

# Penticton Pickleball Club (PPC) Player Code of Conduct

The Penticton Pickleball Club (PPC) is committed to fostering a welcoming, inclusive, and respectful environment for all its members and participants. This Code of Conduct outlines the standards of behaviour expected from players, ensuring a positive and enjoyable experience for everyone involved in the sport.

At the core of our community are values of good sportsmanship, fair play, and integrity. By adhering to these principles, members contribute to an atmosphere of mutual respect and collaboration, both on and off the court.

The following guidelines detail the expected conduct, court etiquette, and consequences for violations, emphasizing the importance of accountability and respect within the PPC. All members are encouraged to familiarize themselves with these standards and to uphold them as ambassadors of our club and the sport of pickleball.

## Core Values

- **Good Sportsmanship:** Display respect, courtesy, and fairness at all times.
- **Fair Play:** Adhere to the rules as outlined by Pickleball Canada.
- **Integrity:** Conduct oneself with honesty and respect.

## Code of Conduct

### 1. Respect and Responsibility

- Treat all members, players, and officials with respect.
- Take responsibility for your actions both on and off the court.

### 2. Compliance with Rules

- Adhere to all official pickleball rules and regulations set forth by Pickleball Canada.
- Follow all club-specific rules and guidelines.

### 3. Court Etiquette

- Use appropriate language and maintain a positive attitude.
- Avoid disruptive behaviour and respect the scheduling and use of courts.

## Violations

Violations will be classified into three categories: minor, moderate, and severe.

### 1. Minor Violations

- Examples:
  - Use of inappropriate language or minor disruptions.
  - Violation of court booking or other guidelines.
  - Being late or absent for events and activities when attendance is expected or required.
- Consequences: Verbal or written warning.

### 2. Moderate Violations

- Examples:
    - Repeated minor violations.
    - Disrespectful, offensive, abusive, racist, or sexist comments or behaviour.
    - Disrespectful conduct such as outbursts of anger.
  - Consequences: Written warning, and/or temporary suspension from play (1-2 weeks), and/or mandatory attendance at a conduct review meeting with the PPC Board.
3. Severe Violations
- Examples:
    - Continued moderate violations.
    - Violent behaviour.
    - Incidents of harassment, sexual harassment, or sexual misconduct.
    - Activities that endanger the safety of others.
  - Consequences: Extended suspension (one month or longer) and mandatory attendance at a conduct review meeting with the PPC Board, and/or possible expulsion from the club.

## Complaints Procedure

1. **Step 1:** Submit complaints in writing via email to [questionsandconcerns@pentictonpickleball.ca](mailto:questionsandconcerns@pentictonpickleball.ca) within seven business days of the incident. The Concerns and Complaints Committee will acknowledge the complaint and investigate.
2. **Step 2:** A written resolution of the matter will be emailed to the complainant as well as any other party involved in the investigation separately. If unresolved or unaccepted by any party in the investigation, the committee will send their recommendation to the PPC Board for review.
3. **Step 3:** The PPC Board will review and may revise the committee recommendation before sending it to both parties. If the violation is moderate or severe, the PPC Board may request a meeting with the party involved in the violation.

## Records of all incidents will be kept

Members are expected to hold each other accountable, and both the PPC Board and the Committee will enforce this code of conduct.