

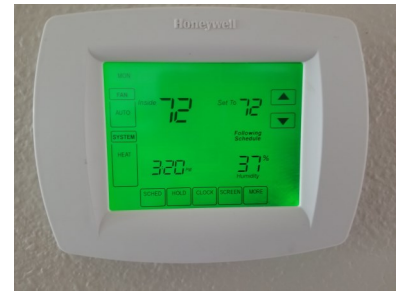
My Furnace is not working

First lets check the **power switch** to the furnace and make sure it hasn't been accidentally turned off. Its usually a metal box like shown but it also look like a regular light switch.



Thermostat, is the thermostat setting higher than the room temperature? If you have a heating and cooling model thermostat as shown in the photos make sure the thermostat setting is to the HEAT mode.

Make sure the **batteries** in the thermostat are fresh. Sometimes if the batteries are low a picture of a battery, or the word "BATT" will be displayed



Is the **furnace filter** clean? Check and replace the furnace filter with a clean one. This is one of the most common no heat issues we find. Once replaced reset the furnace. See the furnace filter tip also listed.

Reset the control board. This is like re-booting your computer. Turn the power switch off, wait a second or two then switch it back on. This will reset the control board and the furnace will attempt to start up. Give it 5 minutes. If it does not come on try it again. Even if this works, there is a cause for the failure please submit a work order to your management company for repair during normal business hours.

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