



# Vanity Fur Grooming Release

Form

\* Required

## HEALTH OR MEDICAL PROBLEMS

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. **Please make sure to alert us of any current or past issues so that we may keep an eye out for them.**

## ACCIDENTS – VETERINARIAN AUTHORIZATION – MEDICAL EMERGENCIES

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases, this can happen when an animal is wiggling or moving around.

**Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident. If Vanity Fur feels it is serious, and the owner is not on-site, Vanity Fur will seek immediate veterinary care for your pet with the closest vet clinic and continue to contact you.**

This release gives Vanity Fur full authorization to seek medical treatment from the nearest vet clinic, in the case of any medical emergencies while in the care of Vanity Fur.

## CLEAN-UP FEES – DOGS IN SEASON

We ask that you potty your pet prior to their grooming appointment. If more than one potty accident occurs while grooming, we do charge a clean-up fee. Please get in the habit of always allowing your furry friend to do their business outside. We greatly appreciate it. Please do not allow your pet to relieve themselves on our store-front flowerpots. If you don't want them peeing on yours, we certainly do not want them peeing on ours!

Vanity Fur does not typically accept female dogs when in season. There are rare scenarios in which we do groom a dog in heat, however, due to the mess involved an additional fee of \$15 is applicable. Extra sanitation is necessary when dealing with blood. Please let us know ASAP if your pet has gone into season; we may advise you to reschedule for a later date, when your pet will be more clean and comfortable.

## VACCINATIONS

**All pets are REQUIRED to be up to date on their Rabies vaccination in order to receive grooming services.** You must present vaccination records that state your pet's Rabies/Distemper vaccines are NOT expired. You may have your vet email us the records directly at [vanityfurdogs@gmail.com](mailto:vanityfurdogs@gmail.com). **Cats are REQUIRED to have both Rabies and Distemper** vaccinations that are up to date. Rabies tags do not count as vaccination records.

## FLEAS AND TICKS

Vanity Fur strives to be a flea-free salon. If your pet has fleas, they will be given a flea bath at an additional expense of \$20 - \$30 (depending on size of dog).

## DANGEROUS OR AGGRESSIVE ANIMALS — REFUSAL OF SERVICES

Vanity Fur has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Vanity Fur has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

## INTERRUPTIONS DURING GROOMING SERVICES

For the safety of the animals being groomed, as well as the pet groomer, it is asked that you do not interrupt the groomer during grooming. Every effort will be made to ensure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. **After dropping your pet off, please do not stop back in the shop until you have received a phone call from us saying that your pet is ready.** If you have any questions after dropping off your pet, please call us.

## MATTED COATS

Animals with severely matted coats require extra attention. Mats in an animal's coat grow tight, and can ultimately damage and tear the animal's skin, which provides a breeding ground for parasite infestations.

**Vanity Fur will not cause serious or undue stress to your pet by dematting.** Mats can be very difficult to remove and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process.

After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks. **If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process; it is time consuming, and causes extra wear and tear on grooming equipment.**

**IF WE CANNOT GET AHOLD OF YOU WITHIN 15 MINUTES OF US CALLING TO CONFIRM DEMATting VS SHAVING- WE WILL ASSUME YOU WANT YOUR DOG DEMATTED AND YOU WILL BE CHARGED ACCORDINGLY.**

#### CANCELLATIONS / NO SHOWS

**If you are going to miss your appointment for any reason, please contact us ASAP. We do ask for at least a 24 hour business day notice for all cancellations or reschedules to allow us time to fill the space with a customer from our waiting list.**

We will hold grooming appointments for 10 minutes past the scheduled drop off time. Appointments later than 10 minutes may be released based on demand, or a late drop-off fee may be applied. Rescheduling should be done at least 24 hours prior to the appointment, however, in the event of an emergency, it can be evaluated on a case-by-case basis. **The cost of a full groom will be charged to your account if you NO SHOW or CANCEL IN UNDER 24HRS ON BUSINESS DAYS.** Cancellations or rescheduling given on Saturday or Sunday for the Monday directly after will not be valid and there will be a charge.

#### SATISFACTION

Your satisfaction is very important to us. If you are unhappy for any reason with your groom, just contact us within 48 hours and we will schedule a time for you to come back for an adjustment at the next available time for no cost.

#### PICK UP

We are a small salon, and we need to have available kennel space for all clients. We ask that you pick up your pet within a HALF HOUR of being notified that your pet is ready. If for any reason this may be an issue, please call us in advance prior to the appointment day to ask if an accommodation can be made. Failure to pick up your pet within the 30-minute window can result in a late pick-up fee of \$35 with an added \$35 every 15 minutes after.

#### PHOTOGRAPHS

This release form authorizes Vanity Fur to take photos of your pet for client file, company website, and Facebook page.

**I have reviewed this Grooming Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Vanity Fur to accept telephone reservations for service without additional signed contracts or written authorization. I understand that pricing is subject to change. This agreement is valid for all pets that I currently own or will own in the future. I have read, signed, and agreed to the above.**

**\*Pet Owner's Full Name (SIGNATURE):**