

DOCUMENT HANDLING INSTRUCTIONS

UPDATED: AUGUST 30, 2023

FREIGHTX GROUP OF COMPANIES INC. 105-134 KENNEDY RD. S. BRAMPTON, ON L6W 3G4

DOCUMENT HANDLING INSTRUCTIONS

Utilization of Motive App for Document Transfers:

As of September 01, 2023 we will be requiring drivers to upload documents in real time on to their Motive/Keep trucking app, this will assist in paperwork flow and ensure there are no issues with transfer of documents.

The Following Documents will need to be uploaded in real time:

Trip Envelopes – Upon Arrival in Yard. Trip envelopes must be completed in full. A sample of completed documents is below.

Fuel Receipts - Required after Fueling

Citations/Tickets - Immediately

Signed Delivery – Upon Completion of Delivery

Manifest - STAMPED ACI MANIFEST ONLY Sent upon arrival in the yard

Expense Receipt – Upon completion of any transaction

Load documents received at pick up will continue to be e-mailed to Dispatch@freightx.ca for customs clearance.

Seal Numbers

Starting September 1, 2023 SEAL NUMBERS MUST BE NOTED ON THE TOP OF PAPERWORK AND SPECIFIED IF IT IS A COMPANY SEAL BEING USED OR A CUSTOMER SEAL.

If utilizing a company seal, operator is to note as follows: FX Seal No. #########

If utilizing a shipper's seal, operator is to note as follows: SH Seal No. #########

This is a requirement for C-TPAT and must be abided. If a shipper applies a plastic seal, the driver must also apply a C-TPAT company seal and note both seal numbers on the paperwork

Proof of Deliveries

Only signed Bill of ladings or delivery notes will be acceptable proof of deliveries. Packing slips, or commercial invoices are not considered valid documents and will not be accepted. It is the operators responsibility to ensure that he/she receives a signed Bill of lading/Delivery Note. Failure to do so will result in chargebacks or denial of payment.

Trip Envelopes

Trip Envelopes must be completed in their entirety. This requires the following Fields to be completed:

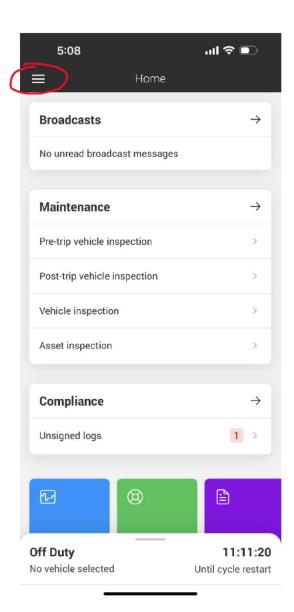
- Start Point
- Start Date
- Trip # 1
- Driver Name
- Border Out
- Finish Point
- Return Date
- Trip # 2 (If applicable)
- Co-Driver (If applicable)
- Border In
- Truck #
- Trailer #(s)
- KM/MI Start
- KM/MI Finish
- Total Km/MI
- Stops and comments during trip
- Expenses (if applicable)
- Fueling information
- Driver Signature

^{***}Failure to upload completed documents will result in delays in payment and trip processing***

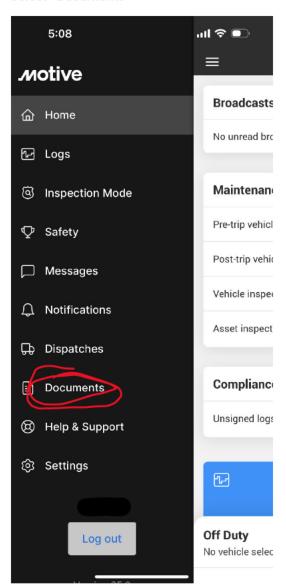
Document Upload instructions

Step 1:

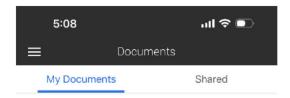
From Main screen select option icon on top left of app.



Step 2: Select "Documents"



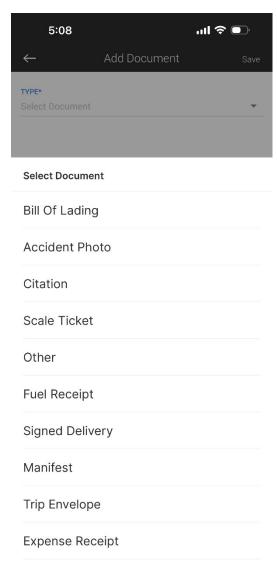
Step 3:
Select "+" option on bottom right of app.



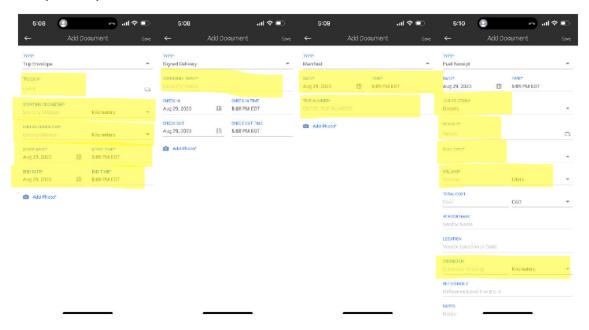




Step 4: Select document type from list.



Step 5:
Complete required fields



All required fields must be completed.

For signed deliveries correct in and out time must be specified

For Manifest Date & Time of crossing must be specified

Step 6:

Select "add photo" capture a picture of the document and select upload.



No Payment Will Be Processed Until We Receive Following Documents: Bill Of Leding, Fuel & Border Receipt, Log Books, Custom Clearance, Monthly Equipment Report (Bills) & Other Supporting Documents.

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