

March 28, 2022 7pm to 8pm
Location: COA RM 109
Special Assessment – BLA Members
Called Meeting to Order: 7pm

CenturyLink via MS Meeting from 7pm to 7:30pm

Attendees: See sign in sheet

Question: Is fiber going to the homes or are they using the copper that is there? Plus why should we have to pay and they are not paying for this?

Answer: Matt said they are taking the fiber all the way to the home. The reason we pay a portion is because of the ROI for CenturyLink. Kenny said he uses T mobile and it is working fine plus there is StarLink. So other options.

Mark Morgan said T mobile is not reliable, fiber is right to his house and reliable. It is the way to go and no one goes copper anymore.

Multigig is coming in the future – per Matt.

Marty Nowak mentioned a financial burden on property owners. He also said that 4 or 5 years ago CenturyLink put it in for Laurel Woods at no charge. It was a quarter way into the development still no charge. Per Matt newer community and while they were building is why, they have in the past charged builders and add to construction, but financially it was decided due to no boring under driveways or roads so much lower cost than an existing.

Question: Is this not including package deals? They will offer voice that is solely charged to the customer, they will work their people on this.

Pricing is bulk, per Kris, we will be billed regardless of whether the homeowners are paying or not. Internet only – no TV. There is an extra charge for voice services that property owners can talk to CenturyLink about individually.

CenturyLink will have 1 ONT in each home – ethernet, 4 port and wireless. Do we get upgrades for free? Equal or better as needed. Speed will stay at 1 gig for the 10 years. Offering 1 gig per house.

Randy Baxter Question: Were the residents of Laurel Woods required to sign a ten year contract?

Answer: No

Question: Given that the \$1500 per 36 lots is for installation, why the 10 year contract?

Answer: \$54000 doesn't cover the total installation cost/profits CenturyLink wants.

CenturyLinks ROI = 10 year contract / along with bulk payment plan. CenturyLink does a monthly billing to the HOA. HOA can turn off anyone who is not paying but we still owe the monthly bulk amount.

The \$54000 is an aid to construct.

No copper in the ground as of 18 months ago is being laid.

They do have local teams.

Questions? Where is the hub to run our fiber into our neighborhood?

Answer: Was never really answered

Matt did not see anything from Currituck County regarding any grants in his folder.

Question regarding vacant lots: When and if they build, per Marylou, what is the plan for them?

Answer: Matt would make sure the fiber is run so the empty lots can tap into it

Service calls: almost like a white glove treatment on repairs

Property owners can call in for repair – if they damaged they will be billed individually.

There are more details to this, but basically that is how CenturyLink handles this.

Question: What if we amend the contract then will the monthly fee change?

Answer: An amendment will be only for modifications to service. The monthly fee will remain at \$47 per month.

Question: Kerry asked what happens with Henry's lot? He is not part of the HOA. Plus will we have to amend for the 37th lot?

Answer: Henry's lot has to be included. He will have to pay the HOA and the 37th lot will as well. So we may need to amend the quote to add these 2 in.

Question: Kerry asked if they can bill Henry individually then why can't they bill us that way?

Answer: Matt said Henry has to pay the HOA. No other way around this.

Per Kris this is their only offer. A 10 year contract and bill in bulk to the HOA.

Question: Are there data caps?

Answer: Per Kris No!

Question: Where are they located

Answer: Kris is in Southern Pines and handles this area and towards the Outer banks. Matt is in Zebulon.

Question: Dickie asked if they have ever been here to Currituck?

Answer: Yes they both have. They have not been in our community however, they used Google and overlays. Planners and techs can go out and look as well at our community.

Question: What is the bottom line legal escalation?

Answer: HOA is stuck with the bill, regardless of who pays or does not pay

Deadline – May 30th then 6 months before they start