

Refund and Booking/Cancellation Policy

At Oracle Fishing LLC, we are committed to providing every client with a high-quality, professional, and safe fishing experience. To ensure clarity and fairness for both our clients and our team, please review the following refund and cancellation policy:

Booking Policy

- **Full payment is required at the time of booking** to confirm and secure your trip date.
 - Trips are not considered confirmed until payment is received in full.
 - Once booked, you will receive a confirmation email with trip details, meeting location, and contact information.
-

Cancellation by the Client

- **Cancellations made at least 72 hours (3 days) before the scheduled trip** are eligible for a **full refund** or may be **rescheduled to a future available date**.
 - **Cancellations made within 72 hours of the scheduled trip** are **non-refundable**, but we will do our best to reschedule your trip, subject to availability.
 - **No-shows** or **same-day cancellations** (excluding weather-related cancellations determined by the guide) will result in **forfeiture of the full payment**.
-

Cancellation by Oracle Fishing LLC

In the unlikely event that Oracle Fishing LLC must cancel your trip due to unforeseen circumstances (e.g., equipment issues, guide illness), you will have the option to:

- Reschedule your trip to a future available date, or
 - Receive a **full refund** of any payments made
-

Weather-Related Cancellations

At Oracle Fishing LLC, the safety of our clients and guides is our highest priority. Fishing is an outdoor activity, and trips may be impacted by severe weather conditions, including but not limited to:

- Thunderstorms
- High winds
- Lightning
- Heavy rain
- Unsafe boating conditions as determined by the guide

Delays or Cancellations Due to Weather

In the event of **severe inclement weather** that requires delaying or canceling a scheduled trip, the following terms apply:

1. Rescheduling First:

- We will make every reasonable effort to **reschedule your trip for a future date** that is mutually convenient.
- Rescheduling is always preferred over cancellation.

2. Refund Eligibility:

- If rescheduling is **not possible due to the customer's availability**, a **refund will only be issued if the cancellation is made before the scheduled trip date**.
- **Same-day cancellations due to weather are non-refundable** unless the guide determines it is unsafe **prior to trip start time** and the client cannot reschedule.

3. Guide's Discretion:

- The decision to delay, cancel, or shorten a trip due to weather is made **at the sole discretion of the guide**, based on safety conditions on the water and forecast data.

4. Partial Trips:

- If the trip has already started and is cut short due to sudden inclement weather, a **partial credit or reschedule may be offered at our discretion**, but no refunds will be issued for trips that are underway.

Note:

Florida weather can change quickly. Please be prepared for light rain, wind, or brief showers — these are not typically considered grounds for cancellation. **Severe or unsafe conditions** are the only basis for weather-related cancellations.

We appreciate your understanding and flexibility when weather impacts your trip. Our goal is to ensure every experience is both safe and enjoyable.

How to Cancel or Reschedule

To cancel or reschedule a booking, please contact us as soon as possible at:

oraclefishing2024@gmail.com
703-420-0161

We appreciate your understanding and look forward to seeing you on the water.