with respect to the collection and use of your information through the Services and/or products. Those choices are as follows:

### Email Unsubscribe

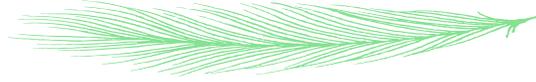
You may unsubscribe from our marketing emails at any time by clicking on the “unsubscribe” link at the bottom of each newsletter or by emailing [contact@sistersol.com](mailto:contact@sistersol.com) with your request.

Based upon the Personal Information that you provide us, we may communicate with you in response to your inquiries to provide the services and/or products you request and to manage your account.

We will communicate with you by email or telephone, in accordance with your wishes.

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We may also use your Personal Information to send you updates and other promotional communications. If you no longer wish to receive those email updates, you may opt out of receiving them by following the opt-out instructions included in each update or communication.

## Account Preferences

If you have registered for an account with us through our Services and/or products, you can update your account information or adjust your email communications preferences by logging into your account and updating your settings.

## Geographic Restrictions

The owner of the Website is based in the State of Arizona in the United States. We provide this Website for use only by persons located in the United States. We make no claims that the Website or any of its content is accessible or appropriate outside of the United States. Access to the Website may not be legal by certain persons or in certain countries. If you access the Website from outside the United States, you do so on your own initiative and are responsible for compliance with local laws.

## EU Data Subject Rights

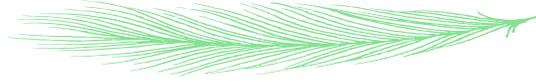
Individuals in the European Economic Area (“EEA”) and other jurisdictions have certain legal rights (subject to applicable exceptions and limitations) to obtain confirmation of whether we hold certain information about them, to access such information, and to obtain its correction or deletion in appropriate circumstances. You may have the right to object to our handling of your information, restrict our processing of your information, and to withdraw any consent you have provided. To exercise these rights, please email us at [contact@sistersol.com](mailto:contact@sistersol.com) with the nature of your request. You also have the right to go directly to the relevant supervisory or legal authority, but we encourage you to contact us so that we may resolve your concerns directly as best and as promptly as we can.

## International Transfers

As described above in the “When We Disclose Your Information” section, we may share your information with trusted service providers or business partners in countries other than your country of residence in accordance with applicable law. This means that some of your information may be processed in countries that may not offer the same level of protection as the privacy laws of your jurisdiction. By providing us with your information, you acknowledge any such transfer, storage or use.

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If we provide any information about you to any third parties information processors located outside of the EEA, we will take appropriate measures to ensure such companies protect your information adequately in accordance with this Privacy Policy and other data protection laws to govern the transfers of such data.

## Security Measures

We have implemented technical, physical, and organizational security measures to protect against the loss, misuse, and/or alteration of your information. These safeguards vary based on the sensitivity of the information that we collect and store. However, we cannot and do not guarantee that these measures will prevent every unauthorized attempt to access, use, or disclose your information since despite our efforts, no Internet and/or other electronic transmissions can be completely secure.

## Children

The Services and/or products are intended for users over the age of 18 and are not directed at children under the age of 13. If we become aware that we have collected personal information (as defined by the Children’s Online Privacy Protection Act) from children under the age of 13, or personal data (as defined by the EU GDPR) from children under the age of 16, we will take reasonable steps to delete it as soon as practicable. By statute, all websites must comply with the Children’s Online Privacy Policy Protection Act of 1998 (“COPPA”), requiring parental consent before collecting any personal information from any individual under the age of 13. The text of COPPA is available at [www.ftc.gov/ogc/coppa1.htm](http://www.ftc.gov/ogc/coppa1.htm) By using the Service, **you represent that you are at least 18 years of age.**

## Data Retention

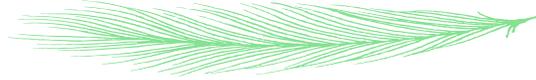
We retain the information we collect for as long as necessary to fulfill the purposes set forth in this Privacy Policy or as long as we are legally required or permitted to do so. Information may persist in copies made for backup and business continuity purposes for additional time.

## Third-Party Links and Services

The Services and/or products may contain links to third-party websites (e.g., social media sites like Facebook and Twitter), third-party plug-ins (e.g., the Facebook “like” button and Twitter “follow” button), and other services and/or products. If you choose to use these sites or features, you may disclose your information not just to those third parties, but also to their users and the

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public more generally depending on how their services and/or products function. The Spiritual Center LLC DBA SisterSol, website SisterSol.com is not responsible for the content or privacy practices of such third-party websites or services and/or products. The collection use and disclosure of your information will be subject to the privacy policies of the third-party websites or services and/or products, and not this Privacy Policy. We encourage you to read the privacy statements of each and every site you visit.

## Links from the Website

If the Website contains links to other sites and resources provided by third parties, these links are provided for your convenience only. This includes links contained in advertisements, including banner advertisements and sponsored links. We have no control over the contents of those sites or resources and accept no responsibility for them or for any loss or damage that may arise from your use of them. If you decide to access any of the third-party websites linked to this Website, you do so entirely at your own risk and subject to the terms and conditions of use for such websites.

## Changes to this Privacy Policy

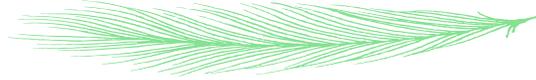
We will continue to evaluate this Privacy Policy as we update and expand our Services and/or products, and we may make changes to the Privacy Policy accordingly. **The Company reserves the right to change this Privacy Policy and our Terms of Use at any time.** If we decide to change this Privacy Policy, we will post these changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it. Any such modifications become effective upon your continued access to and/or use of the Service five (5) days after we first post the changes on the website or otherwise provide you with notice of such modifications. We will post any changes here and revise the date last updated above. We encourage you to check this page periodically for updates to stay informed on how we collect, use and share your information. It is your sole responsibility to check this website from time to time to view any such changes to the terms of this Privacy Policy. If you do not agree to any changes, if and when such changes may be made to this Privacy Policy, you must cease access to this website. If you have provided your email address to us, you give us permission to email you for the purpose of notification as described in this Privacy Policy.

## Questions About this Privacy Policy

If you have any questions about this Privacy Policy or our privacy practices, you can contact us at: [contact@sistersol.com](mailto:contact@sistersol.com).

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## **DISCLAIMER AND WAIVER TERMS AND CONDITIONS**

All services, products, and communications provided by SisterSol (“Guide”), whether delivered online, by email, phone, video conference, or in person, and whether written or verbal, are offered for informational and guidance purposes only. Information shared through sessions, materials, or on sistersol.com is intended to support awareness, reflection, and personal empowerment.

These services are designed to help you, the client (“User/Client”), identify patterns in thought and experience that may influence your choices and responses in life. They are not intended to diagnose, treat, or cure any condition, nor to replace professional medical, mental health, legal, or financial care.

By engaging with these services or products, you acknowledge and agree to the following disclaimer and waiver terms, which establish responsibility for your actions, choices, and use of the information provided.

1. **Responsibility for Well-being**

I, the User/Client, understand and agree that I am fully responsible for my health, well-being, and decisions before, during, and after any sessions or use of products.

2. **Unregulated Industry Disclosure**

I understand that Guiding is an unregulated industry, and my Guide is not licensed by the State of Arizona. All services are considered to be provided under Arizona jurisdiction.

3. **Not a Substitute for Medical or Mental Health Care**

I acknowledge that Guide services and products are not a substitute for professional mental health care or medical treatment. The Guide does not diagnose, treat, or cure any mental, emotional, or physical conditions, nor acts as a licensed counselor, psychotherapist, medical, or nutritional professional.

4. **Informational Purposes Only**

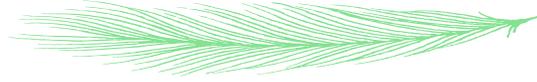
I understand that all information provided on sistersol.com or during sessions, whether verbal, written, or online, is for informational purposes only. I will not rely on this information as a substitute for professional medical advice, diagnosis, or treatment. I agree to always consult my physician or other qualified healthcare provider before making changes to my health regimen, medications, or treatment plan. I will not disregard, delay, or alter medical care based on information received from the Guide or on sistersol.com.

5. **Use of Judgment and Due Diligence**

I, the “user/client,” understand and agree that the Guide is not a licensed psychologist, medical professional, or specialist healthcare provider. The Guide’s services and/or products do not replace care from licensed professionals. I understand that while the

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Guide may share information, resources, or guidance, this information is not intended as professional advice, and I am responsible for how I interpret or act on it. I agree to exercise my own judgment, conduct due diligence, and assume full responsibility for any outcomes, including any harm or damage, resulting from my use or non-use of information provided by the Guide, whether delivered verbally, in writing, online, or in-person.

**6. No Guarantees of Results**

I, the “user/client,” understand and agree that the Guide does not guarantee any specific results from the use of information, resources, or materials provided on sistersol.com or through any verbal or written communication, whether online or in-person. The Guide shares educational and informational resources intended to support my personal growth and goals. I understand and agree that my outcomes, including success or failure, depend on my own efforts, my unique situation, and circumstances, and other factors beyond the Guide’s knowledge or control.

**7. Not Legal or Financial Advice**

I acknowledge the Guide is not a lawyer or certified public accountant and that any legal or financial information provided should not be considered professional advice. I will seek appropriate counsel for such matters.

**8. Informed Consent**

I give my informed consent for the Guide to support me in achieving my goals, understanding that I remain fully responsible for my choices.

**9. Career or Business Services Disclaimer**

If applicable, I understand that career or business-related guidance is not a guarantee of increased clients, profitability, or business success.

**10. Confidentiality and Limits**

I understand that all information shared is confidential unless I provide written consent to disclose it. Exceptions apply if I report abuse, or threaten harm to myself or others, or if disclosure is legally required.

**11. Technology and Confidentiality Risks**

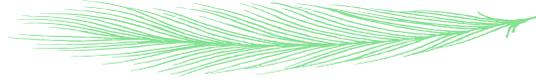
I acknowledge that electronic communication platforms may not be fully secure, and I accept the inherent confidentiality risks when using email, phone, video conferencing, or other technology with the Guide.

**12. Release and Waiver**

I, the “user/client,” hereby release, waive, and forever discharge my Guide, including any agents, successors, assigns, personal representatives, executors, heirs, and employees, from any and all claims, demands, suits, actions, or rights to compensation for damages of any kind arising from acts or omissions by myself or by the Guide, including but not limited to guidance, advice, or services provided under this agreement. I further acknowledge and agree that no promises, inducements, or agreements not expressed in

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Between “users/clients” and “The Spiritual Center LLC,”  
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this document have been made to me in order to sign this agreement. This release and waiver shall bind my heirs, executors, personal representatives, successors, and assigns.

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This Disclaimer and Waiver Terms and Conditions are part of, and incorporated into, the Terms of Use Agreement of SisterSol.com. By using SisterSol.com and/or purchasing or participating in any services or products, you, the “user/client,” acknowledge that you have read, understood, and agree to be bound by the entire Terms of Use Agreement, including this Disclaimer and Waiver, as well as the Product and Service Agreement, whether accessed online, in writing, or in-person.

*If you do not agree to these Terms of Use, including this Disclaimer and Waiver and the Product and Service Agreement, please discontinue use of SisterSol.com and/or any services or products immediately.*

A copy of these Terms and Conditions is available for your records. The Spiritual Center LLC DBA SisterSol, website SisterSol.com recommends that you save or print a copy of the Terms of Use Agreement for future reference.

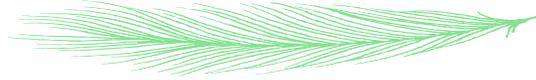
For questions, please contact Guide SisterSol at [contact@sistersol.com](mailto:contact@sistersol.com).

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**Guide SisterSol**  
sistersol.com  
[contact@sistersol.com](mailto:contact@sistersol.com)

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## PRODUCT & SERVICE AGREEMENT

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This Product & Service Agreement (hereinafter referred to as the "Agreement") is made and effective as of the date listed on this Terms of Use Agreement. (the “Effective Date”),

**BY AND BETWEEN:** The Spiritual Center LLC, DBA SisterSol, website SisterSol.com, email: [contact@sistersol.com](mailto:contact@sistersol.com) (hereinafter referred to as the “Guide”),

**AND:** The Client (hereinafter referred to as the “Client”), collectively referred to as the “Parties.”

### PURPOSE OF THE AGREEMENT

The purpose of this Agreement is to outline the terms for the purchase and use of products and services offered by The Spiritual Center LLC DBA SisterSol, including the guiding relationship between the Guide and the Client.

### TERM

This Agreement begins on the Effective Date listed in the Terms of Use Agreement and remains in effect as long as the Client owns or uses products or services provided by The Spiritual Center LLC DBA SisterSol. By using our products or services, you acknowledge that you have read, understood, and agreed to the Terms and Conditions as of the version posted on the Effective Date of your purchase or use.

### SCOPE OF SERVICES

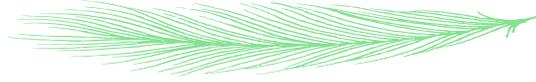
The Guide provides non-clinical, supportive, educational, and guidance-based services under the SisterSol brand. Services may include, but are not limited to, the following offerings:

**a. Guidance Services for Individuals and Couples**

Supportive, guidance-based sessions focused on personal insight, relational awareness, and skill development. These services are not psychotherapy, counseling, or mental health treatment.

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**b. Heartfelt Companionship Visits**

Non-medical companionship services for older adults or individuals looking for supportive presence, conversation, connection, and engagement. Heartfelt Companionship Visits do not include personal or medical care, nursing services, case management, or clinical interventions.

**c. Attention Skills Program (Grades K–6)**

An educational, experiential, skills-based program designed to support developing attention, self-regulation, focus, emotional awareness, and kindness through age-appropriate activities. This program is not therapy, counseling, behavioral treatment, or psychological intervention.

## SERVICE-SPECIFIC CLARIFICATIONS

The nature and scope of services may vary by offering. In all cases, the following applies:

- Services are non-clinical and non-diagnostic and not mental health treatment
- No medical, psychological, counseling or therapeutic treatment is provided
- The Guide does not provide emergency services
- Referrals to licensed professionals are made when needs fall outside the scope of services offered

## WELCOME

Welcome to our practice. This agreement constitutes an understanding and a contract between the Guide and the Client and should be read carefully, and any questions and/or concerns should be raised immediately prior to purchasing any services or products.

## OUR MISSION, VISION, PURPOSE, AND VALUES:

◆ **Mission** (*What we do*)

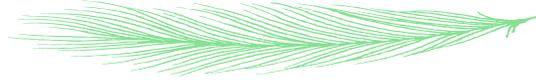
We offer space to reconnect with inner peace—through guidance (group and private), as well as digital content, printed materials, and transformative experiences. All of this is offered for those who choose a state of being marked by peace through Aligning presence, thought, and True Self.

◆ **Vision** (*Where we are going*)

As more individuals return to full presence and live from inner knowing, a global ripple effect is created—awakening balance, clarity, and compassion throughout the world.

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◆ **Purpose** (*Why we exist*)

To support the evolution of human consciousness by helping individuals live meaningful, fulfilling lives—centered in peace, balance, and well-being in their mind, body, and spirit.

◆ **Values** (*How we operate*)

We honor personal integrity, presence, accountability, responsibility, unconditional love, and the empowerment of choice—knowing that how we respond to life shapes both our inner and outer worlds.

## **RESPONSIBILITIES AND DUTIES OF THE GUIDE TOWARDS THE CLIENT**

To work with Clients that choose to better understand themselves and their place in the world by tapping into their own inner wisdom and intuition so that they can be empowered to create a meaningful and fulfilling life filled with peace, balance, health and well-being in their mind, body, and spirit.

Guiding is an ongoing relationship/partnership between Guide and Client who seeks a Guide.

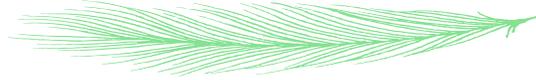
By purchasing services or products, the Client acknowledges reading, understanding, and agreeing to this Agreement along with the Terms of Use Agreement including Product & Service Agreement.

We both agree that:

1. A Guide is a relationship/partnership (defined as an alliance, not a legal business partnership) between the Guide and Client in a thought-provoking and creative process that inspires the client to maximize personal and professional potential.
2. The products and services provided are one-on-one guiding, group guiding, heartfelt companionship, attention skills program, questions emailed and products. Guiding is a designed alliance that helps to bring out the best in the Client and helps the Client create and live a life they want to live.
3. A one-on-one guide session will be between the Guide and Client (to be defined as needed).
4. A group guiding session is a joint venture between the Guide and Clients with all group members present.
5. The products offered are designed to offer tools to enable clients to live their best life.
6. Guiding is a self-regulating profession. Practitioners are not licensed by any state government. The Guide is not a physician or a therapist and cannot provide medical diagnosis or prescribe treatments. Clients may seek such services at any time.

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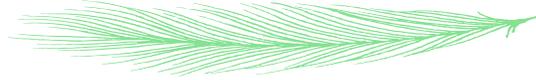
7. Guiding is not a diagnosis, treatment, emergency service, therapy, counseling, advice giving, mental healthcare, or treatment for substance abuse or any addictive behavior. The guide is not functioning as a licensed mental health professional, therapist or counselor, and Guiding is not intended as a replacement for counseling, psychiatric interventions, treatment for mental illness, recovery from past abuse, professional medical advice, financial assistance, legal counsel, or other professional services. The Guide may refer participants to licensed professionals.
8. Guiding is for people who are basically well adjusted, emotionally healthy, functioning fairly effectively, and wanting to make improvements in their lives.
9. Guiding is designed to address issues the person being guided would like to consider. These could include (but are not limited to) growth, personal foundation, career development, relationship enhancement, healthy lifestyle management, life-balance, decision-making, and achieving short-term or long-term goals.
10. Guiding will be an ongoing relationship that may take a number of months, although either party can terminate the relationship at any time. Some or all of the Guiding may be through telephone contact, online mediums, or in-person.
11. Guiding can involve brainstorming, values clarification, the completion of written assignments, education, goal setting, identifying plans of action, accountability, responsibility, making requests, agreements to change behavior, examining lifestyles, and questioning.
12. Guiding is most effective when both parties are honest and straightforward in their communication.
13. Guiding assumes each person in the relationship has his or her values and beliefs and is offered to enhance the Client’s life, so they live their best life with a state-of-being.
14. All terms and conditions listed on the entire Terms of Use Agreement which includes the Product and Service Agreement, together constitute the entire agreement, and will be in full force and active indefinitely or until Client no longer uses purchased products or services from The Spiritual Center LLC DBA SisterSol, website SisterSol.com.

## Guide Commitment:

1. The Guide will guide the Client in Being in Alignment helping the Client tap into their inner wisdom and live a meaningful, fulfilling life marked by peace, balance, and a sense of well-being in their mind, body, and spirit.
2. The Guide will be present during the time we share together maintaining confidentiality.
3. The Guide will withhold judgement of Client and work with Client openly.
4. The Guide will foster Client’s awareness and understanding.
5. The Guide believes the Client has all the answers within.
6. The Guide will conduct all services in a professional and ethical manner.

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## Client Commitment:

1. The Client agrees to communicate honestly, be open to feedback and assistance and create the time and energy to participate fully in the Guide sessions.
2. The Client is solely responsible for their physical, mental, and emotional well-being, decisions, choices, actions, and results arising from interactions with the Guide.
3. The Client agrees to participate actively in the Guiding process as outlined during our Guiding sessions.
4. The Client agrees to keep the Guide informed of any information that is valid or has changed such as goals, etc. so that the Guide can perform her duties. If the client finds any part of the services offered as not working for them, they will immediately notify the Guide to work together to establish a process that does work for the Client.
5. The Client acknowledges that Guiding is a comprehensive process that may involve different areas of life, including spiritual, work, finances, health, relationships, education, and recreation. The Client agrees that deciding how to handle these issues, incorporate Guiding principles into those areas and implementing choices is exclusively the Client’s responsibility.
6. The Client acknowledges that all services and products purchased are non-refundable.
7. The Client understands that all products and services provided and received will be bound by this Agreement.

## PAYMENT FOR SERVICES

Client agrees to pay the Guide for services or products prior to the start of any sessions or the use of purchased products. Fees are listed on SisterSol.com. Payment is due at the time of sign-up or purchase.

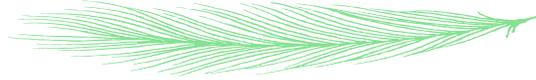
## CONFIDENTIALITY

All information shared between Guide and the Client will be confidential unless the Client grants permission to share such information or if the Guide is required by law to disclose such information.

Group sessions involve multiple people and the question-and-answer forum at the end of the session whether online or in-person will be open to all. If participating in any group session client agrees to keep all conversations known confidential to protect the identity of other clients and information shared to maintain a safe space to allow transformation with self that is necessary to lead a meaningful and fulfilling life that Client loves.

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This Guiding relationship, as well as all information (documented or verbal) that the Guide shares with the Client and that the Client shares with the Guide as part of this relationship, is bound by the principles of confidentiality. However, please be aware that the Guide-Client relationship is not considered a legally confidential relationship (like the medical and legal professions) and thus communications are not subject to the protection of any legally recognized privilege. The Guide agrees not to disclose any information pertaining to the Client without the Client’s written consent.

*Confidential Information* does **not** include information that: (a) was in the Guide’s possession prior to its being furnished by the Client; (b) is generally known to the public or in the Client’s industry; (c) is obtained by the Guide from a third party, without breach of any obligation to the Client; (d) is independently developed by the Guide without the use of or reference to the Client’s confidential information; or (e) the Guide is required by statute, lawfully issued subpoena, or by court order to disclose; (f) is disclosed to the Guide and as a result of such disclosure the Guide reasonably believes there to be an imminent or likely risk of danger or harm to the Client or others; and (g) involves illegal activity. The Client also acknowledges his or her continuing obligation to raise any confidentiality questions or concerns with the Guide in a timely manner.

## **Note:**

This Agreement is a mutual non-disclosure agreement. Both Parties agree not to disclose, reveal, or use any information learned during discussions or provided materials (Confidential Information), except as required by law or as agreed in writing.

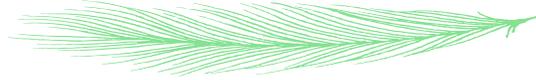
Confidential Information includes, but is not limited to, information disclosed in connection with this Agreement, Guiding materials, videos, etc., but shall not include information rightfully obtained from a third party. Both Parties shall keep all Confidential Information strictly confidential by using a reasonable degree of care, but not less than the degree of care used by it in safeguarding its own confidential information. The obligation of the Parties hereunder to hold the information confidential does not apply to information that is subsequently acquired by either Party from a third party who has a bona fide right to make such information available without restriction. Both Parties agree that any and all Confidential Information learned as of the Effective date shall survive the termination, revocation, or expiration of this Agreement.

## **COMPELLED DISLCOSURE OF CONFIDENTIAL INFORMATION**

Notwithstanding anything in the foregoing, in the event that Recipient is required by law to disclose any of the Confidential Information, Recipient will (i) provide Client with prompt notice of such requirement prior to the disclosure, and (ii) give Client all available information and

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assistance to enable Client to take the measures appropriate to protect the Confidential Information from disclosure.

## **INTELLECTUAL PROPERTY**

All materials provided by the Guide during the term of this agreement are the property of the Guide and cannot be used or reproduced without the Guide's written consent.

## **NON-DISCLOSURE OF GUIDING MATERIALS**

Material given to Client in the course of Client’s work with the Guide is proprietary, copyrighted and developed specifically for Guide. Client agrees that such proprietary material is solely for Client’s own personal use and is Confidential Information.

Any disclosure to a third party is strictly prohibited. By purchasing these services, Client agrees that if Client violates, or displays any likelihood of violating, any of the agreements contained in this paragraph, Guide will be entitled to injunctive relief to prohibit any such violations and to protect against the harm of such violations.

## **NON-DISPARAGEMENT**

Client shall not make any false, disparaging, or derogatory statement in public or private regarding Guide, its employees, or agents. Guide shall not make any false, disparaging, or derogatory statements in public or private regarding Client and its relationship with Guide.

## **INDEMNIFICATION**

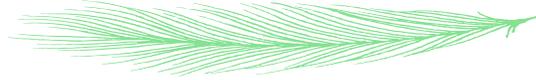
Client agrees to indemnify and hold harmless Guide, its affiliates, and its respective officers, directors, agents, employees, and other independent contractors from any and all claims, demands, losses, causes of action, damage, lawsuits, judgments, including attorneys’ fees and costs, arising out of, or relating to, Client’s participation or action(s) under this Agreement. Client agrees to defend against any and all claims, demands, causes of action, lawsuits, and/or judgments arising out of, or relating to, the Client’s participation under this Agreement, unless expressly stated otherwise by Guide, in writing.

## **CANCELLATION POLICY**

Client agrees that it is the Client's responsibility to notify the Guide 48-hours in advance of the scheduled appointments/meetings if such appointments need to be rescheduled. Guide reserves

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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the right to bill Client for a missed meeting. The Guide will attempt in good faith to reschedule the missed meeting if notified 48 hours in advance.

## **TERMINATION**

The Guide is committed to providing the client with a positive experience. By purchasing services, Client agrees that the Guide may terminate this Agreement at any time if the Guide feels the client is not ready for Guiding and may require additional therapy, counseling or for health and safety reasons along with behavior towards other group members. Client agrees to compensate the Guide for all Guiding services rendered through and including the effective date of termination of the Guiding relationship.

The Client may cancel this agreement at any time with written notice to the Guide. In such a case, any unpaid fees for services already provided will be due immediately. Refunds will not be issued if the client chooses to terminate this agreement at any time.

## **REFUNDS**

Services are non-refundable including all products.

If client needs to reschedule a session, 48-hour notice shall be given to Guide to reschedule appointment or payment for services will not be refunded or applied to future sessions.

I'm here for you and committed with success in mind ready to help you create a life you love. These sessions will require a serious commitment to yourself and a mutual respect between Guide and Client. This agreement is meant to foster those things. Emergencies and special circumstances will be handled on a case-by-case basis, but generally speaking, the no-refund policy will apply to all products and services offered.

## **EXCLUSIVITY**

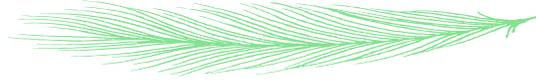
This agreement does not create an exclusive relationship between the Guide and the Client.

## **LIMITATION OF LIABILITY**

The Guide is not liable to the Client for any indirect, special, exemplary, or consequential damages, including any lost profits, arising from this agreement. Except as expressly provided in this Agreement, the Guide makes no guarantees, representations or warranties of any kind or nature, express or implied with respect to the Guiding services negotiated, agreed upon and rendered. In no event shall the Guide be liable to the Client for any indirect, consequential, or

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special damages. Notwithstanding any damages that the Client may incur, the Guide’s entire liability under this Agreement, and the Client’s exclusive remedy, shall be limited to the amount actually paid by the Client to the Guide under this Agreement for all Guiding services rendered through and including the termination date. Please see Terms of Use Agreement herein, covering Disclaimer and Waiver Terms and Conditions included with this Agreement.

## **SEVERABILITY**

If any provision in this agreement is found to be unenforceable, the remainder of the agreement will remain in full force and effect.

## **GOVERNING LAW**

This Agreement is governed by and interpreted in accordance with the laws of State of Arizona, regardless of the conflict of laws principles thereof.

## **ALTERNATIVE DISPUTE RESOLUTION**

This Agreement shall, in all respects, be governed by the laws of the State of Arizona.

Any disputes under this agreement will be resolved through mediation before resorting to arbitration, and thereafter legal action.

Any controversy or claim arising out of, or relating to this Agreement, or the breach of this Agreement, shall be settled by binding arbitration, which will occur via telephone by an arbitrator that is mutually agreed upon. The costs of the arbitration shall be shared equally between the parties.

## **AMENDMENTS**

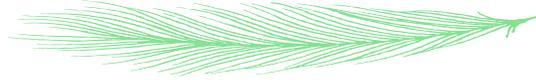
This agreement may be amended or modified only by a written instrument executed by both the Guide and the Client.

## **FORCE MAJEURE**

In the event that any cause beyond the reasonable control of either Party, including without limitation acts of God, war, curtailment or interruption of transportation facilities, threats or acts of terrorism, State Department travel advisory, labor strike or civil disturbance, make it inadvisable, illegal, or impossible, either because of unreasonable increased costs or risk of injury, for either Party to perform its obligations under this Agreement, the affected Party’s

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performance shall be extended without liability for the period of delay or inability to perform due to such occurrence.

## CLIENT RESPONSIBILITY

*Client accepts and agrees that Client is 100% responsible for their progress and results from the Guiding. Guide will provide guidance and support; however, participation and follow-through are solely the Client's responsibility.* Guide makes no representations, warranties, or guarantees, verbal or written, regarding Client performance or results. Outcomes may vary significantly between Clients. By purchasing services, Client acknowledges there is an inherent risk of loss of time, effort, or capital, and there is no guarantee that participation will achieve specific goals.

The Client hereby certify that the Client does not suffer from any condition physical or mental that might affect their participation in the Guiding process.

If the client has any substance abuse problem or mental illness, they have consulted with their primary physician and/or other health care professional and have been advised that they may participate in the Guiding process without risk. The Client agrees that if there are any changes in this representation, they will promptly advise the Guide.

## AUTHORIZATION FOR PARTICIPATION & RECEIPT OF SERVICES

By signing this Agreement, the Client affirms that they have the legal authority to authorize participation in services for themselves and/or for any individual listed on the signature page of this Agreement, including minors or older adults.

For the **Attention Skills Program (Grades K–6)**, a parent or legal guardian authorizes the child named on the signature page to participate.

For **Heartfelt Companionship Visits**, the signing individual affirms that they are either the recipient or are authorized to consent on behalf of the recipient.

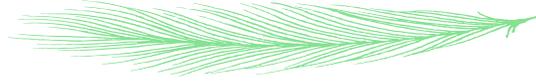
The Client acknowledges that all services are non-clinical and non-medical in nature and understands the scope and limitations of services as outlined in this Agreement.

## ENTIRE AGREEMENT

This Agreement, including the Terms of Use, Privacy Policy, Disclaimer & Waiver Terms and Conditions, and Product & Service Agreement, constitutes the entire agreement between the

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
doing business as SisterSol, website SisterSol.com.

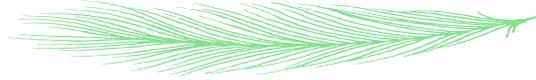


Guide and the Client and supersedes all prior oral or written agreements. The Guide shall not be responsible for any adverse consequences, including financial, personal, employment, or other losses, arising from Client decisions or actions resulting from Products or Services.

By signing up for services or purchasing products through SisterSol.com or other means, Client acknowledges that they have read, understand, and agree to all terms of this Agreement. Client also agrees to be bound by the version of this Agreement in effect on the Effective Date of purchase or use.

# Terms of Use Agreement

Between “users/clients” and “The Spiritual Center LLC,”  
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## SMS Terms of Service

Mobile Opt in, SMS Consent, and phone numbers collected for SMS communication purposes will not be shared with any third party or affiliates for marketing purposes.

### SMS Terms and Conditions

#### SMS for Consent Communication

We will not share your phone number with any third parties for marketing purposes.

#### Types of SMS Communications

If you opt in to receive messages from SisterSol, you may receive texts about reminders of appointments, scheduling, and set calls. Standard message rates may apply.

#### Message Frequency

You may receive approximately 10 SMS messages per week.

#### Carrier Charges

Message and data rates may apply based on your mobile carrier and location.

#### Opt-In Methods

You can opt in via the following methods: Texting us first.

#### Opt-Out Instructions

You may opt out at any time by replying **STOP** to any message. To resume receiving texts, reply **START**.

#### Help

If you need assistance, reply **HELP** or contact us at <https://sistersol.com/contact>

#### Disclosures

Message frequency may vary.

Message and data rates may apply.

Reply **STOP** to cancel.

Reply **HELP** for assistance.

Visit our website to review our [[Privacy Policy](#)] and [[Terms of Service](#)].

**By texting SisterSol at 602-887-4888, you agree to receive customer care messages from SisterSol.**

Reply STOP to opt-out;

Reply HELP for support;

Message & data rates may apply; Messaging frequency may vary.

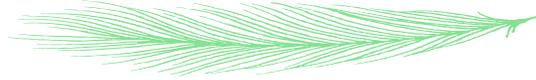
Message & data rates may apply; Messaging frequency may vary.

Visit <https://www.sistersol.com/terms-of-use> to see our Privacy Policy and our Terms of Service covered in the Terms of Use Agreement.

For questions, please contact us at [contact@sistersol.com](mailto:contact@sistersol.com).

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## ACKNOWLEDGMENT OF RECEIPT & AGREEMENT

By purchasing any products or services offered by The Spiritual Center LLC DBA SisterSol, website SisterSol.com and signing below, the Client acknowledges that they have received, read, and understood the complete **Terms of Use Agreement**, which also includes the **Privacy Policy, Disclaimer and Waiver Terms & Conditions, Terms of Purchase & Services Agreement** and all related sections, policies, and disclosures contained therein.

The Client is required to submit a signed PDF of the full Agreement, with initials on each page, via email to [sol@sistersol.com](mailto:sol@sistersol.com).

**The Client agrees to be bound by all terms and conditions, regardless of whether only the signature page is returned.**

This Agreement becomes effective upon the Client’s signature and the Guide’s acceptance of payment or commencement of services. By signing, the Client acknowledges that the version of the Terms of Use Agreement in effect on the Effective Date of purchase or use applies.

**By signing below, I confirm that I am authorized to consent to services for the individual(s) listed below and agree to all terms and conditions in the complete Terms of Use Agreement.**

### Authorization & Signature

Client / Authorized Signer Name: \_\_\_\_\_  
(Printed Full Name)

Signature:

Date:

Client Address & Phone Number:

Name of Child Participating in Attention Skills Program (if applicable):

Child’s Name: \_\_\_\_\_

Child’s Grade: \_\_\_\_\_

Name of Individual Receiving Heartfelt Companionship Services (if applicable):

Name: \_\_\_\_\_