

**Rachael Hatton, MA, Marriage and Family Therapist #79992**  
**197 Woodland Pkwy, Suite 104 #1018 San Marcos, CA 92069 - Phone: 858-703-7620**

**CLIENT INFORMATION**

DATE: \_\_\_\_\_

Name \_\_\_\_\_ DOB \_\_\_\_\_ Age \_\_\_\_\_ Sex \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ CA, Zip \_\_\_\_\_

Cell # \_\_\_\_\_ Home # \_\_\_\_\_ Email \_\_\_\_\_

School attending \_\_\_\_\_ Current grade \_\_\_\_\_

**PARENT INFORMATION**

Parent's Name \_\_\_\_\_ Age \_\_\_\_\_

Address \_\_\_\_\_

Cell # \_\_\_\_\_ Home # \_\_\_\_\_ Email \_\_\_\_\_

Parent's Name \_\_\_\_\_ Age \_\_\_\_\_

Address \_\_\_\_\_

Cell # \_\_\_\_\_ Home # \_\_\_\_\_ Email \_\_\_\_\_

**COMMUNICATION PREFERENCES**

(Please mark Yes or No for each item below and make note of any exclusions as needed)

May I leave a voicemail on all home phones? Yes No      May I leave a voicemail on all cell phones? Yes No

May I text all cells? Yes No    May I mail items to all home addresses? Yes No    May I email everyone? Yes No

**INSURANCE INFORMATION**

Insurance \_\_\_\_\_

**Name of Insured** \_\_\_\_\_ **DOB** \_\_\_\_\_

ID Number \_\_\_\_\_ Group Number \_\_\_\_\_

Provider Phone Number (look on back of card) \_\_\_\_\_

(Please mark yes or no for each item)

Legal issues? \_\_\_\_\_

Medication allergies or other serious allergies \_\_\_\_\_

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## EMERGENCY CONTACT

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_ Relationship \_\_\_\_\_

Where did you hear about my practice?

\_\_\_\_\_

*If you were referred, may I thank that person?* \_\_\_\_\_ YES \_\_\_\_\_ NO

\_\_\_\_\_  
Signature of Parent/Representative date

\_\_\_\_\_  
Signature of Parent/Representative date

**\*\*I will need a signature/initials from both parents if custody of minor client is split. If this is not the case one parent's signature/initials will be sufficient.**

## RELEASE OF INFORMATION

I authorize the release of any medical or other information necessary to process insurance claims or obtain additional/continued authorization for services. I understand that this release includes billing and clerical personnel who are also under legal obligation to maintain confidentiality.

SIGNATURE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Date \_\_\_\_\_

## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

By signing this form, you acknowledge receipt of the *Notice of Privacy Practices* that I have provided for you in paper or electronic form. My *Notice of Privacy Practices* provides information about how I may use and disclose your protected health information. I encourage you to read it in full.

My *Notice of Privacy Practices* is subject to change. If I change my notice, you may obtain a copy of the revised notice by contacting me at 197 Woodland Pkwy, Suite 104 #1018 Marcos, CA 92069 or view and download a copy on my website at [www.rhattontherapy.com](http://www.rhattontherapy.com). If you have any questions about my *Notice of Privacy Practices*, please contact me at: 858-703-7620.

SIGNATURE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

Date \_\_\_\_\_

## AGREEMENT FOR SERVICES/ INFORMED CONSENT FOR MINORS

### **Introduction**

This agreement has been created for the purpose of outlining the terms and conditions of services to be provided by Rachael Hatton, MFT for the minor(s) \_\_\_\_\_

[name of minor/child]

(herein "Patient") and is intended to provide \_\_\_\_\_

[name of parent(s)/legal guardian(s)]

(herein "Representative(s)") with important information regarding the practices, policies and procedures of Rachael Hatton, MFT (herein "Therapist"), and to clarify the terms of the professional therapeutic relationship between Therapist and Patient. Any questions or concerns regarding the contents of this Agreement should be discussed with Therapist prior to signing it.

### **Policy Regarding Consent for the Treatment of a Minor Child**

Therapist generally requires the consent of both parents prior to providing any services to a minor child. If any question exists regarding the authority of Representative to give consent for psychotherapy, Therapist will require that Representative submit supporting legal documentation, such as a custody order, prior to the commencement of services.

PARENTS ALSO UNDERSTAND THAT SHOULD THEIR CHILD(REN) PARTICIPATE IN **GROUP THERAPY**, THE GROUP **MAY** HAVE ADULTS ALSO PARTICIPATING IN GROUP WITH CHILD. IF THERE ARE ANY CONCERNS WITH THIS, PARENTS SHOULD SPEAK WITH PROVIDER **BEFORE** GROUP STARTS. **Initials** \_\_\_\_\_

### **Therapist's Background and Qualifications**

Rachael Hatton is a Licensed Marriage and Family Therapist. Therapist has a Master's degree in Human Development and Family Studies with an emphasis in Marriage and Family Therapy from the University of Connecticut and a bachelor's degree in Psychology from the University of California San Diego.

Therapist's theoretical orientation can be described as Cognitive Behavioral. Cognitive Behavioral Therapy explores the relationship between thoughts, behaviors and feelings and the impact they have on our lives. Cognitive Behavioral Therapy can help one change negative thinking and behavior patterns so greater happiness, productivity and intimacy can be experienced. Therapist has experience working with families, couples, and individual children, adolescents, and adults.

### **Confidentiality**

The information disclosed by Patient is generally confidential and will not be released to any third party without written authorization from Representative (or all adult family members who were part of treatment), except where required or permitted by law. Exceptions to confidentiality, include, but are not limited to, reporting child, elder and dependent adult abuse, when a patient makes a serious threat of violence towards a reasonably identifiable victim, or when a patient is dangerous to him/herself or the person or property of another. If there is an emergency during Therapist and Patient's work together, where Therapist becomes concerned about Patient's personal safety, the possibility of Patient injuring self or someone else, or about Patient receiving proper psychiatric care, Therapist will do whatever she can, within the limits of the law, to prevent Patient from injuring self or others and ensure that Patient receive the proper medical care. For this purpose, Therapist may also contact the person whose name has been provided on the intake paperwork as emergency contact. **Initials** \_\_\_\_\_

Representative should be aware that Therapist is not a conduit of information from Patient. Psychotherapy can only be effective if there is a trusting and confidential relationship between Therapist and Patient.

Although Representative can expect to be kept up to date as to Patient's progress in therapy, he/she will typically not be privy to detailed discussions between Therapist and Patient. However, Representative can expect to be informed in the event of any serious concerns Therapist might have regarding the safety or wellbeing of Patient, including suicidality. Additionally, in couple or family therapy, or when different family members are seen individually, confidentiality and privilege do not apply between the couple or among family members.

Representative and Patient should also be aware that e-mail and cell phone communication can be easily accessed by unauthorized persons and hence, the privacy and confidentiality of such communication can be compromised. E-mails, in particular, are vulnerable to such unauthorized access due to the fact that servers have unlimited and direct access to all e-mails that go through them. Faxes can easily be sent erroneously to the wrong number. Please notify Therapist at the beginning of treatment if you decide to avoid or limit in any way the use of any or all of the above-mentioned communication devices. Please do not use e-mail or faxes for emergencies.

### **Risks and Benefits of Therapy**

A minor patient will benefit most from psychotherapy when his/her parents, guardians or other caregivers are supportive of the therapeutic process. Psychotherapy is a process in which Therapist and Patient, and sometimes other family members, discuss a myriad of issues, events, experiences and memories for the purpose of creating positive change so Patient can experience his/her life more fully. It provides an opportunity to better, and more deeply understand oneself, as well as, any problems or difficulties Patient may be experiencing. Psychotherapy is a joint effort between Patient and Therapist. Progress and success may vary depending upon the particular problems or issues being addressed, as well as many other factors.

Participating in therapy may result in a number of benefits to Patient, including, but not limited to, reduced stress and anxiety, a decrease in negative thoughts and self-sabotaging behaviors, improved interpersonal relationships, increased comfort in social, school, and family settings, and increased self-confidence. Such benefits may also require substantial effort on the part of Patient, as well as his/her caregivers and/or family members, including an active participation in the therapeutic process, honesty and a willingness to change feelings, thoughts and behaviors. There is no guarantee that therapy will yield any or all of the benefits listed above.

Participating in therapy may also involve some discomfort, including remembering and discussing unpleasant events, feelings and experiences. This discomfort may also extend to other family members, as they may be asked to address difficult issues and family dynamics. The process may evoke strong feelings of sadness, anger, fear, etc. There may be times in which Therapist will challenge the perceptions and assumptions of the Patient or other family members, and offer different perspectives. The issues presented by Patient may result in unintended outcomes, including changes in personal relationships.

During the therapeutic process, many patients find that they feel worse before they feel better. This is generally a normal course of events. Personal growth and change may be easy and swift at times, but may also be slow and frustrating. Length of treatment can be affected by many variables. Patient should address any concerns he/she has regarding his/her progress in therapy with Therapist.

### **Professional Consultation**

Professional consultation is an important component of a healthy psychotherapy practice. As such, Therapist regularly participates in clinical, ethical and legal consultation with appropriate professionals. During such consultation, Therapist will not reveal any personally identifying information regarding Patient or Patient's family members or caregivers.

### **Records and Record Keeping**

Therapist may take notes during session, and will also produce other notes and records regarding Patient's treatment. These notes constitute Therapist's clinical and business record, which by law, Therapist is required to maintain. Such records are the sole property of Therapist. Therapist will not alter his/her normal record keeping process at the request of any patient or representative. Should Patient or Representative request a copy of Therapist's records; such a request must be made in writing. Therapist reserves the right, under California law, to provide Patient, or Representative, with a treatment summary in lieu of actual records. Therapist also reserves the right to refuse to produce a copy of the record under certain circumstances, but may, as requested, provide a copy of the record to another treating health care provider. Representative will generally have the right to access the records regarding Patient. However, this right is subject to certain exceptions set forth in California law. Should Representative request access to Therapist's records, such a request will be responded to in accordance with California law.

Therapist will maintain Patient's records for seven years following termination of therapy, or when Patient is 18 years of age, whichever is longer. However, after seven years, Patient's records will be destroyed in a manner that preserves Patient's confidentiality.

### **Patient Litigation**

Therapist will not voluntarily participate in any litigation, or custody dispute in which Patient, or Representative, and another individual, or entity, are parties. Therapist has a policy of no communication with Representative's attorney and will generally not write or sign letters, reports, declarations, or affidavits to be used in Patient's, or Representative's, legal matter. Therapist will generally not provide records or testimony unless compelled to do so. Should Therapist be subpoenaed, or ordered by court of law, to appear as a witness in an action involving Patient, Representative agrees to reimburse Therapist for any time spent for preparation, travel, or other time in which Therapist has made him/herself available for such and appearance at Therapist's usual and customary hourly rate. In addition, Therapist will not make any recommendation as to custody or visitation regarding Patient. Therapist will make efforts to be uninvolved in any custody dispute between Patient's parents.

### **Psychotherapist-Patient Privilege**

The information disclosed by Patient, as well as any records created, is subject to the psychotherapist-patient privilege. The psychotherapist-patient privilege results from the special relationship between Therapist and Patient in the eyes of the law. It is akin to the attorney-client privilege or the doctor-patient privilege. Typically, the patient is the holder of the psychotherapist-patient privilege. If Therapist receives a subpoena for records, deposition testimony, or testimony in a court of law, Therapist will assert the psychotherapist-patient privilege on Patient's behalf until instructed, in writing, to do otherwise by a person with the authority to waive the privilege, either the minor, a court appointed guardian, or minor's counsel. Parents typically do not have the authority to waive the psychotherapist-patient privilege for their minor children, unless given such authority by a court of law. Representative is encouraged to discuss any concerns regarding the psychotherapist-patient privilege with his/her attorney.

Patient, or Representative, should be aware that he/she might be waiving the psychotherapist-patient privilege if he/she makes his/her mental or emotional state an issue in a legal proceeding. Patient, or Representative, should address any concerns he/she might have regarding the psychotherapist-patient privilege with his/her attorney.

### **Fee and Fee Arrangements**

The usual and customary non-contracted fee for service is \$210.00 per 45-50 minute session and \$105.00 per 25-30 minute session. The usual and customary non-contracted intake fee is \$210.00. Sessions longer than 45-50 minutes are charged for the additional time pro rata. The usual and customary non-contracted fee for groups is

\$50.00 per session. The agreed upon fee between Therapist and Patient/Financially Responsible Party for individual, couple, or family therapy is \$210.00 and \$50.00 for group therapy. Therapist reserves the right to periodically adjust this fee. Patient/Financially Responsible Party will be notified of any fee adjustment in advance.

From time-to-time, Therapist may engage in telephone contact with Patient or Representative for purposes other than scheduling sessions. Representative is responsible for payment of the agreed upon fee (on a pro rata basis) for any telephone calls longer than *ten minutes*. Also, from time-to-time, Therapist may engage in telephone contact with third parties at the request of Patient or Representative and with the advance written authorization of Patient or Representative. Representative is responsible for payment of the agreed upon fee (on a pro rata basis) for any telephone calls longer than ten minutes. Additionally, Representative is responsible for payment of the agreed upon fee (on a pro rata basis) for any letters and/or other paperwork or documentation to be filled out and provided by Therapist on Patient's and/or Representative's behalf. Representative is expected to pay for services at the time services are rendered. Therapist accepts credit or debit card only. In the event that it is agreed upon to receive payment via personal check, Representative will be responsible for any returned check fees in the amount of \$28 for each returned check.

For those not using insurance and are self-pay, a good faith estimate is available upon written request.

**Initials** \_\_\_\_\_

### **Insurance**

Currently Therapist is not a contracted provider with any insurance company or managed care organization. Should Patient choose to use his/her insurance, Therapist will submit claims to insurance as a courtesy so that patient may be reimbursed. Therapist cannot guarantee that services will be covered. **Co-payments are not accepted. Full payment is due at time of service and may be made by cash, money order, or check.** **Initials** \_\_\_\_\_

### **Cancellation Policy**

Since scheduling of an appointment involves the reservation of time specifically for Patient, a minimum of 24 business hours (1 business day) notice is required for rescheduling or canceling an appointment without being charged therapist's full fee for intended session. Patient is responsible for payment for any missed sessions(s) for which Patient failed to give Therapist at least 24 business hours notice of cancellation. Cancellation notice should be left on Therapist's voice mail at 858-703-7620 or email at rachael.hatton@rhathontherapy.com. **Initials** \_\_\_\_\_

### **Therapist Availability**

Therapist's office is equipped with a confidential voice mail system that allows Patient or Representative to leave a message at any time. Therapist will make every effort to return calls within 24 hours (or by the next business day M-F), unless it is a holiday or if she is out of town. Therapist is unable to provide 24-hour crisis service and cannot guarantee that calls will be returned immediately. In the event that Patient is feeling unsafe or requires immediate medical or psychiatric assistance, Patient should call 911, or the axis and crisis line at 1-800-479-3339, or go to the nearest emergency room.

**San Diego County Department of Mental Health (24 Hour Crisis Line) 1-800-479-3339**

### **Termination of Therapy**

Therapist reserves the right to terminate therapy at his/her discretion. Reasons for termination include, but are not limited to, untimely payment fees, failure to comply with treatment recommendations, conflicts of interest, failure to participate in therapy, Patient needs are outside of Therapist's scope of competence or practice, or Patient is not making adequate progress in therapy. Patient or Representative has the right to



terminate therapy at his/her discretion. Upon either party's decision to terminate therapy, Therapist will generally recommend that Patient participate in at least one, or possibly more, termination sessions. These reflect on the work that has been done. Therapist will also attempt to ensure a smooth transition to another therapist by offering referrals to Patient or Representative.

If Therapist does not have contact or communication from Patient or Representative for a period of 60 days it will be assumed that Patient no longer intends to remain active in therapeutic relationship, and Patient's case will be closed. Patient or Representative understands that they can return to therapy in the future by contacting therapist if they decide they would like to resume therapy.

### **Acknowledgement**

By signing below, Representative acknowledges that he/she has reviewed and fully understands the terms and conditions of this Agreement. Representative has discussed such terms and conditions with Therapist, and has had any questions with regard to its terms and conditions answered to Representative's satisfaction. Representative agrees to abide by the terms and conditions of this Agreement and consents for minor to participate in psychotherapy with Therapist. Moreover, Representative agrees to hold Therapist free and harmless of any claims, demands, or suits for damages from any injury or complications whatsoever, save negligence, that may result from such treatment.

Representative also acknowledges that although Therapist shares office space with other independent mental health professionals, therapist's records are maintained separately and those sharing office space have no access to Patient's records.

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Patient Name (please print)

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Signature of Patient (if patient is 12 yrs or older)

date

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Signature of Representative (and relationship to Patient)

date

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Signature of Representative (and relationship to Patient)

date

I understand that I am financially responsible to Therapist for all charges including unpaid charges by my insurance company or unpaid charges by any third party payer. I ALSO ACKNOWLEDGE THAT I HAVE RECEIVED AN ELECTRONIC OR PAPER COPY OF THIS DOCUMENT.

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Name of Responsible Party and relationship to Patient (Please Print)

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Signature of Responsible Party

date

Updated 04/01/2025