

COUNTERTOP LAYOUTS

Pro Xtra Material Updates

Caesarstone Black Brick has been discontinued, effective immediately. Limited availability of Caesarstone Rock Salt. Caesarstone is trying to source material from other hubs until they receive their shipment of material (November/December). Until then expect delays with orders of this color.

Pro Xtra Sales

Pro Desk sales are continuing to grow. Thank you and keep up the good work! Quotes can also be submitted on the portal or on the app (both can be found in the Prodesk tab of the portal). If there is anything you need to aid in prodesk sales; samples, boards, training etc. please reach out. See the second page of the newsletter for pictures from pro appreciation week.

Lead Times

MTS lead times are improving, be sure to check the portal for updated lead times. If there is a timeline that the customer needs met, communicate that with us in the notes and we will try and accommodate. The sooner we know the more likely we will be able to help or let you know if it is something we can do.

New Remnant Inventory

McDermott has a new live inventory. This inventory is more accurate as it communicates with our system. When material is allocated to a job the remnant is removed from the inventory. The remnant inventory can be found in the more tab of the HD Portal under "remnant sales". In the remnant inventory select the material image to view the actual slab image and see dimensions.

HOME DEPOT PORTAL INFORMATION: www.McDermotthdportal.com

This web address will take you right to the McDermott portal.

The "Open Files" tab is where all of the files are located. This is password protected and confidential. *Do not share with customers*. The password is **VHDMTS02tops**.

If you are in need of additional training or information on how to access the McDermott or Home Depot Portals, please contact Ken Rosinski or Morgan Hinker to set up a training session.

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WHO HAS THE SCOOP?

Nathen Wegner

Operation Manager

Robert Madsen

Sales & Marketing Manager

Outside Sales/Pro Desk

Ken Rosinski

Rep for WI, IA & IL

Morgan Hinker

Rep for WI, MI & MN

Project Managers

Ashly Lewis

Senior Project Manager

Brenna Caves Ext. 132

Customer Verification

Amber Gilbertson Ext. 108
Takeoff/Final Review

Tara Gerbitz Ext. 136

Takeoff/Final Review

Telsa Sigmund Ext.140

Customer Service

Tae Schambow Ext. 305Customer Service

Nathan Slemin Ext. 142

Customer Service

Service Department

Amy Zastrow Ext.112

Quality Assurance Coordinator

Javier Rodriguez Ext.139

Post-Install Service Advisor

Morgan Hinker- Newsletter Editor

Top 10 Selling

STORES IN SEPTEMBER

- 1. Madison West, WI 4909
- **2. La Crosse, WI** 4905
- **3. Rhinelander, WI**4930
- 4. Urbandale, IA 2115
- **5. Rochester, MN** 2826
- 6. Wisconsin Dells, WI
- **7. Franklin, WI** 4907
- **8. Mankato, MN** 2829
- 9. Machesney Park, IL 1956
- **10. West Bend, WI** 2775



Pro Appreciation Week September 18th-22nd









