

How to stop water flowing by closing the isolation/ shut off valve.

A

Ball valve in open position



B

Ball valve in closed position



C

Gate valve

from top looking down



BALL VALVES

A—shows a typical ball valve in the open position. When this valve is open it allows water to flow through into the house, or into the water heater. These valves are different sizes and colors but all work the same. To close this type of valve you must turn the handle Perpendicular or at a 90 degree angle from its open position as shown in photo B. Remember it may take a moment for the pressure in the water line to reduce enough that the water stops. To open the valve reverse its position back in line with the pipe as shown in A

GATE VALVES

Gate valves as shown in C work a little differently than ball valves. To close this valve which stops the water flow, you must turn the round handle in a clock wise direction . This can sometimes take many turns until the handle will no longer turn. This means the valve is in the closed position and the gate is seated. This type of valves can be a little difficult to turn at first if they have not been closed in awhile. I will usually use a rag or dish towel placing it around the handle for a better grip. Once the valve starts turning it usually becomes easier. This valve also comes in many sizes and colors but they all work the same. Looking down from the top as in the photo, clockwise is closing the valve and counter clockwise is opening the valve.

ALWAYS

If ever you see water leaking contact your Property Management company immediately ! If you can find the isolation / shut off valve please close it to stop the water flow.