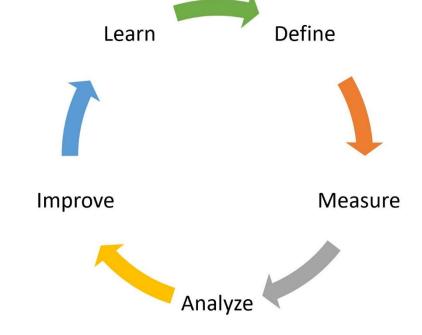


Case Study: Optimizing Supply Chain Data Management





Process Summary

Define

• Develop and maintain a supply chain data management system that truly encompasses the voice of the customer. The new system will need timely information with daily activity reporting.

Measure

- Process map existing supply chain data management.
- Inventory existing Excel spreadsheets.
- Review current state of spreadsheet data capture.

Analyze

- Develop wants & needs list base on VOC activity.
- Build out detailed data hierarchy.

Improve

- Create a new data management process.
- Procure a new data management system.

Learn

- Build out timeline for implementation.
- Charter a path to completion next steps.

Define



Charter: Optimizing Supply Chain Data Management



PURPOSE

Develop and maintain a supply chain data management system
that truly encompasses the voice of the customer. The new
system will need timely information with daily activity reporting.
Currently, redundant spreadsheets and information is used, it is
paramount to remove waste from the process and streamline
the overall data flow operation between organizations.

IMPORTANCE

- This effort is important now because although the Logistics team
 has a large amount of data, it lacks actionable and timely
 information. The Logistics department has a \$400MM budget
 with no visibility.
- Many of the processes are inefficient; this includes the data entry process, processing the data itself, and the analytics derived from the data.
- With continual data entry and redundant spreadsheets, the current system is rife with opportunities for manual error. The data should be valid the first time around.
- The current system creates long hours for both logistics and finance to ensure information is accurate and appropriately disseminated.

SCOPE

- All of JPM
- Spreadsheet Data
- VOC: JPM Scheduling & Credit, FP&A, Accounting, Logistics, Head of Commercial (Tom)
- Out of Scope = Deal Capture System, Transactions (Petroman) including actualization of trucks.

RESOURCES

- Team Members
- Sponsor
- · Team Leader
- Coach

DELIVERABLES (EXPECTATIONS)

- New database/system
- VOC documentation
- Detailed process map (with whole team) that shows the original state and future state after the project finishes
- Tie-in NBBC report
- Output feed to JPM
- Central Repository

METRICS

- Excel spreadsheets removed
- Amount of phone calls from NY (Less discrepancies)

SCHEDULE

Team Launch:

January 22, 2014

Deliverables Completed:

March 1, 2014

 With <u>60 day</u> action plan for work that will be done instep with the new/upgraded process

PEXA

Measure

► PEXA ► PEXA **Existing Data Management Process Excessive Excel Spreadsheets** Current Logistics Spreadsheet Mind Map ▶ PEXA Current State – Data Capture Sheet 1



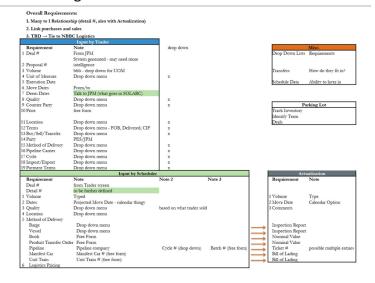
Analyze

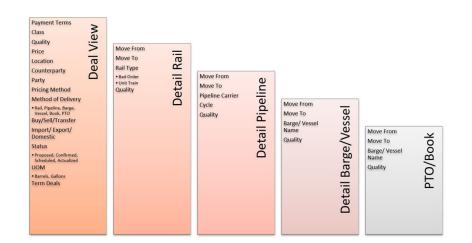
VOC: What Is Needed for Supply Chain Data Management?



Proposed Data Hierarchy





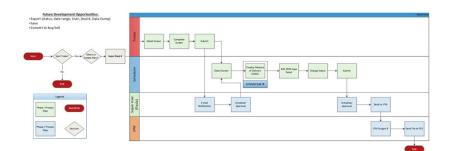




Improve

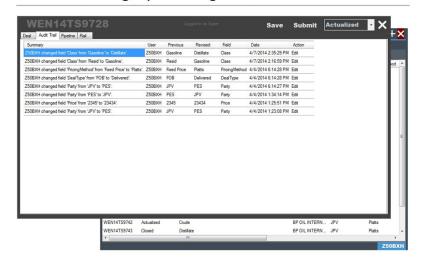
PEXA

New Process



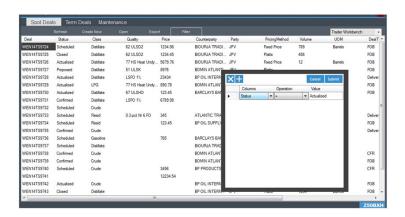


Audit and Integrity Tracking of Data



One Location for Data



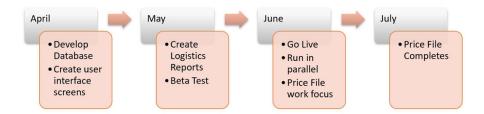




Learn

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Build Out Timeline



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Next Steps

- · Build Back End of Database
 - Front end well-received, back end of database needs to be developed and tied to front end
- Outside Consulting Help
 - Hire consultant to work with in-house talent to develop database to suit needs of Logistics Department
- Reports
 - To replace existing spreadsheets.
- Training
 - Develop training, SOPs, etc. for end users of database to effectively use and utilize the new toolset
- Timing
 - How long will old spreadsheets run parallel to new system?
- Delivery of logistics pricing
 - Develop query or report to display Logistics pricing



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