

## Terms of Service - HAR File Analyzer

Effective Date: 5/26/2025

Last Updated: 5/26/2025

### 1. Agreement to Terms

By accessing or using the HAR File Analyzer ("the App", "Service") within the Freshworks platform, you agree to be bound by these Terms of Service ("Terms"). If you disagree with any part of these terms, you do not have permission to access the Service.

### 2. Description of Service

The HAR File Analyzer is a browser-based tool that analyzes HTTP Archive (HAR) files to provide insights into web performance and network issues. The Service:

- Processes HAR files locally in your browser
- Generates performance metrics and error reports
- Allows export of analysis results to Excel format
- Operates entirely client-side without data transmission

### 3. Acceptable Use

#### 3.1 You May:

- Use the Service for legitimate business purposes
- Analyze HAR files you have legal rights to access
- Export and share analysis results within your organization
- Use the Service in compliance with your organization's policies

### 3.2 You May NOT:

- Use the Service to analyze HAR files containing data you're not authorized to access
- Attempt to reverse engineer, decompile, or disassemble the Service
- Use the Service to violate any laws or regulations
- Attempt to bypass any security features
- Use the Service in any way that could damage or impair its operation

## 4. User Responsibilities

### 4.1 HAR File Security

You acknowledge that HAR files may contain sensitive information including:

- Authentication credentials
- Personal data
- Proprietary business information
- API keys and tokens

You are solely responsible for:

- Ensuring you have the right to analyze any HAR file
- Protecting sensitive data within HAR files
- Complying with applicable data protection laws
- Securing exported analysis results

### 4.2 Compliance

You must ensure your use of the Service complies with:

- Your organization's security policies

- Applicable privacy laws and regulations
- Industry-specific compliance requirements
- Freshworks platform terms of service

## 5. Intellectual Property

### 5.1 Service Ownership

The HAR File Analyzer, including its code, design, and functionality, is protected by intellectual property laws. All rights not expressly granted are reserved.

### 5.2 Your Content

You retain all rights to your HAR files and analysis results. By using the Service, you grant us no rights to your data since we neither access nor store it.

### 5.3 Feedback

Any feedback, suggestions, or improvements you provide may be used to enhance the Service without obligation to you.

## 6. Privacy

Your use of the Service is governed by our Privacy Policy, which is incorporated into these Terms. Key points:

- No data is uploaded or stored
- All processing happens locally
- We don't track usage or collect personal information

## 7. Disclaimers

### 7.1 "AS IS" Service

THE SERVICE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO:

- MERCHANTABILITY
- FITNESS FOR A PARTICULAR PURPOSE
- NON-INFRINGEMENT
- ACCURACY OR RELIABILITY OF RESULTS

### 7.2 No Guarantee

We do not guarantee that:

- The Service will meet all your requirements
- The Service will be uninterrupted or error-free
- Analysis results will be 100% accurate
- All HAR file formats will be supported

### 7.3 HAR File Risks

You acknowledge that:

- HAR files from untrusted sources may pose security risks
- The Service analyzes files as-is without validation of content accuracy
- Malformed HAR files may produce unexpected results

## 8. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

- We shall not be liable for any indirect, incidental, special, consequential, or punitive damages

- Our total liability shall not exceed the amount paid for the Service (if any)
- We are not liable for any loss of data, profits, or business opportunities

This limitation applies to all claims, whether based on warranty, contract, tort, or any other legal theory.

## 9. Indemnification

You agree to indemnify and hold harmless the Service providers, developers, and Freshworks from any claims, damages, or expenses arising from:

- Your use of the Service
- Your violation of these Terms
- Your violation of any third-party rights
- Sensitive data exposure from your HAR files

## 10. Modifications

### 10.1 To Terms

We reserve the right to modify these Terms at any time. Changes will be effective upon posting. Continued use after changes constitutes acceptance.

### 10.2 To Service

We may update, modify, or discontinue the Service (or any part) at any time without notice. We are not liable for any modification or discontinuation.

## 11. Termination

- You may stop using the Service at any time
- We may terminate or suspend access for Terms violations
- Upon termination, these Terms remain in effect for prior use

## 12. General Provisions

### 12.1 Entire Agreement

These Terms constitute the entire agreement between you and us regarding the Service.

### 12.2 Governing Law

These Terms are governed without regard to conflict of law principles.

### 12.3 Severability

If any provision is found unenforceable, the remaining provisions continue in effect.

### 12.4 No Waiver

Failure to enforce any right or provision doesn't constitute a waiver.

### 12.5 Assignment

You may not assign these Terms without our consent. We may assign our rights to any successor.

## 13. Freshworks Platform

Use of this app within Freshworks is also subject to:

- Freshworks Terms of Service

- Freshworks Marketplace Terms
- Your Freshworks subscription agreement

## 14. Support and Contact

For support or questions about these Terms:

Email: [skalamera@gmail.com](mailto:skalamera@gmail.com)

## 15. Special Provisions

### 15.1 Beta Features

Features marked as "beta" or "experimental" are provided as-is with no warranties.

### 15.2 Open Source Components

The Service may include open-source software subject to separate license terms.

### 15.3 Export Restrictions

You agree to comply with all applicable export and re-export restrictions.

## Acknowledgment

BY USING THE HAR FILE ANALYZER, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF SERVICE, UNDERSTAND THEM, AND AGREE TO BE BOUND BY THEM.