

DOROTHY D. PFEIFFER, MSW

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Education

Master of Social Welfare (M.S.W.) –June 2020

University of California, Los Angeles –Luskin School of Public Affairs (UCLA)

Concentration: Micro, Mental Health

Psychology (B.A.) –December 2016

California State University, Northridge (CSUN)

General Studies: Social and Behavioral Sciences – (A.A.) –May 2014

Los Angeles Pierce and Valley Community Colleges

Relevant Experience

Santa Clarita Valley Mental Health Center (LACDMH)

Social Work Intern September 2019- June 2020

- Conducted comprehensive assessments; crisis intervention; high-risk screenings, i.e., substance use and mental health
- Ran peer-to-peer mental health support groups within the clinic and in the field
- Delivered individual and group mental health services, including crisis response services and intensive individual case management and treatment plans
- Provided field-based services at clients' residences as needed
- Documented client's progress using Department of Mental health note writing requirements and the IBHIS electronic records system

LA Family Housing (LAFH)

Social work Intern September 2017- June 2018

- Part of the outreach specialist multidisciplinary team –with a wraparound philosophy and a ‘*do whatever it takes*’ approach
- Engaged with the homeless population and advocate for housing opportunities, health and mental resources, emotional support, and short and long-term engagements
- Helped develop a triage helpline and entered participants into the Coordinated Entry System (CES).

Local Presentations

Womack, E. M., & Pfeiffer, D. D. (May 2015). *Body modifications, attractiveness, and culture*. Poster session presented at the Psi Chi Research Competition, Northridge, CA. Placed 4th place.

Trainings

- Motivational Interviewing Training Certificate (LAFH)
- HIPAA, CITI, and Sexual Harassment training (UCLA, CSUN)
- Trained on CES (Coordinated Entry System)
- Trained on DMH IBHIS documentation system
- Outreach training and crises intervention
- Multidisciplinary group training
- Operating systems: Macintosh, IOS, Windows

Community Service

Project Angel Food Hollywood (1995 –1997)

- Assembled meals for low-income men with AIDS based on their specific dietary requirements
- Anonymously delivered meals to said individuals' homes
- Due diligence to protect anonymity

Marine Mammal Care Center. Los Angeles, CA. (1997–1998)

- On call 24/7 to help aid the transportation of beached dangerous, sick, and or wounded sea life to a medical center
- Mandatory diligence, patience, and hardiness to wait for sick/wounded seals for multiple hours at any time of day/night
- Strong knowledge of all safety protocols

Sherman Oaks Elementary Charter School. Grades 1st through 5th grades (2007 – 2015)

- Aided in both my children's classrooms assisting teachers with organizing classrooms assignments
- Oversaw the classroom in the absence of the teacher
- Assisted with various art projects, homework assistance, individual general instruction

Belmont Village Senior Living Westwood, CA. (2015 – 2017)

- Help with assisted living residents who need physical assistance
- Help clients with cognitive activities
- Help with clients emotional regulation through confusing times
- Active listening help distract from sad states by telling funny stories
- Reach out to family members (when available) to help aid in creating a more personal connection

Awards

Magna Cum Laude (2020) - University of California Los Angeles, UCLA

Delta Alpha Pi (2015) – CSUN

Dean's Honor List (2014) – Los Angeles Pierce College