# ACDERMOTT'S TOP SCOOP



A MONTHLY NEWSLETTER

## **COUNTERTOP LAYOUTS**

#### **Countertop Layouts/Seams**

When a customer orders countertops from The Home Depot and McDermott is the fabricator, the standard process does not include an approval drawing with seams or a digital layout. The number of seams and the placement of the seams is determined by CAD/Programing based on a number of factors including access into the home/room, layout, countertop size, weight, & material, etc.

#### **Approval Drawings**

If you or your customer would like to know where the seam(s) will be placed an approval/seam drawing can be requested. See image 1 for an example of an approval drawing.

Approval drawings include seam placement, measurements, cutouts, finished edge/edge profiles,

#### Approval Drawings Cont.

appliance information, material type and color etc. Your customer is just signing off on seam placement, edge profile, and color. Requesting an approval drawing may increase lead times especially if changes are requested or there are delays in returning the sign off.

#### **Digital Layouts**

A digital layout is a high definition picture of the customers material and how it will be laid out and seamed together. The digital layout can be purchased as a "hot sauce" item for \$250 retail. See image 2 for an example of a digital layout. If a digital layout is purchased the customer will also receive an approval drawing. The process of creating a digital layout and approving the drawings will extend the installation lead time.

## HOME DEPOT PORTAL INFORMATION: www.McDermotthdportal.com

This web address will take you right to the McDermott portal.

The "Open Files" tab is where all of the files are located. This is password protected and confidential. *Do not share with customers*. The password is **VHDMTS02tops**.

If you are in need of additional training or information on how to access the McDermott or Home Depot Portals, please contact Ken Rosinski or Morgan Hinker to set up a training session.

#### **Volume 1 Issue 10**

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#### WHO HAS THE SCOOP?

Nathen Wegner

Operation Manager

Robert Madsen

Sales & Marketing Manager

#### **Outside Sales/Pro Desk**

Ken Rosinski

Rep for WI, IA & IL

Morgan Hinker

Rep for WI, MI & MN

#### **Project Managers**

Ashly Lewis

Senior Project Manager

Brenna Caves Ext. 132

Customer Verification

Amber Gilbertson Ext. 108
Takeoff/Final Review

Tara Gerbitz Ext. 136

Takeoff/Final Review

Telsa Sigmund Ext.140

Customer Service

Tae Schambow Ext. 305

Customer Service

Nathan Slemin Ext. 142 Customer Service

#### Service Department

Amy Zastrow Ext.112

Quality Assurance Coordinator

Javier Rodriguez Ext.139

Post-Install Service Advisor

Morgan Hinker- Newsletter Editor

### Top 10 Selling

STORES IN AUGUST

- 1. Madison West, WI
- **2. Madison East, WI** 4906
- **3. Rhinelander, WI**4930
- **4. La Crosse, WI** 4905
- **5. Rochester, MN** 2826
- 6. Janesville, WI
- 7. Bettendorf IA
- **8. West Bend, WI** 2775
- **9. Mankato, MN** 2829
- 10. Wisconsin Dells, WI



Image 1. Approval Drawing

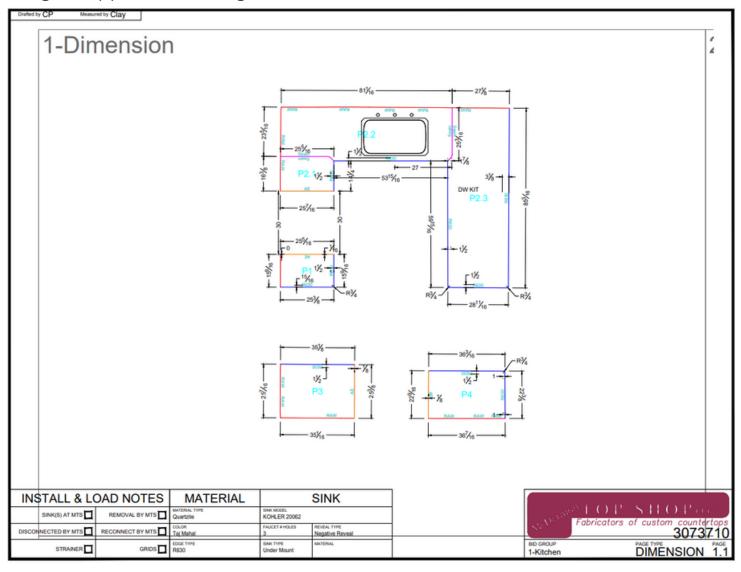


Image 2. Digital Layout

